2017/2018 Citizen Survey
Prepared By Council Member Adrienne Balkum

Survey Dates: January 1 - February 15

1968 Total Invited
1706 Voters
262 Non-Voting Property Owners
471 Responses
Response Rate 23.83%

The analysis by Council Member Adrienne Balkum in this report is her sole opinion(s) and should not be considered an official opinion of the City Council. The distribution of this report is to provide interested parties the results of those who responded to the Citizen Survey.

This report includes the graphs, comments and a copy of the survey questions. The questions are the same and were asked in random order. When you see references to question numbers, for example #7 or Q11, it may not be the same number that is listed in the sample survey included at the end of the report.

*A good faith effort was made to redact negative comments by survey respondents that are directed toward an individual or group of individuals. Any oversight in removing such statements is unintentional.

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Survey Details

Purpose
The survey would serve as a guide before taking steps to plan and/or revise plans of the city.

Approval Process
Mayor Robert Steinhagen proposed a citizen survey and presented initial drafts of questions in regular meetings of the city council in 2017. The Council was invited and encouraged to provide feedback to those proposed and/or offer new questions. Citizens were invited to ask questions and/or add input. Mayor Robert Steinhagen, Council Member Adrienne Balkum and Council Member Scott Turnbull completed formulating, revising, & finalizing the survey questions, the survey structure, and the rules that would govern the process of conducting the survey, in-house. By a unanimous vote, the survey was approved and authorization was given to move forward.

Survey Guidelines
The City Secretary was to be the administrator of the survey engine with the only one permitted to have access. Only the City Secretary and the city’s part-time administrative assistant were to be allowed/permission to prepare the postcard invitations that had a “Unique Respondent Identification Number” [URID#], a string of randomly generated alphanumeric characters assigned to each prospective respondent, which was a respondent’s exclusive key of entry into the online survey.

The City Secretary acquired two lists; the first was of all eligible voters that were registered in the city of McLendon-Chisholm [M-C] from the Rockwall County Elections Office and the second was all property owners on file from the Rockwall County Appraisal District Office as of December 1, 2017. To eliminate duplicated Constituents, whose names were included on both, were then removed from the property owner’s list before the two files of data were combined, which resulted in the final dataset of 1,968.

Before fields that included the prospective respondent’s identity, name, address, etc., were removed from the data that was uploaded into the online survey engine, fields to identify each prospective respondent as either a registered voter or a non-registered property owner and, using Rockwall CAD data, the subdivision in which the constituent resides were added to help aid in the data analysis.

The URID# allowed for each prospective respondent to take the survey only once, along with a “ballot stuffing” option, which allowed for the survey to be taken only once from any device (Computer, iPad or Smartphone, etc.).

Though the survey engine was online, all prospective respondents were invited to participate by personalized postcard via US Mail. The postcard invitation included the website address, www.mycityasksme.com and the constituents’ URID# printed in red typeface.

As a way to improve the response rate, each constituent could receive as many as three separate mailings, a second and third were mailed approximately two weeks after the one before to prospective respondents that remained unresponsive, respectively.

Citizens without access to the Internet could request a printed copy of the survey [Hard-Copy Version of Online Survey, pg.178]. Hard-copy surveys were required to be turned-in to the City Secretary or postmarked, via US Mail, by the survey deadline, which was February 15, 2017. The hard copy version of the survey included a cover page on which respondents were required to include their name, address, and URID#, as well as the respondent’s signature & date.
Distribution
Following the completion of the survey, Council Member Adrienne Balkum published the graphs on the website on Sunday, April 15, 2018. The Mayor and City Council received a draft of this report (un-redacted) on Tuesday, May 29, and could, upon request, receive an electronic version of the raw data results from the City Secretary at any time following the close of the survey.

Basic Report
Two reports were published and made available for download on the city’s website. The first is a basic report that includes charts and graphs of the survey results without respondent comments.

Full [Redacted] Report
The second is the full report. A good faith effort was made to redact negative comments by survey respondents that are directed toward an individual or group of individuals. Any oversight in removing such statements is unintentional.
Dedication

From One Volunteer To Another Volunteer

I am grateful to have met Robert Steinghagen and to serve with him. Because of his dedication of representative government this survey was created. I remember meeting him at the Chisholm Baptist Church where his path began to begin a petition for a tax rollback to put on the 2016 general election ballot and when the last full 2017-2018 city council meeting took place. Even though what he started may seem not important to some. One of my goals is to carry on this type of unique survey. It is something that I use to be able to stand against those who flutter when a wind gust comes. I’m glad that he is not a politician and I hope that when we meet again that he will still be as devoted to keep standing despite how ugly the opposition may be.

Intelligent, thoughtful, compassionate, strived for excellence, candid and more committed than anyone else could imagine. What set Robert apart was his passion for government to be representative of the people. He was absolutely open-minded to some different ideas that we had brought to the table. Even if some things didn’t pan out the first time he would keep tinkering with what we had to work with. He challenged all of the Council Members to be better leaders. He desired a working City Council and to each contribute to improve our policies, contracts and find ways to reduce debt.

He was a full-time mayor. He had gobs of meetings and was readily available to speak with anyone. He led the way and help push us off the ground to build a better foundation that honored the citizens. He loved history and on occasion shared an applicable parable from the Bible. He always provided constructive criticism. And every chance he had the opportunity he would say some sort of Aggie-related dig. Loving father to Campbell and dedicated husband to Michelle. Finding that balance of priorities I’m sure is a challenge for anyone in this position. He had always set his public service term limit which was one of the wise things that he had decided years ago. He accomplished so much in one year of his election. So much so that I believe in the remaining time of his tenure many would say that he truly set the bar.

There will always be good public servants. But there will never be another Robert Steinhagen – He truly is one of a kind and irreplaceable.

Thank you for serving the City of McLendon-Chisholm.

Sincerely,

Adrienne Balkum
Council Member, Place 1
From One Volunteer To Another Volunteer

I wanted to say a special thank you to Wayne Orchard for always being the thermostat. Whether it was at a public meeting, executive session or just work session. He always had a pulse of the environment that we were all in by being a calming influence. He took time to listen to the concerns of anybody. He gave support and direction to help staff, Council Members and Mayor. He definitely brought some fun wit to help with reducing some tensions. His style of leadership was a bit different, but it built trust and confidence.

Wayne generously gave his time, because he has a passion for our gem of a city. Especially, about our public safety. He recently recommitted to be a volunteer to our new Fire Rescue. We are all so fortunate to have had him working on our behalf and thinking about meeting our safety needs. He challenged us to dig deep on issues and have always treated each of us with great respect.

He truly is a genuine noble person who always treated people with dignity regardless of their beliefs. Very active family man who showed his children to enjoy the outdoors, cooking and to living out their faith in Jesus Christ. Loving father to Justin, Ali and Trinity and a dedicated husband to his wife Melanie.

Thank you for your commitment and service to the City of McLendon-Chisholm.

Sincerely,

Adrienne Balkum
Council Member, Place 1
From One Volunteer To Another Volunteer

A very special thank you to Sim Woodham for his willingness to step up for a Council Member opportunity. In the beginning, it was probably hard to hear my arguments regarding why a person seeking appointment should be expected to apply for the position and to be part of a working City Council. By far Sim Woodham exceeded my expectations. As a citizen, he attended our very late council meetings that I swear I thought we were going to break dawn on a few of them. And Sim was there! I was blown away with what he shared when he approached the Council to consider him for appointment for Council Member Place 4. By far, he was an excellent candidate. From being a citizen to being sworn in to exiting gracefully, because he knew that his time was needed elsewhere with his division. He was one of those good council members that studied, listened, and was willing to have preconceived ideas challenged. I’m certain that he has a significant perspective of being on both sides. Maybe from his experience of observation of people and critical thinking helped him to be able to logically explain how he came to his decisions. Public service on a person’s life can be taxing. I don’t know how Sim was able to accomplish what he does in Dallas and what he did in serving as a MC Council Member. He was great at recognizing the biases, prejudices, and values that many held. Even when he offered his thoughtful objections and contributions he was always respectful. Thank you to his wonderful wife Brandi for supporting and enduring all that it entails of being a public servant’s spouse. God bless you both and your two sweet children Joshua and Georgia.

Definitely hope to see Sim Woodham continue what he started in challenging the City Council.

Thank you so much for your commitment, service to the City of McLendon-Chisholm and beyond, Sim Woodham.

Sincerely,

Adrienne Balkum
Council Member, Place 1
Respondent Age Range

- 50-59: 25%
- 60-69: 22%
- 40-49: 23%
- 30-39: 13%
- 18-29: 5%
- 70-79: 10%
- 80+: 2%
Do you live in a neighborhood/subdivision/development that has an elected HOA Board?

- Yes: 60%
- No: 40%
Respondents that answered "Yes" to the previous question were asked the following:
Occasionally, during the Citizen’s Comments portion of Council Meetings, a citizen will present themselves as an officer of a Homeowners Association thereby implying their comments represent the views & opinions of the HOA’s entire membership. Where the membership has not officially authorized them to do so, does your HOA Board &/or its officers represent your views and opinions on City-related matters?

- Yes, they represent my views and opinions on City-related matters. 20%
- No, the HOA Board is only supposed to provide governance to the Association, not represent my viewpoints to the City. 80%
To enhance transparency in government, following her election in May, Council Member Adrienne Balkum initiated the live-broadcasting of City Council meetings such as, via YouTubeLive, which are also available for viewing or download. **How often have you watched LIVE?**

- Never: 69%
- A few times: 22%
- Often: 5%
- Very Often: 4%
To enhance transparency in government, following her election in May, Council Member Adrienne Balkum initiated the live-broadcasting of City Council meetings such as, via YoutubeLive, which are also available for viewing or download.

How often have you watched it RECORDED?

- Never: 63%
- A few times: 27%
- Often: 8%
How do you feel about the City Council's plan to promote/market/advertise McLendon-Chisholm as a community that values **wide open natural spaces**?

- **Strongly Support**: 66%
- **Support**: 19%
- **Unsure/Uncertain**: 8%
- **Oppose**: 3%
- **Strongly Oppose**: 4%
How do you feel about the City Council's plan to promote/market/advertise McLendon-Chisholm as a community that values a more rural lifestyle?

- Strongly Support: 65%
- Support: 19%
- Oppose: 3%
- Strongly Oppose: 4%
- Unsure/Undecided: 9%
How do you feel about the City Council's plan to promote/market/advertise McLendon-Chisholm as a community that values limiting the size and scope of the municipal government?

- Strongly Support: 66%
- Support: 21%
- Unsure/Undecided: 7%
- Oppose: 4%
- Strongly Oppose: 2%
How do you feel about the City Council's plan to promote/market/advertise McLendon-Chisholm as a community that values keeping the municipal tax-rate low?

- Strongly Support: 72%
- Support: 15%
- Oppose: 4%
- Strongly Oppose: 2%
- Unsure/Undecided: 7%
In 10 years, what would you like the population of McLendon-Chisholm to be?

- Less than 5,000: 61%
- Less than 7,500: 18%
- Less than 10,000: 14%
- More than 10,000: 7%
Do you support REDUCING the minimum lot size from 1.5 acres to 1 acre?

- **Strongly Oppose**: 50%
- **Oppose**: 14%
- **Support**: 18%
- **Strongly Support**: 11%
- **Unsure/Undecided**: 7%
Do you support the Council's decision to give 4,000 acres of M-C's ETJ to Rockwall?

- Strongly Support: 39%
- Support: 22%
- Oppose: 17%
- Strongly Oppose: 10%
- Unsure/Undecided: 16%
In cooperation with the Rockwall County Open Spaces Alliance, do you favor requiring development owned and maintained interconnected trails as part of all future housing developments?

- Strongly Support: 34%
- Support: 33%
- Unsure/ Undecided: 25%
- Oppose: 4%
- Strongly Oppose: 4%
When it comes to locations inside our city limits, future businesses should be...

- contained along a centralized portion of the frontage of FM 550, near the city hall building: 18%
- contained inside a centralized business district: 26%
- contained along a centralized portion of the frontage of State Hwy 205: 34%
- allowed anywhere along the entire frontage of FM 550: 3%
- allowed anywhere along the entire frontage of State Hwy 205: 10%
- doesn't matter to me/I have no opinion: 3%
- Other: 6%
Do you still want to see a grocery store located within our city limits with Tom Thumb coming to Heath?

- Absolutely Yes: 24%
- Absolutely Not: 27%
- Probably Not: 28%
- Probably So: 14%
- Unsure/Undecided: 7%
Before this survey were you aware of the following actions & activities of the City Council?

On April 25, 2017, in accordance with the state law, the Council appointed Councilman Robert Steinhagen as Mayor to fulfill the unexpired term of Nathan Hodges who resigned in March, (Steinhagen abstained from the vote that appointed him).
Before this survey were you aware of the following actions & activities of the City Council?

The first ever State of the City Address was presented by Mayor Steinhagen in June (available on the City Website), which outlined his agenda emphasizing the Council's commitment to protecting the City's wide open spaces & more rural lifestyle, limiting the size and scope of the municipal government, and emphasizing a new mindset to question everything and challenge the status quo.

Unaware 50%

Aware 50%
Before this survey were you aware of the following actions & activities of the City Council?

The City Council has brought every major city contractor before them during open meetings (all of which are broadcast and recorded) to review and, in most cases, renegotiate contracts and services, which has resulted in hundreds of thousands of dollars in savings to the City.

Unaware 59%

Aware 41%
All of the New City Ordinances enacted in 2017 either placed limits on the City government, protects citizens from outside nuisances or freed citizens from unnecessary regulations. Do you support the City Council's actions regarding the following ordinances?

A new Code of Conduct ordinance, which sets standards on the municipal government of 1) trustworthiness, respect, courtesy, and responsibility when working on behalf of or representing the city, 2) expectations regarding fairness, use of city property, and attire, and 3) prohibitions on gifts and gratuities, drug & alcohol use, conflicts of interests, or engaging in municipal campaigns & elections.

- Oppose 0%
- Strongly Oppose 1%
- Unsure/ Don't Know 6%
- Support 32%
- Strongly Support 61%
All of the New City Ordinances enacted in 2017 either placed limits on the City government, protects citizens from outside nuisances or freed citizens from unnecessary regulations. Do you support the City Council’s actions regarding the following ordinances?

A new municipal noise ordinance, which restricts construction times to 7 am to 7 pm and prohibits construction on Sundays and major holidays.

- Support 30%
- Strongly Support 62%
- Oppose 3%
- Strongly Oppose 1%
- Unsure/Don’t Know 4%
All of the New City Ordinances enacted in 2017 either placed limits on the City government, protects citizens from outside nuisances or freed citizens from unnecessary regulations. Do you support the City Council's actions regarding the following ordinances?

A new municipal peddlers and solicitors ordinance, which requires door-to-door sales organizations to register with the City, was also passed.

- Strongly Support: 71%
- Support: 24%
- Oppose: 2%
- Strongly Oppose: 1%
- Unsure/Don’t Know: 2%
All of the New City Ordinances enacted in 2017 either placed limits on the City government, protects citizens from outside nuisances or freed citizens from unnecessary regulations. Do you support the City Council’s actions regarding the following ordinances?

New qualification standard of M-C citizenship for appointment to any municipal committee, thereby preventing non-citizens from serving on the Planning & Zoning Commission and Board of Adjustment, as has happened in the past.

- Support 22%
- Strongly Support 71%
- Unsure/ Don't Know 5%
- Oppose 1%
- Strongly Oppose 1%
All of the New City Ordinances enacted in 2017 either placed limits on the City government, protects citizens from outside nuisances or freed citizens from unnecessary regulations. Do you support the City Council's actions regarding the following ordinances?

The septic-system ordinance has been amended, which lifts the burden on homeowners with septic systems from being required to contract with a company and pay municipal fees for quarterly reporting of inspections that had done nothing to prevent system failures or protect the environment.

- Strongly Support 56%
- Support 23%
- Unsure/Don't Know 11%
- Oppose 5%
- Strongly Oppose 5%
Council Member Scott Turnbull led the City Council through a comprehensive review of city finances and as a result, passed a resolution to advance payments on the City Hall bond, which will reduce the total cost of the City Hall bond debt saving taxpayers $226,800 in interest.

- Oppose 2%
- Strongly Oppose 3%
- Unsure/Don’t Know 11%
- Support 25%
- Strongly Support 59%
Do you agree with the City Council on the following?

Council Member Jim Woodham is leading the Council through a review of all the City ordinances to help identify those which are troublesome, unnecessary or non-applicable.

- **Strongly Support**: 58%
- **Support**: 29%
- **Unsure/Don't Know**: 11%
- **Oppose**: 1%
- **Strongly Oppose**: 1%
Do you agree with the City Council on the following?

Mayor Pro Tem Wayne Orchard is investigating the cost & process of installing NOAA warning sirens around the city, which alerts citizens who are outside to take shelter when dangerous or potentially life-threatening weather events are possible.

- Strongly Support 67%
- Support 21%
- Oppose 2%
- Strongly Oppose 2%
- Unsure/Don't Know 8%
Do you agree with the City Council on the following?

Should crime ever become more of a problem, rather than creating a taxpayer-funded City police force, M-C will contract with the Rockwall County Sheriff to provide added law enforcement personnel, dedicated specifically to our City.

- Strongly Agree: 64%
- Agree: 20%
- Unsure/Undecided...
- Disagree: 4%
- Strongly Disagree: 3%
How well informed of the facts, upon which, the City Council based its decision to accept the privately owned MCVFD’s offer to return to an all-volunteer department are you?

In selecting the third option to return to all-volunteer fire service, the City offered funding that is equal in proportion to the MCVFD’s 2018 contract negotiated with the County to cover the other 2/3 of the fire district that is outside the city.

- Aware, 49%
- Unaware, 51%

The City’s offer guarantees quarterly payments of $8,437.50 to the MCVFD for 33 months, which amounts to $33,750 annually.

- Aware, 46%
- Unaware, 54%

Combined with the County’s payment, which amounts to $67,500 annually, the MCVFD would receive $101,250 per year to support all-volunteer fire service, if they accept the City’s contract offer.

- Aware, 45%
- Unaware, 55%

The Fire Chief stated “the City’s 33-month offer ($33,750/annually) was about the same amount of money at the $92,000 he believes it would cost to run an all-volunteer department for a single year,” despite combined County funding = $9,250 extra.

- Aware, 43%
- Unaware, 57%

The MCVFD is a private corporation that operates as a contractor for the City.

- Aware, 65%
- Unaware, 35%
How well informed of the facts, upon which, the City Council based its decision to accept the privately owned MCVFD’s offer to return to an all-volunteer department are you?

Despite the $706,650 in funding to have certified, paid 2-man teams at the station on rotating shifts 7am-7pm Mon-Sat. with 2 new firefighting apparatus (2014 tanker pumper & 2017 brush truck), the City’s ISO rating has not improved.

With 6x the population of M-C, Royse City has an all-volunteer fire department covering a fire district totaling 46sq.mi. compared to MCVFD’s 33 and recently received a 3/9 ISO rating, all with the same 2016/17 FY budget as MCVFD’s 2017 FY budget.

In a surprise turn-around, on November 14, 2017, the Fire Chief announced that the eleven-member MCVFD had voted to rescind their commitment to transition into the City and will not return to the City the fire apparatus purchased by the City.

The MCVFD gave the City three unsolicited 2018 contract options, which were to either (1) continue with the current funding, (2) increase funding to add Sunday 7am-7pm for the station to be manned, or (3) return to an all-volunteer fire service.

The MCVFD refused to consider alternative proposals offered by the Mayor and City Council, or to face-to-face negotiations.
How well informed of the facts, upon which, the City Council based its decision to accept the privately owned MCVFD’s offer to return to an all-volunteer department are you?

RC-EMS ambulances are manned by two paramedics that can perform advanced life-saving emergency medical services including administering life-saving drugs while the MCVFD can only provide basic medical services.

In 2014 the City Council began increasing funding for staff & equipment based on 6yr timeline where the MCVFD would integrate into the City; an investment in the City’s future.

Since then, the City’s funding for the MCVFD has increased from $23,000 in 2013 to $320,650 in 2017 ($706,650 in total).

The average cost per MCVFD call has increased from $430 in 2013 to more than $1,600 in 2017.

M-C’s "ISO-rating" of 4/9 (lower is better) was established in 2012 when the MCVFD was all-volunteer.
How well informed of the facts, upon which, the City Council based its decision to accept the privately owned MCVFD’s offer to return to an all-volunteer department are you?

Fires account for just 7% of the MCVFD’s 2017 total call volume in the entire fire district, structure fires fall below 2% (according to data provided by the Rockwall County Sheriff dispatch).

The MCVFD turns away off-duty professional firefighters that are willing to volunteer for true emergencies if they are unwilling to attend Member meetings and training sessions or respond to non-emergency-related calls, like vehicle assists & unlocks.

Medical EMS related calls, comprise more than 50% of the MCVFD’s total call volume and was a primary reason given for paying to staff the station 12 hours a day.

Effective October 1, 2017, the new Rockwall County EMS ("RC-EMS" ambulance service) contract improved the guaranteed response time for "Priority I" emergencies in M-C from 11 to 8 minutes.

The MCVFD says it "strive for," BUT NOT GUARANTEE, a slower response time of 9:30 during manned hours (7am-7pm, Mon-Sun).
How well informed of the facts, upon which, the City Council based its decision to accept the privately owned MCVFD’s offer to return to an all-volunteer department are you?

- M-C makes up just 1/3 of the total MCVFD fire district and the other 2/3’s is outside the city limits. [Aware: 55%, Unaware: 45%]

- Well over half of all MCVFD emergency calls occur at locations outside of the M-C city limits (according to data provided by the Rockwall County Sheriff dispatch). [Aware: 50%, Unaware: 50%]

- 83% of MCVFD's 2017 budget was funded by M-C taxpayers; the remaining 17% came from sales taxes collected in the unincorporated areas of Rockwall County and divided among all fire districts by the County Commissioners. [Aware: 49%, Unaware: 51%]

- Those in the fire district residing outside the city limits contribute nothing financially to their fire service protection. [Aware: 45%, Unaware: 55%]

- The MCVFD averages less than 100 calls per year inside the city limits, (according to data provided by the Rockwall County Sheriff dispatch). [Aware: 49%, Unaware: 51%]
With more than 50% of all MCVFD calls being Medical EMS related, do you agree that the new Rockwall County EMS ambulance service contract, which is already funded by your tax dollars, makes continued funding to the MCVFD for substandard duplicate EMS services both unnecessary and a compelling reason for the City to revise the scope of the 2018 MCVFD service contract?
Do you agree with the City choosing the MCVFD's option for all-volunteer fire services?

- **Strongly Agree, 32.62%**
- **Agree, 21.75%**
- **Strongly Disagree, 14.29%**
- **Disagree, 9.38%**
- **Unsure/Undecided, 21.96%**
Would you support Council Member Jim Herren's proposal to allocate some of the money budgeted for public safety to secure additional Emergency Medical Services through Rockwall County EMS?

- **Support, 34.33%**
- **Oppose, 6.18%**
- **Strongly Oppose, 6.40%**
- **Unsure/Undecided, 21.54%**
Do you support the proposal presented by Council Member Adrienne Balkum to conduct a feasibility study to determine the future needs for interface/EMS services and facilities as the City grows?

- Strongly Support: 35.18%
- Support: 38.17%
- Strongly Oppose: 5.12%
- Oppose: 5.12%
- Unsure/Undecided: 16.42%
Would you support the City forming a Fire/Rescue/EMS department, led by an experienced and qualified full-time Chief whose focus will be to build the largest, best equipped, most highly trained all-volunteer department in Rockwall County? This department will welcome all career emergency services professionals, who reside in M-C and surrounding areas and gratefully utilize their skills to support our volunteers in situations such as major motor vehicle accidents or structure fires.
Council Member Scott Turnbull recommended that the Council reallocate the unused portion ($304,237) of 2018 budgeted Public Safety funds either to form a City-owned Fire/Rescue/EMS Department, pay down the City Hall bond debt, or both. How would you like to see those funds allocated?
Comments related to HOA's.

- I'm not prepared to state that my HOA officers represent my views on anything City-related and generally believe this is an inappropriate question. For one thing it is leading. People will be more inclined to answer 'NO' as am I because it would be ignorant to say that the HOA officers represent people's views all the time every time. It's not realistic. However, in certain instances when an HOA board has polled its constituents, then yes, the HOA officers would represent their views.

- I can already tell how this survey is being used. This question is biased and directs people to answer the way you want them to in order to support your agenda. I spent too many years at big ad agencies to not recognize this....and I'm certain that others in M-C who don't have a similar background are smart enough to recognize this.

- HOAs need to focus on their duties to their neighborhoods and shouldn't be speaking for the residents in the neighborhood.

- HOAs are not political by nature, and they should not be injecting themselves into M-C City business. Each citizen should represent themselves.

- Why would HOAs be speaking for the people who live in a neighborhood? They aren't elected to do that, nor do I believe is it within the charter of an HOA to do so.

- The HOA is inept and unable to keep up with its duties such as maintenance, over watering, etc.

- Perhaps the officer was giving his consensus of a meeting they held and it was the general agreement of the neighborhood.

- Exempt from HOA, lived here before they were established.

- The HOA is elected to represent the issues effecting the HOA governance. When items come up where outside influences are imposed on the HOA the committee should have open discussion with membership.

- Hoa's should keep use informed if possible of city issues.

- In SV we have an HOA member who is a city official as well and claims (tries) to be a voice of our neighborhood, but is not.
• Generally they represent the majority of the HOA but not necessarily everyone.

• If so instructed or determined that it is in the best interest of my community, I support them in representing me. They should state that it is on behalf of the HOA or if it is self.

• The city should support the decisions of HOA's as the law allows.

• HOA should not have any governance authority with the city. It's a conflict of interest.

• No HOA would have the right to represent a community as a whole since 100% of the community will have the same perspective.

• This does not mean I may agree or disagree with their point on city related points.

• HOA should only be concerned about the citizens within their neighborhood.

• HOA Boards serve as representative government for its HOA members the same as Council is elected to represent the citizens.

• I don't think this question is relevant and it is worded in a way for a specific response.

• How do you know they weren't sent as a representative of their community? My answer pertains to my specific HOA as we have not voted to send a rep from our neighborhood.

• I answered No because they currently do not but if the HOA membership would ask the President or a board member to share our opinion I would support it.

• We are just about to get our HOA finalized so it is completely brand new as of now.

• None

• If an officer of an HOA presents the results of an HOA survey, then those results should be considered my own view/opinion. Otherwise, HOA officers should only be speaking as themselves.

• Our HOA solicits comments and inputs from their neighbors BEFORE presenting an opinion to City Council.

• I like having an HOA. Sometimes personal relationship prohibit the board making fair and impartial decisions in the best interest of the neighborhood.

• This is my understanding of an HOA.
• Our HOAs focus is limited to our neighborhood as it should be. I don’t need the HOA trying to represent me at the city level, that is why we have a City Council and City Government.

• HOA’s often overstep their bounds and do little to keep home values higher.

• I am not aware of any situation where they have or would.

• HOA’s govern the rules and regulations of a specific development. The officers are constantly changing and by no means reflect the entire development’s views on City Matters.

• Our HOA does a Great job at what their intended job are for our community.

• Don’t want HOA’s officers in city matters.

• HOA has a purpose but just like big government I feel that they push agendas and decide how my money will be used. We have not been in agreement with every issue in regards to some opinions that have been expressed by some of our neighbors and/or HOA board.

• We haven’t lived in Sonoma Verde very long, and I am not very familiar with the HOA. I’m unsure of the above question.

• Sadly I have greater trust in my HOA board than I do in the MC Mayor and City Council.

• I selected No, but as stated in the question, there are times we may authorize our Board to speak on our behalf. I don’t know how you would know when they are authorized and when they are not unless you ask them and trust they are telling you the truth, which I would suggest you do trust them.

• HOA Boards or officers should never be allowed to represent an individual’s opinion on a city matter.

• Sometimes the HOA may be representing the HOA official person. Other times the person may be attending the meeting as only a citizen. An option no notate they could speak on HOA biz to City was not provided.

• We like having an HOA in place.

• HOA’s are necessary to sustain property values. They also maintain quality of life & provide guidance. Unless the citizens have “voted” on specific items of interest for the HOA’s, then each citizen should be allowed a voice.
• Our HOA has not elected our full board.

• In rural settings such as this city, HOA's are an absolute nuisance. I would agree to them more readily if their fees and governance were more reasonable. In my neighborhood, the HOA is run by a Dallas-based management company that runs larger neighborhoods. We are paying extortionist fees to keep this company employed. I think the scant few members that represent the board (neighbors) are power-hungry, short-sighted know-it-all's that want to RUN something. In absence of any real life, they want to be considered important. I have 2 acres and a very nice home. I want to do with my home as I please given anything I do is within reasonable limits. Having a board tell me I can't and that they will fine me is making me very upset at folks I should be happy want to live near me. HOA's are a divisive, frustrating installment in a rural area. I came from an area where 3-5 acre lots were common. We all 'policed' one another with calls or concerns to the local authorities and clear signage regarding speed limits, restrictions, etc. Our neighborhood was 70 homes, and was considered a 'Restricted Country Estate'. The Board was installed builders that governed ONLY structure oversight, nothing more.

• If I ever found out that our HOA Board was representing my viewpoint to the City about anything then I would be furious. That's a clear violation of what they are elected to do.

• It should be obvious that HOA Boards have no role in representing homeowners to other levels of government. Just because they are elected to serve does not mean that are representatives of homeowners but simply manage the Association. In our neighborhood it's even more true because no-one wants to do it and it basically falls to whomever is willing.

• Of course not. Why is this question being asked???

• This is Robert Steinhagen. I served as our HOA president in Quail Creek and never did I ever see myself as representing homeowners on anything but HOA related matters within the neighborhood.

• Why would an HOA Board think they represent homeowners outside of our neighborhood? That would certainly betray my trust if they thought that they could.

• Our HOA Board is elected to focus on homeowner issues and not go around acting like our representatives to the city. I hope that our Board has never done such a thing.

• Our HOA Bylaws should prohibit the Board from representing homeowners to the city unless we vote to give them that authority on a specific matter. If that's in any way unclear then we need to rewrite our Bylaws because I certainly would not want the guy who is our current president representing us!
I got wind that some of our Board members were using their positions on the Board to imply that they represent the homeowners here in our neighborhood. If I find out this is true I will demand that they step down. To do so would violate our HOA Bylaws, which specifically states that they are not to represent homeowners except for matter directly related to the HOA.

This would never be okay unless homeowners voted at our annual meeting to permit them to do so.

I know many of our HOA Board members quite well and I like them a lot, but a couple of them are a bit arrogant. I'm glad you are asking this questions because they may believe that their position on our Board entitles them to speak for us, which it does not. If anyone from our HOA Board tell you that you should listen to them because they are part of the 'elected' leadership of our HOA, please remind them that that's not why they were elected. It's because no one attends annual meetings and no one wants to be on the HOA Board.

Our HOA Board is not elected to represent us to the City Council without my consent to do so and I have never granted them my consent.

The mayor lives in our neighborhood.

I don't even know who the HOA Board is. I certainly would not say that they can represent me to the city.

That's not what an HOA Board is elected to do.

I can't imagine anyone saying that our Board represents us to the City.

I think that [redacted] has overstepped his authority by trying to imply that he represents my points of view to the city because he is our HOA president. I think he needs to focus on the HOA.

But I think our President of the HOA thinks he's an elected official that can speak for us.

Through a signed approval of homeowners we allowed the HOA Board to represent us at the appraisal district, which is the only way that an HOA Board should be allowed to represent homeowners. Without expressed permission to do so they are violating the scope of power that they have.

I met our HOA president for the first time a few days ago and I certainly would not want him representing me or my family. He was extremely critical of the mayor but when I challenged him on a few points he was dismissive and combative.
Comments/Suggestions Regarding Communications

- This survey fails to meet even the lowest standards of lacking bias or in the political science world, the questions would not be considered to the “valid” in any way. A “valid” question is a question that lacks a bias or does not try to influence the responders.

- Keep doing what you are doing and don't let the big spenders try and change your opinions.

- Current communications are heavily biased in favor of the current administration. Report what goes on, and don't shade it for political gain!

- These Survey questions themselves are heavily biased as written.

- My wife and I really enjoy all the information that the city puts out.

- We were attracted to the area because we read about the Mayor's commitment to preserving the wide-open spaces on the city website. We are impressed by his commitment to standing firm on conservative principles of limited government that is of by and for the people. This survey is a great example of it.

- The city is doing as great job with making information available to the citizens over the Internet. Please continue to provide these type services.

- It is so much better than it was a few years ago.

- Continue to report - not color or shade - all city functions and decisions.

- The city officials should listen to the citizens in regarding the citizens concerns and do as the citizens are requesting not what may be a personal agenda.

- I was unaware of some of these communication channels (eg. the Youtube broadcast).

- I love the email updates we receive from the city. Thanks for keeping us informed

- Postal Notification.

- I like watching the city council meetings on YouTube because I can filter out all the garbage that people post on Nextdoor and Facebook.
• It's been so nice to have a mayor and city council that truly cares about keeping us informed. BIG difference from how it used to be.

• I like being able to watch city council meetings from home.

• I'm grateful to the mayor and city council for making information available on the website and on Youtube.

• Very difficult to watch on Youtube - can hear only a few people - Ms. Balkum doesn't speak into the microphone or not loudly enough.

• I did not know the city council meetings were live feed. I would be interested in them if I know how. Will look into that...Keep the live feed

• The recorded meetings are sometimes difficult to hear. Could use better sound.

• I appreciate all that the city council does despite what is being broadcast on our neighborhood sites.

• It is likely nothing to do with your broadcast, but the volume is always very low and difficult to hear unless external speaker.

• Was not aware of the broadcasts of city council meetings. Maybe I missed announcements, but would help to advise of when these are and how to connect.

• This is the first I had heard that the city council meetings were broadcast live.

• Communication from the city has been good. The problem and the turn off is when a small number of citizens have a beef with the mayor and then disrupt the meetings. It appears they have no thought into their argument, it is more of a position of oppose the mayor at all cost. This is wrong.

• I was unaware of the live broadcasting of city council meetings - I will access these in future. I also was unaware of Facebook page. I think city is really try to openly communicate.

• I was not aware that the city council meetings could be watched online. I will now likely view those with regularity.

• I was not aware of the website or the live broadcast.

• The city is doing as great job with making information available to the citizens over the Internet. Please continue to provide these type services.
• Under Communications, I would have answered 'Never' in place of my 'Sometimes' answers, with the exception of the city website.

• The neighborhood Facebook question above was checked when I opened the page. I am not able to erase the response. My response is never.

• The new city website and council meeting live/recordings are great improvements over past communications.

• I never go to the city website because it is biased and used as a pulpit by the mayor. Same with the live feed during the council meetings. The council meetings are so caustic that it is counter-productive to watch.

• There is no information going out to the City residents summarizing the actions taken by the City. Transparency? - find ways to inform residents not make them have to watch HOURS of video.

• I do not like the thought of leaving the city unprotected. I watched the city council video with the current fire chief and was not impressed with his lack of soliciting volunteers for the fire service.

• Current communications are heavily biased in favor of the current administration. Report what goes on, and don't shade it for political gain!

• Communications regarding issues are never objective and factual, but rather are biased and oriented toward a specific view. The Mayor's emails are examples of this. Similarly questions on this survey are leading. For that reason, the results (which will be touted by the City Council) will not reflect an accurate opinion of the citizens.

• It is so much better than it was a few years ago.

• Continue to report - not color or shade - all city functions and decisions.

• The Mayor and City Council have lost touch with the majority of the citizens in MC. City Council meetings rival reality TV. The apparent lack respect council members have for the citizens who attend is staggering. Time to get better or get out.

• It is appreciated having the live feeds for the meetings.

• I appreciate the updates on the progress and more in depth reporting of current City projects and issues.
Keep doing these surveys!

This was very comprehensive indeed.

I can't think of anything I would add.

I wish a question was asked to identify all the leftists in our community that post lies on social media so that citizens can be warned.

This survey demonstrates a leaders that truly believe in a government of, by and for the people.

I am so impressed that the City Council put this survey together. I feel better informed about what's going on in our city because of it and I support the direction you are taking our city. THANK YOU!

This was an excellent survey. I will be paying more attention to the city website and less to social media!

Very nice survey. I learn something new about my city every year. Please continue to do this every year.

Great survey. Thanks for doing this.

I don't know of another city that asks citizens what they think. This is great.

This is a wonderful survey. Excellent questions and information.

I liked the questions because it helped me understand what's going on in our city.

Not a thing, great survey.

You asked some great questions and provided me with very valuable information.

None at all. Great survey.

This survey is an excellent way to get the word out about what's happening in our city.

I took this survey last year and did it again because it is so informative. I like the questions and all the information that we get from the city.

Nothing. Great survey.
- Nothing.

- These surveys are great. Thanks for doing it.

- Excellent survey!

- This survey is great. Thanks for it.

- The city council did a great job with this survey.

- Thank you for this survey. It is most helpful.

- Nothing at all. This survey is so helpful to know what's really going on.

- Our family loves the fact that this survey was sent out because it demonstrates how committed our city leaders truly are to listening to the people that pay taxes and vote. I hope you will continue this tradition.

- Being new to the city I am thrilled to see a survey like this, which is something that I think every city should do. I feel like I better understand what's going on in the city and that city leaders truly care about what I have to say.

- This survey is so refreshing! Wonderful way to get feedback.

- This survey is fantastic. THANK YOU.

- The questions were all very well laid out. It helps to know why things were done the way they were and its good that the city cares about my opinions.

- This is the first time to take a citizen survey so I didn't really know what to expect but I'm truly impressed. This is an excellent example of a city that truly cares about the people.

- I am so glad that the facts regarding the fire service contract was included in the survey. There were a few of them that I was not aware of:

- This survey fails to meet even the lowest standards of lacking bias or in the political science world, the questions would not be considered to the “valid” in any way. A “valid” question is a question that lacks a bias or does not try to influence the responders.

- Keep doing what you are doing and don't let the big spenders try and change your opinions.
• These Survey questions themselves are heavily biased as written.

• Facebook is used more than any other communication.

• The city's vision that's expressed on the city website by the Mayor is excellent. It's what clinched us buying in this city.

• Under Communications, I would have answered 'Never' in place of my 'Sometimes' answers, with the exception of the city website.

• Email information instead of cost of mailings for those who sign up or have access to email.

• I don't agree that the city council is doing any of the above statements. I do agree that the above statements need to be done.

• The response above indicates my feelings about MC. I am opposed to the city spending money to promote/advertise/market these ideas.

• The city will sell its self do not advertise ☐

• I don't think promoting our city for all to move too is good for our city. The more people, the more crime. I moved from Mesquite after 25 years because it was becoming a cesspool. I grew up in Oak Cliff so I have witness 2 city's go down hill.

• I resent that it costs me $180/year to get the newspaper with the legal notices. Sadly the switch to an out of county paper put the local paper out of business. I would like to get a newsletter in the mail!!!

• MCL should not be spending any monies marketing the City. There are many other more important issues that are important that we should be addressing before MCL tries to market itself. The only reason to market the city is to attract business or potential homeowners. It is the responsibility of the developers to market their own developments NOT MCL!
Comments regarding residential development in MC.

- If the city is promoting 'wide open spaces', how do you explain Sonoma Verde? Those houses are so close to one another a lawn mower will not fit between them.

- Even though we've only lived in MC for a few months, the reason why we chose this area was for the rural feel and open areas. Please keep it this way!

- Promoting wide open natural spaces could be positive or negative. It could invite a rush of development.

- It will be hard to advertise wide open spaces when the town has went from having standard 2.5 acres lots to zero lot lines. This move by the previous council was a move away from what this town was supposed to be.

- We were attracted to the area because we read about the Mayor's commitment to preserving the wide-open spaces on the city website. We are impressed by his commitment to standing firm on conservative principles of limited government that is of by and for the people. This survey is a great example of it.

- We just moved in last month and love the area. Please protect the beautiful wide-open spaces.

- The wide open spaces and more rural community lifestyle is why we moved here.

- The wide open natural spaces is why we chose to move here.

- Our main concern is ensuring McLendon-Chisholm retains their wide open spaces that we were drawn to in the first place. We just moved to Sonoma Verde for this very reason and to hear about a possible Apartment complex behind us is VERY disappointing and would be a good reason for us to move out of McLendon-Chisholm. We hope Rockwall holds true to their word.

- KEEP OUR WIDE OPEN SPACES!

- We moved to M-C area for a reason: WIDE OPEN SPACES, rural living and large lot sizes. We wanted to be in the country. we DO NOT want smaller tract sizes allowed, high density housing or anything that takes away from our current lifestyle.

- First, we are proud and happy to live in MC! We appreciate this opportunity to have our voices heard. Our utmost concern is that MC maintains its current wide-open space and rural feel.
• M-C should maintain their wide open spaces which is one main reason people move here. So to ignore citizens wishes, affects quality of life as well as potentially affecting the home’s value. We have knowledge of citizens selling their homes to move away from the negative drama surrounding M-C officials. This has gotten out of hand & is affecting citizens home values.

• I moved here because of the wide open spaces and not for metropolitan growth that mirrors the cities that surround us.

• Please keep our wide open spaces. That is what MC has to offer new residences. We will not be a Frisco with the Star or FC Dallas. We will not get Toyota's corp offices. So sell what we have to offer which is WIDE OPEN SPACES, small government and great neighbors.

• I support wide open spaces and the rural lifestyle but would like to see a small grocery/pharmacy in MC.

• I'm generally in favor of the wide open spaces and rural lifestyle but some additional businesses that support communities would be nice. Sonic gets old!

• Sonoma Verde has already ruined the 'wide open spaces' concept. The other values are too undefined to elicit a viable response. We need enough government to ensure a progressive, vibrant community. We need enough tax money to ensure that citizens' rights and properties are protected. Whether that's a low or high tax-rate is totally subjective. What is high to one may be low to another and vice versa.

• We need balance. This community should offer something for everyone and we need a mixture of medium density and low density neighborhoods.

• Promoting wide open natural spaces could be positive or negative. It could invite a rush of development.

• The wide open spaces and more rural community lifestyle is why we moved here.

• The city's vision that's expressed on the city website by the Mayor is excellent. It's what clinched us buying in this city.

• I would like to keep the feel of being neighborly but not having the cookie cutter neighborhoods where the houses are a stones throw from one another. I like to space between the homes.
14 - Don't spend the reserves in the name of saving interest on the building - It's unwise to spend your reserves (as the accountant advised.)
   - Where will outside warnings be placed and how can they be heard in the 'wide open spaces' unless you live in an HOA?
   - I believe we have the County Sheriff service already.
   - Sell 10 acres around the city hall and apply that to the City Hall Bond.

Rockwall County has responded to all emergencies in the 19 years we have been here. We do not need M-C raising our taxes to support its vanity of having independent fire an EMS. I wish M-C could keep MC rural and open. That's why we moved here 19 years ago. The peace and quiet and open spaces. Had we wanted grocery stores, library, fire dept, etc. We have have moved to Plano.

Please prevent any more big developments from coming into the city until the FM205 expansion is completed.

Keep McLendon-Chisholm rural. Mandate minimum 1.5 acre building sites.

Selections above are limited. I believe the citizens are in conflict of what type of city they want. Rural (farm/ranch) owners tend to be self sufficient and want to be left alone assuming full responsibility for their property and wellbeing. HOA communities tend to want services because by paying due they assume the community owes it to them. HOA services are not City services however City, State and Federal Laws apply as appropriate. There is the conflict; is it required? Is it a right? Is it a privilege? Who decides? Rights vs responsibility. And then there are the God Given right that are being attacked. And the name calling, character attacks; what a mess. We are domed to fail unless cooler heads prevail.

We like rural lifestyle with some conveniences like a grocery store and some food options and local boutique type stores.

There should be no further housing projects that have less than 1.5 acres. MC has several already--no more.

If I wanted big town amenities I would live in Rockwall proper or many of the overcrowded communities North of Dallas. IE.. Plano, Frisco, Allen.

My question would be promote or advertise for what purpose? I do not want anymore growth...

I like keeping lot size at least 1-1.5 acres.
• The response above indicates my feelings about MC. I am opposed to the city spending money to promote/advertise/market these ideas.

• The city will sell its self do not advertise.

• If growth is controlled you we can enjoy both open/rural areas. The council has to work with developers and bring land into the city to make it work.

• My family and I are supportive of open and a more rural lifestyle but at the same time we welcome responsible commercial development that helps lower the tax burden on homeowners.

• I don't think promoting our city for all to move too is good for our city. The more people, the more crime. I moved from Mesquite after 25 years because it was becoming a cesspool. I grew up in Oak Cliff so I have witness 2 city's go down hill.

• These principles are the reason we chose to purchase and live in McLendon-Chisholm. When we moved back to Texas we could have purchased a house anywhere, but we love our space and don’t want to see it spoiled by over development.

• Limit developer bullying for building more subdivisions.

• We would love our country living and will love to keep it that way.

• We moved here because of the 1.5 min requirement.

• We were encouraged to approve the taxes for the city based on the premise that a government could protect our city from small lot sizes or certain businesses from entering. That has been a joke. That is exactly what has happened since the tax has been in place. Not too happy about that bait and switch technique.

• I see the primary role of municipal government as ensuring the health, safety and welfare of those who live in the city - safety, fire, emergency services, etc. I am not interested in 'walking trails,' city parks or other amenities. I am very unhappy the city has not come to terms with the MCVFD for fire and emergency services protection.

• Again, restricted country estates means nice, well groomed homes and lots with architectural appeal. We are RURAL FOR A REASON. Outdoors and being away from town is a PLUS. Boast that in sharing our community's values. It is what attracts folks from the hustle and bustle.

• The reason my family moved from Allen, TX was the rural lifestyle. Please help us keep M-C rural.
• There was not even a city tax when we moved into our division. That was a big plus and encouraged us to build here. We were told the reason they were instituting the city tax was so that our city would be protected from having smaller lots and homes to protect the value of our property. Obviously, that did not happen. An expensive city hall was built for no purpose also. What does our tax money even go towards?

• I condone a more rural lifestyle (larger lot size); however, commercial development and residential development (on Lots less than 1.5 acres) are necessary to support a growing residential base, businesses moving into our area, and an increase in property values over time.

• The current Mayor and current City Council members are doing a Great job keeping M-C a wonderful place to live.

• I feel growth is unavoidable given the city's proximity to such a large and aggressively expanding metro area. MC is uniquely positioned to capitalize on this potential growth by reforming city ordinances and positions on services to provide proactive support for such growth. I fear our current council and city leadership lack the long term visioning that will be necessary for the city to maintain the charm and open spaces historically enjoyed as well as capitalize on the economic development of the area. I feel our city leadership is being myopic in regards to this inevitable truth. The current situation with the MCVFD is an example of this myopia. Regardless of the discussion today, it's the impact on the discussion tomorrow and into the future that is concerning. Why take a risk of reducing our fire protection services now when at a minimum the new construction planned in the city will more than double our population? Sonoma Verde alone will add nearly 800 more rooftops over the coming years. Saving money today at the expense of tomorrow is an irresponsible strategy by officials we're expecting to plan for such growth.

• I don't believe that the minimum 1.5 acre lot restriction limits development. It may limit residential development, but that doesn't mean we couldn't have more support type business.

• This section too failed to have “valid” questions. I am confused as to the purpose of this survey.

• I hope we can avoid future Sonoma-Verde type developments (small lots, lots of rooftops) in M-C.

• We moved here for the country living, as I suppose most others did, please keep this area from becoming like Fate or Royce City. If I liked that kind of living I would have moved to one of those cities.
• While more residential development is OK, our real concern is that there is NO commercial development planned or supported. How about permitting a supermarket and a drug store?

• Strongly support safe routes to school and bike routes.

• Most people, my family included, moved to M-C for the rural country setting and quiet environment. There are lots of cities surround us, if someone wants what those cities have to offer then I suggest they move there, don't try to bring those things here.

• The larger lot sizes are what make McClendon-Chisholm special, although, I would prefer the 3 acre minimum that was in force when I moved here.

• The city needs to have a plan to control both housing and business growth. I am for reasonable and controlled housing and business growth, but I don't want us to look like HWY 276 in Fate.

• Reasonable residential and commercial developments must be supported to keep the property tax rate as low as possible.

• The 1 1/2 acre or even 1 acre lots is not going to help to develop this city. Normal sized lots for housing is a must in the development of the city. Normal size is 1/4 to 1/3 acre.

• I believe that the diversification of the City of MC is vital to our continued existence of the city. At the current rate, the agricultural sector is failing as a result of the increase in land prices. Many of the multiple acre sites used for agriculture are up for sale. Without a sector/economy to fall back on the city will not be sustainable. There is nothing to keep apartments or high density homes from the area since the fair housing act requires these be made available if requested.

• Keep M-C the way it is ...Rural. No apartments, condominiums, or townhouses.

• Homes in MC should be minimum lot size of 1.5 acres to avoid over population. It feels like country out here, cows mooing, etc. Let's keep it that way.

• Stop all development, keep the city at current level.

• I like the look and feel of the MC community. Too much development would diminish the current feel of the community.

• High density housing is a bad idea. We do not have the infrastructure and the voting mentality will shift from conservative to liberal. Not what I want. Liberal ideals are destructive although probably inevitable as progressives increase their influence.
'Working with developers I believe is essential. We have a unique footprint in the area that can't turn back the hands of time if we were to develop everything that is green. Even if future plans to develop something should be done in a way that follows or encompasses the richness of our land. Smaller homes on smaller lots takes away from moving out to the rural lifestyle. I lived in big cities. The hustle and bustle can be overwhelming on a variety of fronts. You can't beat God's hand in the land that He has created. We have beautiful skies that I hope my little ones will one day appreciate what I see.' - Council Member Adrienne Balkum

- Very against apartments being built.

- We moved out of Heath and to MC to get away from the high density housing and commercial development they are dead set on approving. Need to keep MC feeling rural.

- I do not want apartments or townhomes in McLendon-Chisholm. All new construction should be minimum of 1 acre lots required!!

- PLEASE do not lower the lot size requirements. Sonoma Verde was a HUGE mistake as proven by the outspoken lunatics that want to change this once quiet and peaceful town into another cookie cutter suburb. No apartments, or densely populated neighborhoods allowed. We moved here for the country feel and will leave here if that is destroyed by more communities like Sonoma Verde.

- Absolutely we do not want apartment complex's in MC.

- Do not overbuild keep property values high.

- I want everyone to go back to building on 2 acre lots. And no more Sonoma Verdes.

- We need a balance between commercial and residential. Services are a 'must' and it helps to have more citizens and businesses sharing in the cost of those services. Large lots requirements work against this equation.

- Part of what drew us to MC is the 1.5 acre lots. We do not wish to decrease this requirement any more than it already has been.

- We would like to see the continued development with single family homes with large lots. Selective businesses would a good add to the community. Parks, trails and city services such as fire and police should be part of future development.

- While interconnected trails are a great idea in theory, I'm not sure 'requiring' them is the best way to go. I would need more information on the logistics of creating and upkeep to maintain the trails so they would continue to be usable and add value.
- Do not allow another Sonoma Verde type development in our city. We need to stick to a 1.5 acre per homesite or at the very least an acre per house. We only have limited amount of acreage in our small town, let’s not stack tons of houses on what little usable land we have left.

- The reason we moved to McLendon Chisholm was for the very reason of the lot restrictions.

- I am only in support of the land given to Rockwall if it was the only clear legal option to prevent a MUD development from being developed. It seems that this parcel of land could still be an issue years from now once the parties who agreed to it are no longer in office.

- Regular housing with a 1/4 to 1/3 acres is acceptable. Apartments should be avoided at all costs.

- I strongly encourage residential growth throughout McLendon-Chisholm.

- Be smart. Come up with another source of income for the city other than building permits.

- I doubt we have been given an unbiased explanation of the ETJ issue. More importantly, Rockwall can change its decisions about the 4000 acres when it deems it necessary. So I don't think the City's move was as saavy as it has been portrayed in this survey.

- I support keeping M/C a country-rural area.

- Please expand and develop slowly. No need to rush. Put pressure developers to get their best product or deny them. Their promises are worthless. They are only interested is money, not the welfare of the city.

- We moved out to McLendon-Chisholm for 2 reasons: 1. To have more space and privacy and 2. Quiet.

- I would like to pursue with the city having a noise ordinance of some type. We have neighbors that have no consideration for anyone around them and have woken us up at early hours of the morning (1-2 am) with drunken, disorderly conduct.

- Who can we talk to to get this going?

- We need more houses but need to be responsible when allowing development. Sonoma Verde is a prime example, the smaller lots should not have been allowed.
The city needs a mixture of low and medium density neighborhoods. We need services. The trip to Rockwall, Forney, Terrell and Heath will become more and more of a chore. We need local businesses.

I feel we should allow more subdivisions with smaller lots be built in MC. I moved to MC to be part of the growth which includes parks and public safety.

Please, please keep open, natural spaces. This rural feel is what makes MC beautiful.

Giving away land for Rockwall to collect more property taxes on MC land, I just don't understand. We will still have traffic on 205 entering this area but no tax revenue to MC.

The less, the better. highway 205 cannot support any more traffic than it already does.

We moved to the country to leave dense housing, HOA restrictions and see the stars not to watch 100 year leased crop fields spawn subdivisions, noise, pollution and chase vermin to our homes while the property tax shows a rate increase.

Infrastructure (roads, water, and other utilities) need to support in advance any planned growth. Recall water restrictions that were in just over a year ago when yet permits were still being issued and water meters were still being set for new construction which exacerbated the water issue.

1.5 acre lots, very limited businesses, no high profile buildings.

We have to be very wary of developers inserting themselves into city politics in order to manipulate zoning and development in order to profit personally. The decisions and direction of our city should not be made by a few individuals whose motivation is money in their pockets. Greed is the driving motivation for these people and not the best interest of the entire community.

I support annexing the 4000 acres to Rockwall, as long as Rockwall continues to limit high density housing.

We need to maintain a rural feel to MC and minimize commercial and subdivision additions.

It does not appear the 1 1/2 acre minimum is being enforced in McLendon-Chisholm, i.e. Houses in Sonoma Verde.

We must do whatever necessary to prevent our rural atmosphere from being exploited and destroyed by development. We can preserve our rural appeal or be another Sunnyvale in the making.
• Please do everything possible to stop new residential developments in M-C.

• We don’t want any!

• I moved here for the open spaces. I was extremely disappointed that the city let Sonoma Verde come about. I believe it was the biggest mistake the city ever made. I will love my neighbor but I will fight to not let this happen again. It like they moved to the country now that want it to be citified.

• The city will grow. There is no way around it. I would like to see a slow and thoughtful approach taken. I think developers have taken advantage of the city in the past which has caused many of the problems we see today. Now the city has to play catch up to the development and residential problems that come along with it.

• Smaller lots should be considered on an individual basis - but no less than 1 acre.. No apartments.

• I am strongly opposed to any new residential developments. We have more traffic now that hwy 205 can handle now...

• Maintain the zoning rules that brought us here.

• We would definitely like to avoid any building of high density population buildings, such as apartments, because that would take away a lot of the rationale of why most people.

• Moved out here.

• I like the more 'country feel' of MC. However, this is not 'the country' as the Mayor so often says. Its the smallest county by landmass in the state, one of the fastest growing, and right next to Dallas. No exactly a recipe for a country lifestyle. I do support having 1.5 acre lot minimums, but I'm open 1 acre or even half acre in the ETJ areas if that prevents apartment housing. The question about giving the ETJ to Rockwall is misleading. Rockwall can change its mind at anytime with the current or a new council. It has been less than a year since we handed over the ETJ. The council was very misleading when it said we could not sell ETJ. While technically true, we could have traded ETJ and that was never told to the citizens by the council. A half-truth at best.

• I hope that MC will stay what it is, which is why people move out here. No apartments and no large developments. Keeping the acreage of homesites to a minimum of 1.5.

• I am opposed to residential development that requires raising taxes/services, creates traffic issues or increased city expenses & manpower.
• Leave McLendon-Chisholm rural. Or get out! I love my roadrunners, my skunks, my opossums, my raccoons, and my horses. Those are my neighbors and if you don't like it don't come!

• Releasing the 4000 acres to Rockwall at best delays the development while forfeiting the future tax revenue. There's little reason to believe Rockwall has an interest in protecting our rural lifestyle when they can now benefit from revenue from high density development at the edge of their property.

• Not sure why the 1.5 acres is being enforced when many homes are on less already.

• I’m for growth. I’d even reduce an ordinance to 1/2 acre.

• MC should require developers to hire 'on site' construction management for 10 + homes/structures being built.

• I am in favor of small government, low taxes and operating efficiently. However, I do not want to sacrifice my family's security or safety. Public works will need to be enhanced for our growing community.

• Annex land don't give it away.

• I believe homes need to be on at least one acre and be a minimum of 2500 sq. ft.

• Building permits are a huge revenue source for MC. If land is given away or developments are restricted the revenue goes away. Work with the landowners to reach a compromise on development.

• Please keep the housing standards high - aka minimum lot sizes & minimum housing sizes - however some commercial development is good (like in Heath)

• I wish our neighborhood had been part of the 1.5 acres minimum when we moved here. Ours are 1acre plus and it would have been better at 1.5. I like my neighbors but the privacy and space is nice!

• Unless I am mistaking, the majority of those serving on the city council do not live on 1.5 acres. When the city leaders are not following a city rule, makes it rather difficult to stand and say I support such a rule.

• I would favor increasing lot sizes to 2-3+ acres to insure rural feel of M-C.

• We moved here because of the open space and larger lot requirements. I am in huge favor of keeping this.
I enjoy the peaceful life in M-C and don’t want any high density development. I know there is a balancing act between residential and business development but it would be nice to have some stores closer to our community like grocery stores and restaurants. I’m hoping business development close to 205 & 549 will happen soon and any news if that would be appreciated.

I am still upset that we have lost our 2.5 acre minimum.

Keep large lots and limit track builders.

I’d prefer to keep M/C as sparsely populated as possible.

Keep the large lots and upscale feel, create architectural standards and force developers to comply or go elsewhere...like Grapevine, Flowers Mound and other tighten the zoning.

No multi-family development.

Acre plus single family.

We need water, roads and schools first!!!

KEEP 1.5 MANDATORY AND NO OTHER CONSTRUCTION IE APARTMENTS.

Giving away the land to Rockwall did nothing but ensure that we will still have the growth and development of the 4000 acres, but now McLendon-Chisholm will have NO SAY in how that land is apportioned or designated. The acreage is still our neighbors but with no tax benefits.

I strongly support a limited slow growth in our City because the infrastructure is not in place to support rapid expansion, i.e. Traffic control.

Most of us moved to McLendon Chisholm for a better quality of life, and we paid extra for it. We DO NOT want a huge city. Only the builders and developers benefit from the development, not the citizens or town.

Unfortunately, the expanse of our community is inevitable.

I would like to restrict subdivisions to 1.5 acre lots. In the area I live in, the requirement is 5 acres with minimum 500 ft frontage. I would like to keep these restrictions.

I strongly support keeping the paid staff fire department in M-C.
• I work for an engineering firm doing land development and do not want to see M-C become over developed. Once it starts it you can’t stop it.

• We want to keep the current 1.5 acre minimum and no dense development or multi-family dev.

• The road infrastructure does not even support the current population.

• Please control the speed and number of developments until our roads and schools have been improved to support population growth.

• We lived along a walking trail in Wylie and there was more unwanted traffic of people and cars that did not live in our neighborhood as well as a high increase in drug use along those trails. New home lots should be kept at a minimum on 1.5 acres to preserve current home values and keep the small town feel that we all moved here for. Seeing the stars in the sky at night is a rare commodity.

• I did not answer the previous two questions regarding development because I do not support MC just giving away land to Rockwall. You clearly stated that once given up we have no authority over it. What's to say Rockwall does not change their position on allowing high density residences on that same land?

• I do not, however, want apartments, etc. anywhere near MC.

• Why not change MC from being 'General Type A' government to get around the problem of the 4000 acre MUD?

• Overall, I don't want MC to grow much more. Rockwall is close enough. We don't need to be another Rockwall.

• Keep the existing lot restrictions. We don't want to have houses almost on top of each other like Rockwall has allowed. Keep our beautiful open spaces.

• I moved here for rural living. I do not support high density neighborhoods, I do think a trail system is a FANTASTIC idea.

• I was not aware of the 1,5 acre min since I live on less than that.

• M-C is allowing too much development within it's borders. We need more infrastructure such as roads that will adequately accommodate traffic, stability with our Fire Department contracts and a plan to ensure rural quality of life.
• Sonoma Verde is a tragedy and defaces the city as a whole. Based on their voting and support trends, they favor heavily populated cities that are cramped and, as a result, horrible to live in. Because their housing development is in violation of city standards, they should not be allowed to vote or be an influence for the city's future. We must preserve the 1.5 acre per housing unit minimum that makes this city so desirable. We love our city, but we live in fear that it will begin to feel heavily populated like every other city is moving towards. This city is special which is why we moved here in 2016, and we hope we can grow old here and see the same city later in life as we do today. We love our city, and we hate to think that people want to change it. If people don't like this city, there are plenty other cities to choose from that they can go live in. The mindset we need to maintain is this: This city is McLendon-Chisholm, take it or leave it.

• I prefer no growth in city population. No new developments. No exception or exemptions from current rules.

• Keep out multi family housing.

• No apartment complexes.

• When the company moved us to DFW 20 years ago we despaired of finding anything like the open spaces of of home in Michigan. Everyone said 'You Must go to Plano.....'. By luck and guidance we were brought here instead. Please dont let its uniques character and beauty change. It is an island of peace and sanity in a greedy political and financial landscape.

• Still do not understand how the council approved Sonoma Verde (high density housing) without following the minimum lot requirements. Should have been required to be approved by voters. Horrible big government tactics in a small, rural community! Shameful too!

• Development can not be stopped so I want a city government that is focused on working with developers to grow our community to minimize congestion while attracting young families.

• Whether M-C likes it or not, they will be engulfed by urban sprawl within a matter of a few years. Traffic between Terrell and Rockwall is already terrible during peal periods. Concentrate on highway infrastructure development before it is totally out of hand! Open space rules or not, M-C will experience it just like Rockwall is currently. I was on city council advisory board and warned them in 1994. They did not listen. 

• We moved here for country atmosphere, if we wanted to have apartment housing surrounding us we would have moved to Dallas!!!
• Greedy developers don't care about the quality of life we cherish in M-C.

• Please say 'NO' to these greed mongers.

• The MUD/ETJ question is a leading question presented from the current council's vantage point. It does not consider the long-term consequences of giving up the ETJ to Rockwall. I understand 'promises were made' but what happens after those elected officials are no longer in office?

• SLOW DOWN...Quality not Quantity.

• Please don't bring massive neighborhoods or apartment complex. We have chosen to live here because of the rural appeal, not dense population nor big business, we want to keep it in that way.

• Please No apartments or town homes. This is not what this town intended to be. Please no more neighborhood developments.

• DO NOT reduce the minimum lot size!

• I am extremely opposed to allowing high density neighborhoods come into our city. It will drastically change the feel of our city and bring problems along with it. I'm even opposed to the Sonoma Verde neighborhood because it doesn't have the required lot size that was supposed to be a standing rule. That tells me that if the developer is pushy enough and a friend that our city caves and allows what ever is beneficial to them for money, not the citizens. The rule was broken immediately after assigning a tax to our city.

• Do not reduce lot size minimum.

• Do not reduce lot sizes.

• We moved to away from the 'city life' into McLendon-Chisholm specifically for the belief that MC stands for its rural areas and 1.5+ acre residential development restrictions. We prefer for it to stay this way.

• We moved to MC mainly due to it's rural nature. We now live next to Sonoma Verde, which in no way fit in the rural spirit of MC that used to be.

• Little to no apartments, please! Love the idea of at least 1 acre lots, and I would love if y'all were able keep it a small, quiet feel of M-C, but with good business to help with the taxes.
• McLendon-Chisholm has limited roadways and the existing roads need to be widened before the city can have much growth.

• How can anyone that lives on 1 Acre complain and want everyone else to live on 1.5. So much micro managing going on. Same thing that happened in a HOA development off of 1139.

• I think we should offer lots as far down as a half-acre. We should open our community to all people by that I mean varying income levels. There’s no need for us to create a false elitist neighborhood.

• Strongly favor maintaining the 1.5 acre home site minimum, maintaining open-space/rural feel and high scrutiny of commercial zoning or development.

• We should allow more development - but in ways that enrich and keep our community safe and beautiful at the same time. Handing land over to another city takes away all control of that. We must realize that land WILL eventually be developed. Let's be a part of that process to make sure it is what WE want.

• Keep McLendon Chisholm a small town. Rockwall is close enough for whatever is needed. We don't need to be choked out like other small towns.

• Want low density.

• LIKE 1.5 BUT 1 ACRE IS REASONABLE IF NEED BE REGARDING GROWTH OF THE CITY.

• I didn't understand some of the way the questions were stated. I do have a college education and read them multiple times. I think I don't have enough context on the City.

• Residential means exactly that, not homes that run a business at that location with their patrons parking in the road hindering homeowners trying to get home....

• My 2 cents is M-C needs to keep up with the times (tax-wise for infrastructure) but not give away the illusion of rural charm. A balance. M-C already approved the bigger developments and they need to maintain property values. I think the City web site needs to state its business case 'why' for its mission statement and how it will achieve this. The hardest part is the surrounding cities in the county are in direct opposition of M-C values and it is difficult to maintain being 'odd man out' so to peak. I think a discussion is in order where the cities and M-C and the county decide values overall and how each city's value dovetail.
• Keep our community as rural as possible. Those desiring urban amenities should locate where those are available. Do not attempt to alter the atmosphere that first attracted them.

• With regard to the 1.5 acre lot question, I support one acre lots if the development retains sufficient green space (common areas) so the net per lot is a minimum of 1.0 acres.

• The 1.5 acre minimum is too small to anything with other than have a large yard, and is pretty hard to maintain for those who do their own work. It seems like an arbitrary number. Even some HOAs don't have 1.5 acre lots.

• Is there anything in writing with the 4,000 acre hand-over to Rockwall? What happens when those mayors who were involved are no longer in office? How will those agreements be preserved?

• Would like to see future developments of homes but not apartments.

• Moved here to be in a rural setting, already has gotten out of hand in growth.

• Where I will support the lots going from mandated 1.5 to 1 acre. I do not support them being any smaller. Do not want houses on top of houses. Like McKinney-Little Elm and others.

• Continue current standards, would like to planned commercial development areas.

• No apartments or low income housing.

• Strongly oppose apartments, condominiums and tightly packed housing developments in MC.

• Another misleading set of questions considering the City of Rockwall is allowing high density in the 4100 ac ETJ. The mayor and council fail to negotiate in a way that helped the city. Your failure gained zero for the city and lost over a million in future tax revenue.

• Wish to see MC stay as an open space town and prohibit high density/apartments.

• I like the open feel and larger lot sizes in MC. I am not opposed to a little more development, like a grocery store along 205 but would prefer to keep the neighborhoods off 205 to remain 1.5 acre plus, allow horses, etc.

• My neighborhood is 1 acre lots and Sonoma verde is just small lots. What happened to the 1.5 acre lot size rule for these neighborhoods?
• KEEP APARTMENTS OUT! No need to push the 'ELEMENT' out to our community. We wanted to be out, comfortable, and safe. I don't want to lure renters and government assisted lower-income housing to start with this initiative.

• We do not need any new developments or business on 205 until 205 is widened. The traffic is already a nightmare.

• Regarding giving away 4,000 acres to Rockwall, I believe what the Mayor of Rockwall did in terms of negotiating better terms, is something I would have expected the MC Mayor to have been able to accomplish as well. Now MC has lost that tax base.

• Generally supportive of residential growth--but not high density. Willing to consider a 1 acre minimum but nothing less. Our current low density neighborhoods are good models to follow.

• We need more trails for running and biking.

• I would like to see the city remain as rural as possible.

• I do not want a MUD tax...that I am sure of.

• PLEASE STOP high density development from coming!!!

• It appears that the City did not even try to negotiate a development agreement with the owners of the 4000 acres. Instead just jumped on the 'give it away' option to try to make themselves look good by saying that they got rid of this development. Now the rest of the City residents will be burdened by taxes without a larger tax base. We could have negotiated a deal since the owners originally requested to be in M-C in the first place.

• What is important is the integrity of the developers. Having development that works with the city when their are variances requested to create a nice development at times is as important as the development coming in but not being controlled by the input to the city council to ensure a nice development even when it on its face may violate the 1.5 acre rule.

• Do not allow variance for lot sizes.

• Traffic is already terrible. We do not need any more people in large developments moving here. Keep McClendon Chisholm rural!

• I would like to see bicycling and walking trails connecting our neighborhoods and commercial areas so that we encourage outdoor activity that is safe from traffic.
If land will be used as High Density homes no matter what, we should work with the developer and not give it away.

Keep out big developments with small lots.

Keep the open space concept a priority.

Please keep out the high density developments.

This is Robert Steinhagen, I was elected to protect our city’s wide-open spaces and more rural lifestyle.

How was it possible for Sonoma Verde to get approves when lots are supposed to be a minimum of 1.5 acres?

We dodged a huge bullet by giving away the 4,000 acre. I can't imagine how the crime rate would have risen in our community had the Mayor and city council not given it to Rockwall, which is what happens when apartment come in.

I like the fact that the city leaders are focused on protecting our open spaces but I don't think we need connected trails.

We live in Sonoma Verde because it's the only development like it inside the city and we'd like to keep it that way. We love seeing the stars at night and hearing the coyotes. It's a really nice environment in which to live.

I can understand why we would allow 1 acre lots, but anything below that would severely impact our lifestyle. NO MORE SONOMA VERDE'S!!!

Keep the wide-open spaces. The Mayor and city council should be commended and not castigated!

I am so glad the City Council has prevented apartments from coming in. Great decision to give that land away to Rockwall and keep our taxes low.

Our neighborhood is one acre lots.

The decision to give away the property was bold, decisive and the right thing to do to protect our community.

Keep protecting our open spaces. Please don't let them put up another radio tower along FM 205.
Handing the land over to Rockwall is another example of a fact that gets lied about on social media. I asked the mayor why we didn't get something in exchange for the land and he showed me the state law that prohibits it and the attorney general's opinion about doing it. Turns out that the ones who are criticizing the council for this decision include a former mayor who made a lot of back-room under-the-table kind of deals, including Sonoma Verde and Triple Ranch (not sure i remember the name of the development) which were both approved just weeks from one another and both violate the ordinance restricting home to be on a minimum of one and a half acres. That mayor never sent anything to citizens to let them know that he was about to obliterate the ordinance without taxpayers consent. The Triple ranch development was owned by the former mayor's good friend and the planning and zoning board was filled with cronys of the mayor, which included one developer who wasn't even a citizen of our city. I read the city council meeting minutes of the votes and the meetings that led to that vote and have copies of both development agreements. There was no transparency back then.

- I support 1 acre tracts but nothing less.
- I would not go below 1 acre per lot.
- Those apartments would have been right next to the sonoma verde development so I am grateful to the city council for giving that land to Rockwall.
- Please consider walking trails, biking trails and golf cart paths to future shopping areas.
- We saw developers take advantage of one of our towns in Kansas and they really don't care about anything or anyone. The city council was wise to hand over the property to Rockwall.
- The city council made a wise decision to hand the 4,000 acres over to Rockwall. Most leaders would not be so brave.
- I don't think we need a lot of businesses in the city.
- I do not want to see heavy traffic lines which is already an inconvenience.
- Lot size doesn't matter now, it was lowered when Sonoma Verde was built. Trails only if still 1.5 acre minimum lot size.
- Keep M-C small.
- I think 1 acre lots is reasonable. Just don't go below it.
• I don't understand what interconnected trails means.

• M-C is big enough. It does not need to grow any more. I moved here over 30 years ago because of the country atmosphere and a perfect pace to raise my family, lot sizes should be 4-5 acres like it used to be. If people moving in want more of a city, then they should look for a city place to live.

Comments regarding business development in MC.

• Internet speed is an issue in our particular area of MC that impedes our ability to work from home. We would like to see sudden link expand the areas that they provide high quality, high speed t.

• I would like to see more business in the area. That would help create income and jobs.

• In order to have a manned fire station that responds to more than just fires, I would support raising the municipal tax rate, however if we had more business that probably wouldn't be necessary since the sales tax would bring in more revenue which would limit the amount of increases in the tax rate.

• We like rural lifestyle with some conveniences like a grocery store and some food options and local boutique type stores.

• We need some commercial companies like the Shell and Sonic's to help. Lack of some commercial will result in higher property taxes.

• Not more business.

• I believe that the city's plans come at the price of convenience. We have heard for 3 years that some sort of business will come to the city. However, every plan is not approved. This requires a drive into some other city for almost every purchase.

• WE NEED FIRE DEPARTMENT, GROCERY STORE, MORE BUSINESSES TO HELP PAY FOR FIRE DEPARTMENT PROTECTION.

• My question would be promote or advertise for what purpose? I do not want anymore growth...

• The response above indicates my feelings about MC. I am opposed to the city spending money to promote/advertise/market these ideas.
• The city will sell its self do not advertise.

• If growth is controlled you can enjoy both open/rural areas. The council has to work with developers and bring land into the city to make it work.

• The problem is this: the 'long term citizens' of McLendon-Chisholm what to have city services free of charge, they do not want to pay tax money to fund a fire department or police department, they do not want business to move in to the city limits. They want free labor that includes free labor from the city council members. Reality is, public services cost money, stop being pirates, learn to pay for what is needed in this city.

• My family and I are supportive of open and a more rural lifestyle but at the same time we welcome responsible commercial development that helps lower the tax burden on homeowners.

• I don't think promoting our city for all to move too is good for our city. The more people, the more crime. I moved from Mesquite after 25 years because it was becoming a cesspool. I grew up in Oak Cliff so I have witness 2 city's go down hill.

• MCL should not be spending any monies marketing the City. There are many other more important issues that are important that we should be addressing before MCL tries to market itself. The only reason to market the city is to attract business or potential homeowners. It is the responsibility of the developers to market their own developments NOT MCL!

• I haven't heard of this campaign but would question the details of the plan. More information needs to be provided.

• I condone a more rural lifestyle (larger lot size); however, commercial development and residential development (on Lots less than 1.5 acres) are necessary to support a growing residential base, businesses moving into our area, and an increase in property values over time.

• I would like to see businesses located together in the area around 205 & 550. A grocery store at that location would be great.

• I hope to see more business development occur inside MC city limits, with the expected growth of the area, additional sales tax revenue could be quite needed.

• We do have a need for more businesses. It would improve quality of life, reduce traffic on 205 into and out of Rockwall, etc.

• “Information” sections sway survey results.
I assume grocery stores are decent sources of tax income. Knowing the details of that would influence my opinion.

Once the Tom Thumb opens in Heath it will probably meet most of the needs of our city.

Some basic business development is critical to maintaining low tax rates for the residents. That should include drug stores, small shops like dry cleaners, and so on.

If (1) is completed then I am on the fence with allowing a grocery store in MC. FM550 isn't that safe of a road to travel often to a grocery store. If option (2) happens then we will NOT need a grocery store in MC. A two mile drive is just fine.

The City should control both business and residential development to insure that the city life-style is maintained. Controlled business growth will be good for the city, but uncontrolled growth will lead to serious problems.

Traffic is already bad, and a grocery store would likely make it much worse; Unless the store was south of Klutz road where traffic thins.

With up to 50% of new businesses failing within the first two years we need to control where the business are located so that we do not end up with vacant buildings all over the city.

Some basic businesses should be permitted, including routine stuff like restaurants, dry cleaners, pharmacy, etc.

We should keep the business tax low to bring in businesses to our city. This is the same principle that the current Federal Administration is doing. It works!!

We would be thrilled to have a grocery store at 549 & 205! A Walgreen's would be awesome too.

Yes as a small actual grocery store and gas station within the 205/550 or 548/205 area or some where between those 2 locations would serve the small towns around the area. Competition helps keep prices down and variety up. When you have one option close by, then they can demand anything they want as evidenced by the shell station that routinely charges 20-30 cents per gallon more than Forney, Terrell or Rockwall gas stations simply because there is no competition out here for them.

We want/need another grocery store near MC, preferably Whole Foods or Sprouts, etc.

We need a commercial grocery store within City limits. Whole Foods would be GREAT.
• It would be nice to have a grocery store inside the city limits.

• Having basic services is needed but should be well thought out.

• I strongly support option 2.

• If developers do put a grocery store at 205 & 549 then that would be close enough. We would not need another large grocery store.

• 'I don't want to fight foot traffic to have a nice family dinner in a dine-in restaurant. It would be nice to have a restaurant like the Oar House. It doesn't necessarily have to be a chain or franchise. I would not mind seeing a place where there is an outdoor patio where I can dance with my husband after a sit down dinner. Maybe a place where there is a lounge to have coffee or tea with a friend that serves brunch. Overall we should have good plans that makes sense that it won't look like a bunch of clutter buildings. A farmer's go to place to sell organic vegetables/fruits/jams. Instead of seeing them off on busy streets.' - City Council Member Adrienne Balkum

• Keep the small town look and feel.

• I would agree to a grocery story not within MC if there's one in the triangle at the corner of 205 and 549.

• I don't see the need for businesses to move here. We have businesses all around. Rockwall, Heath, Forney, Terrell and Royse City.

• The attempt to sway our response with each disclaimer is not going to work.

• We love the idea of an additional grocery store at the corner of HWY 205 & FM 549.

• Input from the community of which businesses allowed in MC would be appreciated.

• We are too small of a town to really need commercial development. We have tons of development 10/15 minutes north and south of us. If and when it comes I don’t want to see a strip shopping center with some crappy family dollar, donut shop, or thirt store just for the sake of having some commercial development.

• Perhaps an Aldi, they seem successful in Rockwall to the extent they are adding another store.

• It would be wise to see how 1 and possibly, 2, above will impact MC before proceeding with a grocery store in MC.
• Businesses should be encouraged to build within the city limits. If the taxes are low for the businesses, businesses will come in.

• Regarding the location of future businesses, maintaining a clean appearance is important, but so is the free market to build and grow businesses. I wouldn't want to hinder business development especially if it's the kind of business we want to attract to McLendon Chisholm.

• A grocery store in M-C or proximity has become more important considering the state of traffic congestion in Rockwall. Also, for personal reasons, I refuse to grocery shop at Walmart, Costco, and Kroger. So I would definitely support a local grocery store if we could attract one.

• I just don't want the city to allow dense communities just to increase the rooftop count to bring in a grocery store. Let the businesses come organically. As we grow, slowly, more businesses will come.

• Anything on the south side of Rockwall would be welcomed.

• The current infrastructure of SH 205 is congested enough without encouraging increased traffic which would occur from allowing a large store in our community. The proposed sites and existing grocery stores in neighboring cities are well within convenient limits to outweigh the benefit of a M-C grocery in my opinion. I would like to see local family businesses such as a restaurant or two where our community may gather together. Creating a collection of family friendly businesses around City Hall would be delightful in order to create a 'town square' gathering place.

• I strongly encourage business development in McLendon-Chisholm that will help develop our city to stand apart from Heath, Rockwall, Forney and Terrell. It will also help to form a more stable tax revenue base besides homeowner taxes.

• No Wal-Mart's plz. Income for the city. Put a small one In the city.

• The Tom Thumb at 550 and 740 does us no good. That traffic is just as bad as around the Kroger on Ridge Road. We need one closer, so either 205 & 549 or anywhere else along 205 or 550 corridor.

• I may be wrong but we need roof tops to get businesses and businesses to receive tax income from the businesses.

• Businesses lessen the need for property taxes and provide ready access to goods when requirements arise.
No need for store in MC with Tom Thumb in Heath.

One right on 205 right where Rockwall and MC meets. We want the tax benefits. The grocery store will benefit Heath's taxes not ours.

I see it to be beneficial as well as inevitable.

A small market could be nice or a deli market with not too expensive prices. Is there not plenty of grocery nearby in Terrell, Forney and Rockwall city?

Infrastructure like roads that alleviate traffic congestion needs to precede commercial development.

More businesses, mean opportunity for crimes.

The 205 and 549 location would probably be close enough to service MC.

It would save time.

We need to keep our country feel. I don’t want to stare at storefronts, and hear all the noise that goes with them while enjoying my backyard.

I would prefer to stay small especially with the other stores coming in down the street.

I prefer as little commercial as possible. If building are built and the business fails we are stuck with waste. Due to the proximity to Rockwall, Health, Terrell, and Dallas for that matter, I don't see a need for much commercial. If one is to lazy to drive to, or when they are going through these locations to take care of their needs, they have no business living in the country environment. There is plenty of homes near this kind of business convenience they should choose from. I see our community as a bedroom city. WE don't need it or want it. It will only breed more problems, crime, and people who complain.

Not interested in business growth, if grocery store does go in at 205 and 549.

There needs to be a push for more small restaurants: pizza place, local cafe, donut shop, etc. sonic as the only.

Option is not great.

I like limiting commercial development, although I'm not versed in how much we can limit it. I'd certainly like a few non-chain food options if we can attract them.
• Only if the second option was developed would I be opposed to having a grocery store in the city limits.

• Without some select commercial businesses - the tax burden of the city rests exclusively on the homeowners. The grocery store outside of city will aide convenience but not tax revenue.

• Need one unless one put in at 205 and 549.

• I would like to see more business in McLendon-Chisholm. A Walgreens would be great.

• Tom Thumb in Heath works for me.

• Grocery store means more taxes from business and less demand on property taxes.

• Has a traffic study been done for 205 in the past 2 years? If so, can that be published.

• Why would you give tax dollars away.

• Sales tax revenue will help keep the property tax rate low.

• I would rather see absolutely no businesses in McLendon-Chisholm. Where I grew up in East Texas you drove to town for things. The reason you did so was to keep the city in the city and the people of the city in the city. I'd rather not have riff raff in this small community. Shell gets enough of it as it is.

• FM205 & FM549 would be perfect.

• Office buildings and small businesses such as a barber shop.

• Quadrant of HWY 205 and FM 550 seems attractive to build/expand business area. It's pretty much in the center of M/C and intersection of 2 largest roads.

• I am in more favor of centralized development on 205 as they are already planning on widening. 550 with all the residential areas and a smaller road would be compromised.

• Don't need the traffic.

• Neighbor Market type including their own gas station would be fine vs a full size grocery store.
• By not accepting retail into our community we are increasing our homeowner's tax burden.

• Like residential development I believe commercial development should be slow and limited by traffic control until Hwy 205 is expanded.

• We need to guard against Adult book stores, Automobile Junk yards, Ware houses, and other questionable business. Let's not sell our souls for a few bucks.

• Having businesses scattered beyond SH205 would lessen rural atmosphere of McLendon Chisholm.

• Development just brings more trash which MC already has plenty of--just look on FM 205 and 550. Business owners and property owners need to police their sites and property.

• Road infrastructure must run parallel to development, 205 should already be a four lane road.

• Lots of businesses are created and start up, only to fail with a year or two. We need to make sure that we don’t have vacant buildings scattered around our city where business used to be. Having them co-located increases the desire for another business to take a chance and use the vacant building. I don’t want to see strip malls or individual buildings all along 205, and looking like 276.

• Business development should be in a centralized district. With the upcoming DR Horton community going in at 549 & 205, adding a grocery store to the mix will only increase the amount of traffic in and out of the city.

• No strip centers. Period.

• Rockwall has everything and is extremely close. We do not need any business development within city limits or ETJ, especially a grocery store. There’s a Kroger 10 minutes from MC!

• Some restrictions are necessary.

• There should be no business development in the city. Rockwall has all the amenities you could ever want just 5-10 minutes down the road. Keep MC rural! That is why we moved here.
• 205 is already a highly visible traffic artery. Within reason and under careful control, we should take advantage of the income possibilities of commercial development.

• Whether it is a centralized business district or some other restriction there needs to be separation of home and business for several reasons, traffic control, aesthetics being just 2 reasons. Can't brag about open spaces and then put businesses on top of home developments.

• Do not like the idea of a grocery store at Hwy 205 & 549. Traffic is already out of control and with the new DR Horton development this would exacerbate an already horrible problem.

• Keep it small and limited within MC. Plenty of building going on everywhere else. We do not want 205 between Rockwall and Terrell to turn into Plano to Prosper. Horrible and traffic is almost unbearable already with current growth. Leave the growth to the other areas.

• The expansion of SH205 will drive the requirement for 'smart' commercial development that attracts businesses that meet the needs of our community.

• Again, we would have moved into a city if we wanted to be surrounded by businesses and apartments.

• No Narcissist spas and waxing salons! No tanning salons! No workout gyms!

• Not Walmart though!

• Keep our city as residential, do not allow big business to come.

• Please limit business development. We already have a gas station.

• If a store is developed at the corner of fm550.

• And HWY205 then no, but if not then yes a store in MC would be an asset to the city.

• We need to get a balance of residential and business tax income for the city. we will not survive on the backs of residential alone.

• In all reality, NO business should be added to 205 at ALL until the highway is widened!! That will take a miserable and pathetic road system to a nightmare situation for the citizens!!! Please push to get our city some relief!!
• Instead of a large corporation type grocery store, support development for local family owned businesses which could include a small local grocery store. McLendon-Chisholm is already conveniently and centrally located just several minutes from Rockwall, Forney, and Terrell's shopping districts.

• Last year's survey showed support for a grocery store in our city, it also showed support for our fire department. WHY ARE YOU ASKING THE SAME QUESTIONS.

• Let’s get commercial development started and help ease the overall tax burden that will come with increased services. I am all for increased services but it seems reasonable to offset that cost by using commercial development.

• Would love to see a grocery store on corner of 205 and 549.

• Want low density traffic.

• We favor less commercial and business development. The rural and non-commercial setting that M-C provides was a huge draw for us to the area. We hope that any commercial development in the future is done carefully and in a tasteful and unique way that fits the current feel of the MC that we love. We would like to see commercial development kept to a minimum, as there is more than adequate access to all necessary amenities in Rockwall and surrounding cities. Would like to keep the rural and wide-open spaces in M-C; it is one of the things we value most about our city!

• I still don't want to drive to Heath for groceries. Desire (#2) does not mean it will happen - especially anytime soon. Let's pump $$ into our own city, for goodness sake! The small store we have here has to charge outrageous prices to provide a few last minute grocery store items.

• It should have a plan with a 3-5-10 year plan. I have seen cities where its blurred between business and residential and it is not good. Amazon may have home food delivery nation-wide but Sonoma Verde an't even get a pizza delivery except under protest from Domino's. Rides to doctors with medically bonding don't service this area without surcharges. M-C will be pummeled with surcharges from Amazon to deliver here. Therefore a small close by grocery is needed. Maintaining a small growth, rural, limited tax will keep M-C in 'surcharges'. The full, end to end cost of living needs needs to be calculated with 'what if' scenarios (e.g. if we do x, then y happens) vs. a list of questions in the next survey.

• I would support HEB though.

• Anyone moving here should realize there is no grocery store here.
• Do not move here to 'improve' our conditions.

• I prefer a grocery store of the Neighborhood Walmart type. Those tend to be smaller and yet carry a good selection of groceries.

• Wrong question - the right question is we prefer appropriate development along 205 to reduce the number of trips to and from the City of Rockwall, Terrell or Forney.

• Progress is good, right now I go to Costco or the Kroger on 205 north of Rockwall.

• I will still have to drive to get groceries and the roads are not the best. I had rather go to Rockwall, Forney, or Terrell. We will be giving future sales tax to other towns.

• Tired of having to go out of town for everything, except for ridiculous high priced gasoline and convenience items.

• For 24 years I've been going to Rockwall or Terrell Walmart for gas and groceries and I'm OK with that. If Heath wants a store---swell...

• This council's failure to understand the loss of tax revenue to neighboring cities is unbelievable.

• I'd like to have a well-known 'Anchor-store' in our area that can serve our citizens. The advent of a Tom Thumb or Kroger in the area is appealing so we have a good grocery store close to home. It goes back to the idea that we have to go to town and be part of the hustle and bustle to get - ANYTHING.

• Centralized business district along Hwy 205 is best.

• A Brookshires would be perfect for MC. It is too small for other city residents to want to frequent, but perfect for a city our size.

• The City should be actively promoting the City and its appeal to traffic flowing along SH205 to potential businesses. Dragging the City's heels makes other locations get ahead.

• I would like to see a grocery store, gas station and food places in our city.

• Any business should be family oriented and not ones like bars or vape shops.
- What would be the overall benefit to the city in terms of helping the tax rate sustain the city needs.

- A grocery store in M-C would provide convenience lessening the time spent driving in traffic. It also might slightly enhance property values regarding future home sales.

- Our city could benefit from the grocery store sales in a city sales tax.

- Yes, a Wal-Mart Neighborhood Market would be nice. But, please don’t build an Aldi. I will not shop there.

- NO ALDI.

- We live in this city because we have all the stores and restaurants close by but not right here. Please keep our city from being like all the others. Lets stay unique.

- Why do we need a grocery store where there's plenty that are close to us?

- We have all the businesses and restaurants we need in neighboring cities. Focus on controlling home growth not growing businesses that invite more traffic and more problems.

- We have all we need in Rockwall...why bring in more business?

- I just don’t think we need a bunch of businesses in the city when we've got pretty much all we need in the cities that are around us.

- We have all we need in surrounding cities.

- We don't need a bunch of businesses cluttering up our nice community.

- We don't need another grocery store.

- I don't see the need for a grocery store.

- I believe either location would be great but I don't necessarily require a store with in the city limits unless it would help with the city revenue.

- No business development along FM 550.

- No new business, no crime.
Stay small.

We are close enough to anything we needed. WE do very well without more businesses. You open the door to businesses if you let 1 or 2 open. There are many businesses close enough to satisfy our needs.

No business should be allowed on FM 550. Business development contained in an area on SH 205.

Comments regarding the McLendon-Chisholm Government.

We have lived out here 24 years and we were told that the road was supposed to be taken over by the county once 70% of the lots were sold and it has not been. Our road is terrible and the post office and the trash people are refusing service. Please help.

Keep up the good work.

I disagree with the term savings when it comes to renegotiating contracts with vendors when the 'savings' are used to pay for mismanagement in other areas. Be transparent. Tell us where exactly and why those funds are being used elsewhere.

This council represents my values and I appreciate their efforts to help everyone.

City-owned tracts of land should ONLY be used for the benefit of ALL city residents, not just a few owners of private businesses.

Having an EMS substation around, since MCVFD doesn't provide medical services outside of fire and vehicle related incidents, should be a big priority. Second to that is having a sheriff substation around.

I am proud of the M-C City Council!

This company doesn't communicate any schedule changes which requires trash cans be out for extended times.

The city is doing a good job, and I am proud to say that I live in McLendon-Chisholm.

Pay attention to all residents, not just farmers and long-time landowners!

Add bulk garbage collection to contract. On specific days of the month...brush and large items.
• The city officials should not go against the wishes of the citizens. It has been abundantly clear that has not been followed. The number one concern for the citizens is for their safety and not having a fully staffed Fire Department creates a safety issue. This city is going to grow and its citizens need fire service, medical service and police protection. The current city officials have failed in the safety of its citizens.

• While i may support the transition to a city owned fire department I do not appreciate having my service limited and my fire department demeaned so that the city can buy their equipment at a reduced price. I feel that having the contract in place while the city acquires the equipment and the personnel to keep the current level of service for manned time frames is essential. I can not condone a city owned fire department based on the current proposed level of service.

• Would like to incorporate in the contract of establishing a Recycled Drop off point in M-C. Currently there are too many rules on the size and conditions of bulk items allowed to be picked up during trash day. Should enforce that Green bins should contain biodegradable waste only.

• We didn't know we had bulky item pickup. When is it?

• The City Website should be used for City business. The name calling and pointing fingers is unprofessional. Opposing voices should be heard, instead of demeaned. (who decides if this is offensive?)

• They tend to pick up late and sometimes not on assigned day. Otherwise they do pick up all trash and don't leave any trash around the neighborhood.

• They shouldn't charge for recycle bins. They often miss days or come very late so containers sit on the curb for an extended time. Extremely hard to reach anyone.

• Bringing in colocated service from outside the city opens city to outside influence. Also any use of city owned property must be used responsibly.

• I think the new elected officials are leading us in the right direction. Continue to be conservative with tax dollars and keep a rural lifestyle with some conveniences.

• I don't think we need to invest in warning sirens that need to be tested and maintained. There are services that can text alerts. i.e http://www.textmarks.com/products/sms-mass-text-messaging/
We do not get bulk item pickup in Austin Corners and seriously need to have it! I do not agree with having to rent the containers for recycling. I have to pay money to give someone of value so they can make more money? I will return my recycling container and just throw everything in the regular container if this is not changed. I should be addressed. Dallas did not charge for us to recycle.

Keep up the limited government position we are centered around several cities that offer amenities to support us. We should look at positive projects with the available revenue that support the community. Look for projects that enhance the center of town. Always give a voice to longtime residents that purchased property in a rural area.

Regarding the development of the City and it’s image. We need to make our city a smart and healthy, modern place to live. The businesses we allow inside should be “locally owned” featuring locally grown/produced products. The decisions and items used in the construction of city buildings and parks need to be intelligently designed and well thought out. With all the new young families moving here -this city will need to be ready to impress upon them that that we are a progressive and modern yet small city. Keep it simple as they say... Just my opinion

'Conflicts of interests' Adrienne Balkum already has contradicted herself here being directly involved with a local developer.

Would prefer 2-day a week pickup rather than storing loads of trash within our garages. Also, their pickup times have been sporadic at best since the Holidays started and hasn't gotten better even as of 1/9/2018.

Would like a different pick up day, preferably Wednesday. We miss many Friday’s due to weekend travel and neighbors can’t help because they travel extensively too.

Why don't you work on lowering the cost of the PID?

I have not been impressed since they changed hands. Houses in our neighborhood have been skipped over on pickup days, trash cans are thrown around after being emptied, and I was told that they don't do bulk pickup.

The city government needs to listen to the citizens. It would seem that the counsel and mayor are doing whatever they want without listening to what has been said for or against.

Land around City Hall should be developed into an area that is beneficial to the citizens of MC. Having a hub for a sheriff and/or fire substation, EMS, and other city sponsored programs, like farmer's market, gardening, etc. No businesses --storage, auto repair, etc.
The city government needs to listen to the citizens. It would seem that the counsel and mayor are doing whatever they want without listening to what has been said for or against.

Overall, I am pleased with Waste Connection. I'm not sure how their rates compare with other COMPARABLE services (apples-to-apples). The only thing questionable I've encountered is the pick-up times vary from week to week, which is by no means a deal-breaker.

I feel the addition of a 4-H or FFA project would be a great addition to the community. It would allow students who live in this community would have the ability to be involved in projects that are compatible with their desire to live in a more rural area. It also teaches responsibility and pride in community and themselves. Please try to see this project come true.

We should be allowed to pick our own trash service. I also wish the current city hall be sold and eventually a new city hall/fire station be built on 205 in the real MC business area.

I would like to be offered and notified of a monthly bulk pickup. I would also like to request that the trash truck would not compact the load in front of my driveway resulting in crushed particles and liquid waste mess spilled onto the concrete of the cul de sac.

Communications regarding issues are never objective and factual, but rather are biased and oriented toward a specific view. The Mayor's emails are examples of this. Similarly questions on this survey are leading. For that reason, the results (which will be touted by the City Council) will not reflect an accurate opinion of the citizens.

If you are considering a noise ordinance, can we please have it cover noisy neighbors, loud barking dogs, etc.

Thank you so much for all you do to keep our community rural and quiet.

There are no bulky item pickups in our neighborhood, this is unacceptable. Our neighborhood (Austin Corners) has to rent a dumpster every year for bulky pickup. In my opinion we pay too much for trash pickup.

I DO NOT believe the City Council is listening to the citizens on public safety and I'm upset at the large increase in legal fees that the city has incurred during this council's tenure.

Originally, I was allowed, if needed, to put out two cans, but not too long ago they decided not to, unless I gave them more money.
• I have asked several times about our road, Frontier Trail, to be improved, I was told that someone would look into a grant to fix it, but have not heard back. I have spent about $500 trying to make it drivable in certain places, even in the portion that is not in front of my house. It was necessary to do that in order to get to my driveway. The postal service cancelled service a month ago to our development. I am a widow on a fixed income and cannot afford thousands of dollars to get this road fixed. Other residents don't seem to care, or they are in rental houses and the landlords don't seem to care about the road. The government of M.C. should be able to help me with getting to my driveway. Also, I am concerned that a firetruck or ambulance cannot drive down the road. I am 71 and may need ambulance service at some point. I would hate to think there would be a crisis here before something can be done about Frontier Trail.

• Thanks for representing the citizens. I know misunderstanding's abound and communicating ideas is sometimes difficult.

• Should provide bulky item pick up maybe once every three months for chairs or mattress.

• And limbs for those who don't want to burn. Or cut into small pieces.

• The survey asks about our awareness of certain actions but does not allow us to give any input of those actions.

• We need to have formal fire coverage from Rockwall.

• I'm MC ETJ so I pay for my own garbage...I dumped IESI years ago...I like to support local providers and they don't use outdated heavy trucks on our private road.

• Thanks for keeping your cool and making us aware of the fire Dept issue.

• We had an xtra can after a busy weekend that they refused to pick up for 2 weeks thereby leaving us with a stinky mess. There r only 2 of us so we don't usually have or need to pay for xtra can pickup.

• I am glad to see we have moved from the 'good ole Boy' council of the past and head toward a more professional group who seem to be attempting to run the city more as a city. The past council seem be a bunch of guys that had agendas and were lining their own pockets. I'm not sure if its possible but a look into possible corruption concerning Ex mayor Moody might be needed. I like that the new council is attempting to place the city on a course of prosperity regardless of the obstacles they are being faced with.

• Too many times the garbage can is in the ditch. For what we pay, this should not happen.
• Septic system ordinance- while I don't like and oppose being forced to contract a service that I feel is not needed, I do have concerns about neighbors who currently do not take any pro-active measures to make sure to do proper maintenance (i.e. Add chlorine tablets to neutralize the smell). With our wind environment mostly everyday, I can get a very nasty smell very often.

• I do have a concern about doing away the septic ordinance when neighbors do not take care of their septic system and we can smell very bad odors.

• Younger folks think MC government is backward. It certainly affects my perception.

• The Code of Conduct, at least the part about respect, courtesy, etc., is nonsense because I have seen at least four members of the council break it nothing has happened to them. Example would be the council member who was cited by the sheriff's office.

• I disagree with the city government asking questions like were you aware we did 'x' and it saved hundreds of thousands of dollars. Specifically mentioning what specific council members are doing. Make no mistake, this survey seems very much like a campaign mailer for the current members of the city council. It asks me whether I'm aware of things that I have seen no evidence are true. They may be, but I'm not convinced they are, and I'm not sure what that has to do with the future of the city other than an attempt to keep the current council and mayor in power.

• As far as a municipal police force, if crime becomes a problem, or should we grow, we need our own police force. I work with police on a daily basis, and if you think that all police officers perform the same level or work you are completely uninformed. Police don't only prevent crime and suppress it through their presence, they solve it through the CID division. I've worked with multiple agencies, some understaffed, some overstuffed, and the level and quality of work varies greatly. I can't imagine how a contract with the SO would work, I would imagine you would need to contract with the county itself, as the county commissioner's court would have to approve all personnel hires. How you make sure a certain number of officers, supervisors, and investigators are assigned to MC seems almost impossible to me. A police force directly under the control of the city council and city manager through its police chief will be much more responsive to the needs of MC.

• 13 acres should target options to generate revenue. City owned Firestation will require tax increase whereas leasing to county for sheriff or office could reduce taxes.

• When is bulky item pick up day? also, if they could not block driveway with empty bin.

• Don't understand why certain items have the red star???
The negative and unprofessional comments made by city officials presents a picture of MC that is not accurate. We have been a community that embraces various ideas and worked to find solutions rather than pointing fingers.

On the last two questions on the actions and activities of the city council I don't agree with. I'm aware they were done but don't agree the mayor has done what he said or the fact that the city has saved us hundred of thousands of dollars. What they've cut back on contracts they've more than spent on other things. Two questions undecided about what council is doing needs more information before they can be answered.

We should sell off some of the 13 acres as we don't need that much as a city but if forced to choose an option above I did.

We should try to lease the extra space to county for additional revenue.

The council needs to work with the current volunteer fire dept. The council budgeted funds for the MCVFD and now the council is taking these funds away with no clear answer as to what is being done with these funds. This will not be forgotten at election time.

The Waste Connections operators are awful in handling our wastebins. They throw them all over the ground when done.

We don't have any bulk item pick-up. We MUST start having this (monthly or quarterly).

Doesn't the city own a fire station now?

Need to have more that one service to keep prices competitive.

Sometime empty cans left in middle of drive, requiring parking on FM1139 to clear before entering.

None about the government; but I must say the bulk trash service of Waste Connection is HORRIBLE. They pickup almost nothing that's bulk trash! That needs to change, big time.

Think of citizens first.

Nobody on the City Council thinks the Code of Conduct applies to them.

I am for the 13 acres going with emergency services of any kind or for energy or farming.
• I am satisfied with the openness of our city council and appreciate them.

• Would like to see monthly bulk trash pickup.

• Contract with Rockwall to save money on services, either go all in on a fire dept or co op with Rockwall the volunteer scheme is a half measure and will yield poor result.

• Implement a monthly bulk pickup day included in normal trash fees.

• It is my opinion that many of our current city council and mayors actions while in office have been paperwork oriented while big interest items such as the expansion of SH205 and it's impact on our community have not had any action.

• In the last few years we have turned the City from decisions made without complete disclosure to a policy of shining the light on problems and making decisions with lots of input from citizens. It is messy and sometimes takes a long time but transparency is very important to a good city government. It is better now with a lot of voices!

• No comment.

• MC needs its own police force. The recent increase in thefts is a result of little law enforcement presence.

• I support efforts to cut costs and minimize regulations. I have no opinion on waste managements services as I do not use them.

• Very good service during 2017.

• I am unsure about the septic amendment. I have walked outside many times and had a whiff of someone elses septic. No fun! But everyone here should already have a contracted septic company. Who do I complain against for someone elses stench?

• Is the new noise ordinance specifically for construction? Or will it impact music playing or other things?

• Keep taxes low. Keep the riffraff out. No major (or minor for that matter) businesses that would turn more of this beautiful countryside into concrete parking slabs...

• Make decisions with the least of our residents in mind. What will it do to them. Especially fixed income life long citizens.
• The prevention of septic system failures is less important than making sure a system is maintained and not a risk to surrounding neighbors or the environment. Maybe the ordinance has prevented that.

• M-C should try to contract with a local or US owned company.

• The amount of waste of tax payer money is ridiculous. Why do we need to pay off the bond early, because the misuse of authority and complete misappropriation of funds puts us there. The opinion of many is that the MC funds have been embezzled with complete lack of control. Extremely unprofessional handling of city funds should be investigated. Shocking!

• Know all of your constituents.

• My neighborhood gets nothing for our city taxes.

• Doing way better than in the past!

• I do not understand why the Mayor is attacking the MCVFD, his attacks are without merit.

• Bob Steinhagen is a good leader!

• Please limit greedy developers from bullying their way into the city!

• Please, please promote traffic safety and lower speed limits.

• Quail Creek Road and FM 1139 are not speedways and autobahns.

• Is this a survey for the citizens to present THEIR viewpoints or another avenue for the council to promote their points of view? These questions are VERY leading compromising the validity of the information collected.

• Waste Mgmt ... I don't use them.

• We would like a trash service that picks up more than one day like Rockwall has.

• MC should explore a better option for waste management services.

• Everyone wants to save money but not at the expense of our safety or protection of our property in an emergency.
The most micro managing city government I have ever seen. Loves to spend money, don't listen to the people, wastes money on these silly surveys that they make so their view is always right.

I'm curious why 1/3 of FRONTIER TRAIL seems to be maintained and the other 2/3 isn't.

Would like lower cost and more frequent and comprehensive options for larger bulk-item pickup service for Waste management provider.

Being aware of an item and agreeing with it are two completely separate issues. Why did I not have an option to disagree with the position put forth? This survey appears slanted and that is why I would like to see citizen involvement in developing future surveys and not merely a survey created by council members.

Sell a portion of the 13 acres to offset what the city owes on the City Hall instead of putting more money into developing the land.

I can't find a street map anywhere for M-C and I have looked. A first start for professional city management is a map for new residents. I like all the things the mayor did to help M-C.

Waste Connection provides a good value. Their crews are courteous and efficient; their pick up times predictable and routine; and, they do exactly what I pay them to do -- pick up the waste and recycle materials and remove it. I have no compliant and the amount charged is reasonable.

12 - 'Hundreds of thousands savings' to be determined at year's end when budget report is released.

13 - Trustworthiness, respect, and courtesy should go both ways.

Does the door-to-door solicitors ordinance apply to student organizations, Girl Scouts, etc?

Inspections will not prevent system failure, only notify you of problems.

Need more current postings of City Council minutes.

Moved here due to NO tax.

I appreciate all of the efforts being made to make citizens aware of what is going on at city hall. This is a huge difference from the way it used to be.
• Though we live in Sonoma Verde, we love the direction that the Mayor is taking our city that focuses on controlling growth in our city. We especially appreciate the emphasis on limiting government and financial responsibility.

• I would like to be on the planning commission. We need to have a formal documented decision tree. Mission statement written the way mission statements in business are done. A set of objectives supporting the mission statement. 'Do abc SO THAT xyz happens by time frame noted stating HOW (by what means this will occur). Show what other small SUCCESSFUL small cities do not just any small city.

• I am very appreciative of the Mayor and City Council's leadership. I also appreciate the opportunity to provide input through this survey.

• This was another great survey! Thank you for explaining some of your decisions and asking for my opinions!

• As our city grows--we need to consider responsible growth in city services. Safety and code enforcement are key responsibilities--as well as enforcing development rules from P&Z.

• A couple of times that I went to the City website recently it appeared more as place of biased opinions and unethically snippets of meetings instead of a site to provide information about the City services and ordinances.

• There are some very hateful people on social media who are spreading a lot of lies about what's going on at city hall. Most of my neighbors have stopped believing anything they write. No one dare challenge them because we will become targets of their hate. I wish I could do more but I feel threatened by those with whom I disagree. It's impossible to have a civil and respectful disagreement anymore.

• I like the focus of our city leaders.

• The city officials should listen to the citizens in regarding the citizens concerns and do as the citizens are requesting not what may be a personal agenda.

• In order to have a manned fire station that responds to more than just fires, I would support raising the municipal tax rate, however if we had more business that probably wouldn't be necessary since the sales tax would bring in more revenue which would limit the amount of increases in the tax rate.

• Keep information available and provide pro's and con's about situations so people can get a honest perspective to make a decision. The situation with the fire department has gotten out of hand between both sides.
• This is supposed to be an unbiased survey, not an attempt by Adrienne to make herself look good.

• Add a never option to this survey.

• Posting of council minutes more current.

• I am tired of the contentions I keep seeing in our city. The reason I no longer attend City meetings is because the one I attended was so uncomfortable for all involved and disappointing in the manner in which individuals conducted themselves.

• Now that SV has an established foot hold. Please look into refinancing the PID loan to a more acceptable rate.

• Please email when the city council meets.

• Perhaps a blast from city hall that uninterested citizens could opt out of...news I see on neighborhood is deeply biased. I need facts and information from both sides.

• Email is listed above. Is there an email distribution list for city matters?? I do not use social media.

• My question would be promote or advertise for what purpose? I do not want anymore growth...

• Council's 'plan' doesn't match their 'actions'
  - Council has expanded government involvement in all things they influence.
  - Council has raised taxes, increased budget, and rely on property value increases to drive the budget and claim tax cut while citizens are paying more in taxes.

• Email information instead of cost of mailings for those who sign up or have access to email.

• I don't agree that the city council is doing any of the above statements. I do agree that the above statements need to be done.

• The response above indicates my feelings about MC. I am opposed to the city spending money to promote/advertise/market these ideas.

• The city will sell its self do not advertise ☹️.
• If growth is controlled you we can enjoy both open/rural areas. The council has to work with developers and bring land into the city to make it work.

• The problem is this: the 'long term citizens' of McLendon-Chisholm what to have city services free of charge, they do not want to pay tax money to fund a fire department or police department, they do not want business to move in to the city limits. They want free labor that includes free labor from the city council members. Reality is, public services cost money, stop being pirates, learn to pay for what is needed in this city.

• Keeping taxes low is important but not at the sacrifice of providing services, maintenance, etc. There are several communities in M-C that want and expect this.

• These principles are the reason we chose to purchase and live in McLendon-Chisholm. When we moved back to Texas we could have purchased a house anywhere, but we love our space and don’t want to see it spoiled by over development.

• MCL should not be spending any monies marketing the City. There are many other more important issues that are important that we should be addressing before MCL tries to market itself. The only reason to market the city is to attract business or potential homeowners. It is the responsibility of the developers to market their own developments NOT MCL!

• I support keeping the tax rate low/reasonable but not at the expense of the safety and taking care and the well being of the residents of MC and their property.

• We were encouraged to approve the taxes for the city based on the premise that a government could protect our city from small lot sizes or certain businesses from entering. That has been a joke. That is exactly what has happened since the tax has been in place. Not too happy about that bait and switch technique.

• Fact is if we don’t make some changes to the tax situation we will be bankrupt, not good for anyone. Not in favor of raising taxes unnecessarily, Not in favor of doing away with services or safety to save money. That leaves making MC more open to development, commercial and family.

• I can't listen to the council meetings because the council is hard to listen to. I would rather go to a pre school and listen to a bunch of kids. They claim to be limiting the scope of government but they are only making it worse.

• You should raise the I&S portion of the tax rate and pay off the City Hall bond debt faster.

• Taxes are needed to run the government of the city to provide needs of city for those services needed for all of us.
• There are people in our neighborhood who are out to get the mayor and have absolutely no regard for facts. They prey on people's emotions on social media rather than their intellect, which I guess works to persuade some but I hope that most in our neighborhood will not succumb to the outrageous accusations that are based on conjecture and outright lies. It's so sad.

• I see the primary role of municipal government as ensuring the health, safety and welfare of those who live in the city - safety, fire, emergency services, etc. I am not interested in 'walking trails,' city parks or other amenities. I am very unhappy the city has not come to terms with the MCVFD for fire and emergency services protection.

• The following questions are misleading and there has never been any promotion by MC for the city. The council actually should have lowered the tax rate considering they never paid the MCVFD. Very deceptive by the appointed mayor and council.

• There was not even a city tax when we moved into our division. That was a big plus and encouraged us to build here. We were told the reason they were instituting the city tax was so that our city would be protected from having smaller lots and homes to protect the value of our property. Obviously, that did not happen. An expensive city hall was built for no purpose also. What does our tax money even go towards?

• The Mayor needs to simmer down how he talks to people.

• We moved to Sonoma Verde to downsize from a home in the city because we didn't need all the acreage that we had. I wish we hadn't because this is a community of malicious gossips and people who don't seem to understand the corruption that flowed through our city government in the past. It's how we got the city hall and all the debt and how Sonoma Verde was passed in the first place. I like that our current city leaders are standing up for protecting the city's open spaces and I'm disgusted by all the liberals moving in here who are trying to turn our city into highland park.

• Limiting the size & scope of the municipal government varies issue by issue. I don't want a city library but do want fire & policy public safety services. Regarding the city website, it's embarrassing and not proper to use it as a political platform. It should be a place for people to go to learn about the city.

• I appreciate how our City Council is focusing on limited government!

• I condone a more rural lifestyle (larger lot size); however, commercial development and residential development (on Lots less than 1.5 acres) are necessary to support a growing residential base, businesses moving into our area, and an increase in property values over time.

• I love this vision of our city leaders.
• I appreciate the Mayor and City Council's commitment to keeping our city from being like all the rest. Keep up the good work!

• I've stopped paying attention to our neighborhood facebook and nextdoor sites because of all the nonsense being posted by neighbors writing outrageous and hateful things about the city leaders. They need to get a life.

• The city's vision that's expressed on the city website by the Mayor is excellent. It's what clinched us buying in this city.

• Listen to citizens.

• There needs to be more options for trash pickup. We should not be locked in one trash company.

• I do pay the bills. If there is a charge for recycling at i would give a one star. I don't know about the bulky pick up .0

• We don't use trash pick up. I take it to my business dumpster.

• The trash company will not come down our road as of 2/9/18. In their defense I live on FRONTIER TRAIL.'ENOUGH SAID' right......the mail does not come down our road anymore also....

• We need LARGE ITEM pickup once a month included in current cost.

• The city actually failed to save the taxpayers any money. The pending litigation, this council went over budget almost 10% due to legal cost. The 2017-2018 budget this council has already used 39% of the legal budget. This council is in a deficit of $102,000 when considering they failed to fund the MCVFD and roll back taxes to a lower rate. Shameful. Poor Leadership.

• I was told to set up an online account, and upon setting this account up, my bill was NOT coming to me regularly I had to call them repeatedly about fees. Eventually with no bill arriving, I stopped calling. I then received a bill for $375 for past services. Their customer service department is poorly staffed/uninformed.

• They changed there website for bill payment and did not advertise or tell us about it. We finally found out about the website and went to it and it said we owed nothing and then 3 months later got a large bill of $300 plus. When questioning the bill was told they made a mistake and we should have been billed this amount.
• Our waste service is fine, but we should be able to get them to come twice a week like they do in Rockwall. We should also get competitive bids from others to compare.

• Regarding committee's, I think it's silly that folks living in the ETJ can not service MC. I don't like that septic systems inspections are no longer required to be filed and acted upon. Would love to have recreational facilities in MC at the City Hall property.

• I think they got off to a rocky start--but I have been pleased with service the past year.

• I support the recent actions taken to renegotiate the MCFD contract. I’m not a fan of only the residents within the city limits funding 90% of the operation.

• It would be nice to have a hazardous waste drop off once a year. We also need some kind of solution for storm damage (fallen trees) disposal.

• Pick up time is different each week.

• Since many of the Council members were assisted in getting elected by Steinhagen it appears his appointment to mayor was part of an anticipated move in the grand scheme.

• Council should follow their own code of conduct ordinance on representing the City. Especially in addressing the residents of the City.

• How will anyone know if a peddler has registered? Will each Girl Scout now have to register to go sell GS cookies???

• You want to build a warning system but not support the FD who would respond to emergencies. Why spend money on something that may be used once every five years or more but must be maintained.

• Having a City police force will allow a better representation to the residents than a RWS deputy's occasional interest.

• My recyclables are not always picked up, but my trash is. Not sure why both aren't picked up.

• Did not know they had a bulk pickup.

• Too much drama!

• Citizens are not made aware (reminded) of pick up change dates during the holiday schedule.
• Even people outside of M-C have heard of our officials behavior and relay their sympathies to us. Residents have started selling their homes as they are concerned about future home values and other residents are contemplating selling their homes.

• The current officials were voted into office with certain platforms and once in office, these same individuals acted on issues the opposite of their stated platforms.

• These officials including acting Mayor Steinhagen, should voluntarily step Down from their positions. These same officials have caused harm to our town and made us a laughing stock.

• They throw the cans down - they roll all over my drive way and yard.

• This survey is biased. I do not want city staff to increase.

• We have had no issues with the current company and are satisfied with service.

• Most bulky items will stay at the curb for weeks. Most of the time someone like a scrapper will pick them up. ie.. grill, washer, treadmill etc.

• So the Mayor is not 'self appointed' as some on social media are saying? This is why those on social media who are attacking our city leaders have lost all credibility with me.

• Waste Connection's pickup time is so inconsistent.

• Soooooo the Mayor is not self appointed as many have claimed on our Facebook page? The lies on social media are so out of control. I appreciate this information!

• Okay, so all the postings about the Mayor being self-appointed must be lies then. Why am I not surprised. I should have known better. I'm a conservative and really like the fact that our mayor and city council are too. It's crazy to read all the stuff on Nextdoor and Facebook that literally bolsters the fact that our city leaders are true conservatives that want to limit government. How refreshing!!! We've got Donald Trump as President and Robert Steinhagen as Mayor, both of whom are despised by the left. Keep up the great work Mr. Mayor!

• So why are people saying that the Mayor is self-appointed?

• People on Nextdoor and facebook have been saying that the mayor is self-appointed. That's why no one should take what's posted seriously. I really like how the mayor and city council have been reviewing all the contractors. That's great leadership!
• There are people in our neighborhood saying that the Mayor is self-appointed so learning that we was appointed in concert with the law certainly changes my perspective. They are also saying that he is trying to get rid of the fire department, which I find hard to believe, especially since he lives here. [Redacted] and [Redacted], who are on our HOA Board, have told me and my husband that the Mayor is being driven by ego in regards to the fire department because he was insulted by the fire chief. If this is true then there is a problem. However, I am impressed to learn about all the things the Mayor and City Council have been doing because it's exactly what I would want them to be doing. Quite impressive!

• I really appreciate the Mayor’s commitment to limited government unlike the mayor that put taxpayers into debt for a new city hall without allowing us taxpayers to vote on it.

• I'm impressed by all the things the city council has accomplished. Great job!

• There are some pretty stupid people who are telling others that the mayor is self-appointed. Nice clarification.

• I like to see leaders in government challenging the status quo for a change.

• I must commend our Mayor for his leadership and fortitude to stand up to the liberal left in our community. I believe in what he and the council are doing and i don’t appreciate the way people are trying to tear him down by promoting so much hate. True conservatives are always vilified by the Left, just look at what Trump is facing...it's the same thing here in our city. We don't need more politicians like the ones we just got rid of.

• I appreciate all the work that the mayor and council has done to turn our city around.

• I never know when Waste Connection will be picking up.

• I would like to see a hazardous waste pick up and bulk brush/yard waste at least 4 times per year.

• The Mayor and City Council certainly live up to their conservative principles and promises. How refreshing.

• I have been impressed with the way the Mayor has allowed citizens to speak at city council meetings without limits to time and how he has given each member of the city council the opportunity to ask questions of every city contractor without limits. I learned a lot about the contracts that the city is engaged in and have been very impressed watching some of the negotiations to create a win-win solution for our city.
• As a conservative I am so impressed by our Mayor and City Council. They certainly epitomize conservativism in every way. Please keep it up!

• No notifications in place when the day or time of pickup changed. Our trash can is broken.

• I am happy with the work the McLendon-Chisholm government has accomplished!

• People are posting that the mayor is self appointed but I'm glad to know that was wrong.

• No police needed, Sheriff responds already. We has services prior to McLendon-Chisholm mandating we use Waste Connections and instituting tax. McLendon-Chisholm does nothing for me.

• I love how conservative the mayor and city council is. Thank God for that!

• Need a way to get rid of unusual items and regular pickup of tree limbs for those who don't want to burn. Not all cut up.

• Doing a good job.

• I have been extremely impressed with our mayor. I don't know how he is able to stand up to all the lying liberals in our city but he does. He reminds me of Donald Trump. It's nice to have a leader who does what's right no matter what the vocal minority tries to do.

• I am not sure McLendon-Chisholm really does anything for me/us. I would like to keep it that way.

• We don't need any more offices and buildings. Then you have to pay for people to work in them. Something simple that M-C can enjoy is what we need. More buildings, more taxes.
Comments about the facts listed about McLendon-Chisholm Volunteer Fire Department [MCVFD] & Rescue/EMS.

- Our city thought there was necessary need for having a life and property saving paid fire department in the past.

- What happened are our lives and property not worth saving any less than then?

- In order to have a manned fire station that responds to more than just fires, I would support raising the municipal tax rate, however if we had more business that probably wouldn't be necessary since the sales tax would bring in more revenue which would limit the amount of increases in the tax rate.

- Need regular (not all volunteer) fire coverage.

- The following questions are misleading and there has never been any promotion by MC for the city. The council actually should have lowered the tax rate considering they never paid the MCVFD. Very deceptive by the appointed mayor and council.

- WE NEED FIRE DEPARTMENT, GROCERY STORE, MORE BUSINESSES TO HELP PAY FOR FIRE DEPARTMENT PROTECTION.

- The problem is this: the 'long term citizens' of McLendon-Chisholm what to have city services free of charge, they do not want to pay tax money to fund a fire department or police department, they do not want business to move in to the city limits. They want free labor that includes free labor from the city council members. Reality is, public services cost money, stop being pirates, learn to pay for what is needed in this city.

- I see the primary role of municipal government as ensuring the health, safety and welfare of those who live in the city - safety, fire, emergency services, etc. I am not interested in 'walking trails,' city parks or other amenities. I am very unhappy the city has not come to terms with the MCVFD for fire and emergency services protection.

- Limiting the size & scope of the municipal government varies issue by issue. I don't want a city library but do want fire & policy public safety services. Regarding the city website, it's embarrassing and not proper to use it as a political platform. It should be a place for people to go to learn about the city.

- I agree 100% with the way the Mayor and City Council have dealt with the Fire Chief and Fire Dept.
• There are some very angry and emotional people in our community that hate our city leaders but all their posts have just turned me off. They seem petty and stupid to me. I really don’t think that the Mayor wants to get rid of the fire department since he lives here too and has children of his own. C'mon people, get a grip on reality.

• That is a job for a Locksmith.

• One example: I cannot understand why the fire department unlocks peoples cars and is charging $1600.00 per call... That is ridiculous and a complete waste of tax payers money.

• The city decided they wanted Premium Fire Service, so any comparison to any other city and their fire services is completely irrelevant. The manner in which this happened so hastily and last minute is inexcusable. At the least, the funding that was already approved should be given for 2018 only. After that point, the contract should be fair game. I am not opposed to an all volunteer force, if that's what the city wants, but it needs to take effect in 2019 with the budgeting and contract negotiations happening in EARLY 2018. Forcing the MCVFD into insolvency in the short term is not the right way to handle this.

• One sided facts that are intentionally leaving out some facts that add context.

• This section does not attempt to receive public input but only tries to justify the council's actions to harm the fire department. A survey is no place for propaganda.

• I believe that the Fire Department should negotiate with the City.

• We just bought in M-C in April, and were not aware of any of these issues.

• Thank you for making these facts available to the citizens of M-C.

• Giving away the ETJ didn't prevent anything due to Texas Fair Housing Act. There is no preventing high density development in our town as we currently have no lower income housing. Alienating every single volunteer firefighter and many dozens of citizens is likewise unwise.

• I don't understand why we EVER went to a paid department, this change has been a money suck from day one.

• Wow, I had no idea!

• Just moved here in April 2017, so we had no knowledge of any of these issues.
• These so called facts are not facts at all. It would seem to be skewed to fit an agenda that is not for the citizens. I am well informed and do not agree with these statements above.

• WOW, well if those weren't one sided questions! The idea that YOU and this joke of a council is the reason that our lives are in jeopardy makes me so ashamed to live in this town. Your hatred for this FD is consuming any logical thoughts you may have ever had. I just do not understand how you refuse to sign their contract but yet you want to start a city owned FD?! With what?? buckets of water and a minivan?? What a joke you guys are.

• If the current year (2017) contract was so abhorrent to the city council, when the original request was made back in June for a discussion, they would have indicated then that the current contract was not renewable. At that time discussion as well as arbitration could have been set up. If this contract was so wrong, then why did the city council pass the budget based on the expanded service level of 7 days a week. As the amount indicated in the budget is for expanded service. In addition based on the penalties provided in the contract no sane business would ever sign that contract. If having a contract that is reasonable is so very important to the city council then the offer of arbitration would have been accepted. Instead what followed was unprofessional behavior from the city council. Leaving $500K + homes dependent on a limited volunteer fire department is beyond reprehensible.

• As the city allows more higher density housing the need for services increases. Providing city owned and controlled services is inevitable.

• A number of the above items are not facts. Many more are simply irrelevant to the topic. I would specify which but you have provided no means for me to identify them (e.g., numbering or lettering of the items).

• I feel this survey represents only the City Council's information and not the side of the Fire Department. The City Council Budgeted the money for the Fire Department and then wanted to change the contract. I have never seen that happen before in government. This survey feels one-sided. I do not want an all volunteer fire department. It will not give the citizens the protection it needs. With a city of 2500 citizens, where are you going to get these volunteers? Who wants to put their lives at risk? Of all the injuries and deaths of fire fighters in Texas, the majority are volunteers because they do not have the knowledge, training and experience to do the job. The Fire Department is the one thing that our tax dollars pay for that benefits the citizens of McLendon-Chisholm. They serve the citizens.

• While I am aware of these 'facts' I do not agree with many of the statements. The story is only seen from one side. Why can't I have the option to disagree or oppose a statement? Manipulative.
'I'm disappointed in the MCVFD. Why would you offer the option of all volunteer if it was a bad idea? There is zero plans of showing that there was a transition phase to be a part of a city owned fire department. It's been all talk for years. And oh we need to think about that. But no follow-up. I'm done thinking about it, let's start doing something about it. This is what I was trying to present to the Citizens. If this is what they really want why can't we present to them plans? Here we are literally trying to steward a budget and instead of working with the City Council the MCVFD went above and beyond to thwart the way that it has always been. Those that are members of the MCVFD I implore you that there is a place for you as we move ahead. There is something better and I hope you choose the best path. We have been trying to retrieve 'incident reports' with the MCVFD. And at the moment, I still have zero response or even an acknowledgement of my request. If this was a city owned fire department, I would have a response within a day that it was received plus the information requested within 10 business days.' - Council Member Adrienne Balkum

- I stand behind the MCVFD.

- Go back to volunteer.

- This is ridiculous that we didn’t know all of these FACTS. City should be the ones hiring and firing personnel. Did not care for the Fire Chief.

- Something just isn't right with the MCVFD 'Members' and their actions speak volumes. I don't know who the 'Members' are, but it sounds like someone is hiding something and/or cooking the books that they don't want us to see. I haven't lived here long enough to know anything about their past as far as performance or heroisms of which I'm sure there are plenty of residents that are more entranced in that community. I do appreciate those that serve no matter what form...fire, police, military. They have my total respect. However, sometimes there's a bad apple in any organization. Something just smells to me. I think they had a council that had their backs (good buddy maybe) and didn't expect to be questioned on their budget. I think our council did the right thing and I am part of the silent residents that will not speak up or be confrontational with those that are loud and obnoxious.

- I don't feel this is fairly represented list of statements. What is the impact to the people if we do nothing? What would the tax increase be to homeowners to have our own fire department? The areas we serve now not in the city, could the be contracted with us to help supplement the costs? What do the people want, not the city council? I respect the idea to save us and our city money, but at what and whose cost?

- Seems to me that the parties involved are pushing self-interest motives and to see who has the biggest stick rather that looking out for what is best for the community. Negotiate in good faith for both parties.
• As most are unaware of the MCVFD, it would be wise to get this information out to the citizens.

• This city requires a fire service that is manned 24/7. This city requires that EMS be available. The city should not be applying stipulations on the contract with the MCVFD without providing funding to be added for the extra time and manpower.

• I completely support the Mayor and City Council for stewarding my tax dollars wisely, in the fire service negotiations and all the other contractors as well.

• The fire dept sounds like a sticky issue, thanks for stinking to your guns on this.

• The Fire Chief is a SNAKE.

• Since MCVFD is a privately held corporation serving as an independent contractor, M-C should be able to select any contractor that meets our collective needs and budget for Fire Service/EMS. Having MCVFD as our only option under 'take it or leave it' terms is not acceptable.

• I feel that at this time all volunteer is the best option until a fully city integrated FD can be created.

• I'm not concerned with 'average' calls; the number of calls has increased. We need the services of MCVFD NOW. I see the above questions/facts as one-sided and I do NOT agree with many of them; however, there is no way to express my lack of confidence other than this comment box. I feel as if I'm being led by bullies.

• I feel the above comments are defamatory and should not have been asked in the manner you are asking. It seems that the way the above reads, you are trying to put something together that may miss represent the truth.

• We need our fire department exactly like it is. More than 300 more home in Soma Verde, RISD will not put an elementary school there without a fire department. People have paid for this future school. Sale City hall and stop going after the MCFD then you wouldn't of had to pay over 200,000 for legal fees. These two things alone could have paid the MCFD and gave us some breathing room. You can't put a price tag on safety.

• We need a fire department and volunteer isn't good enough.

• Why are we providing this service for those who don't contribute financial support?
• I believe the whole narrative between the city and the MCVFD has been ridiculous. I don't believe anything listed here. This is completely one-sided.

• I thought we had a volunteer fire department that's what we had when I moved out here and we always did fund raisers for money to purchase equipment for them. I have I don't know how many t-shirts from all the chili cook offs. Was wondering why they stopped. I don't understand why we can't just do fund raisers and have a city and citizen owned fire department.

• It seems the fire department had previously tried to hide certain information to benefit their own agenda. I think are they are interested in is getting as much money as they can. I do not believe the Chief cares about the city, only the city's money.

• As a citizen of MC why don't the citizens have input of where our Tax dollars go like Fire Department and how do you expect to increase taxes to fund some of the things like a fire department if you don't want businesses in Mclendon Chisholm. I feel like we are captive to the Mayor and city council making all our decisions for us.

• Above questions are ridiculous. The most important factor is all assets homeowners and businesses. We need fire department that is has equipment and human assets to properly do their jobs. My prayers continue that do not any major fires, losses will unreal. Increase taxes and run fire department as a business.

• Why can't the mayor and city council come to an agreement with the MCVFD. These problems did not exist in the past.

• MC needs to work with the county EMS...we need to utilize the economies of scale whenever possible.

• I wasn’t aware until recently that we were paying. I thought we had always been all volunteer. I think the city should sue to get the equipment back since we paid for it.

• Go with volunteer (except paramedics).

• Having an all volunteer fire department will be disastrous for anyone's home that catches fire. I watch one home in our neighborhood burn to the ground before VFD could get here. Not a fan of that decision at all!

• How did we get in the position of paying for the equipment with no contractual input on its disposition?
We are unaware because we have not lived here long and have been unable to attend meetings.

Local fire & police services are critical. Volunteers may not be able to handle it as we grow.

My main problem with city council is timing and tone. I have no idea if I have fire coverage right now. You should have signed the 2018 contract back in October or September as soon as you could after the budget passed. Then immediately began negotiating and looking for other viable alternatives for 2019. I too am mad that we pay a much higher share than the unincorporated area, but this was handled poorly by the City Council. I'm fine with the city having its on department, or not, I'm not really aware of all of our options because we didn't take the time figure them out before everyone's ego got hurt.

Tired of hearing about this. The city and fd are each putting a committee together to talk. Its hard to make a choice when you receive facts from only one side. SAVE the Fire Department!!!

Entire line of questioning is misleading and provides no measurable option to oppose the 'facts' provided beyond being 'aware' that council continues to repeat them. Example - County fire contract excludes any performance metrics or penalties. As such you can't compare the City contract which includes both (an elevated service level) without increasing payment to match.

I believe a lot of the facts are one sided and a lot of facts regarding the fire dept are not mentioned. As I recall the council was asked if there were any complaints about the fire dept and they had none. So it is all about money. Is the council going to pay for Heath, Rockwall or Royse City to come put out a fire? The issue is the council wants the unincorporated areas to pay, so the City of McLendon-Chisholm should have to pay the other cities if we are not going to have mutual aid.

There is a reason the fire department had developed the way it has. The council's idea they can just be replaced is insane.

All for the all volunteer fire service.

Move to volunteer dept is mistake - strongly oppose.

I disagree with many of these statements. Why isn’t there an opportunity to oppose a statement?

This section sounds more like a political soapbox than a survey.
Way too much time is wasted fighting with the fire department. Get an agreement or get your own fire department.

I am a firefighter so I feel like I understand this situation better than most. An idea has been proposed by the council for off duty firefighters who live in the city to man a new volunteer department created by the city. I can assure you that myself and most of the firefighters that I know that also live in the city will not be willing to volunteer after seeing how the mayor and the city council have and are treating the current fire department.

Stop making such a fuss and just make sure we have adequate fire and EMS service.

Lots of political nonsense behind a service that is life/death. We should have the best options available. As the city grows so will the percentage of fire related issues.

The Mayors and councils agenda is driven for their own benefit and not in the best interest of the citizens.

Thanks for your work in trying to negotiate better deals for the city of M-C.

I was surprised that the Fire department was holding the city hostage for the past few years.

The MCVFD organization seem a poor match for the services M/C needs. MCVFD seem to have their own agenda to push versus the needs and appropriate services for a city with a quite small tax payer base. If/when M/C grows, more advanced services may be appropriate, but as of now, a limited/conservative approach is, in my opinion, more appropriate.

I do not find it fair that the inside city limits are the only ones contributing with taxes.

I was unaware of many of the items above until this all started coming out on nextdoor and the local paper. Since then I’ve learned a lot and am aware of much of it.

Co op with Rockwall.

If the above facts are true, the MCVFD does need a complete overhaul.

Our community is too big for a volunteer department.

I am fully aware in reference to the issue of the MCVFD and I believe our city officials have ignored or chosen to negate any community member inputs to the issue.
• MC has too few residents to support a fully equipped, staffed fire department. I support contracting with Rockwall for EMS and returning to the all volunteer fire department.

• The City should support an all-volunteer fire department. An effort should be made city wide for volunteers. As the city grows, we can revisit paid firefighters. Also, the fire department should be for fires and accidents, not for EMS services.

• Way too much wording for me to read through. This survey should be intentional and not feel like a way to explain yourself.

• I personally think that the council is trying to hold the Fire Department accountable for their current operating procedures and demands.

• If they are called the MCVFD they should be owned by the city and represent the city's best interest first and foremost. Either the city should have say so or the county over what they do.

• Very concerning, not sure I understand why City of Rockwall FD can’t be contracted to cover M-C.

• The Fire Department needs to stop playing around on social media and sign a contract with the city. The city needs to save money and create a city owned Fire Departments so that we will never have to have this happen again.

• Just listening to people that have lived in M-C longer than I it seems this has been an ongoing issue for years. All I know is that I have a huge investment in my home and as a tax payer deserve to have proper emergency medical services as well as fire and police services. Besides a safety issue this creates an insurance burden on the citizens for homeowner insurance. Who would want to move here with less? It is unsettling to feel that life or property could be in jeopardy without these services.

• Even 1 complete loss for a structure fire is too much. The value of one's home cannot be overlooked and the protection of that home is paramount.

• Railroad highjackers. Glad you caught them first.

• Kick them out.

• Many of the statements (at least nine) made above are false or highly misleading (lies?).

• Confusing.
• I am very disappointed in the water district, city council and FD. We all have to have our secrets and cannot be honest with the tax payers inside and outside the city limits. We all still pay taxes!

• Where is the support button? How come every other section has strongly support or strongly oppose? Seems to me that you are looking for YOUR answer. Poorly conducted survey.

• I would also note that many questions on this survey present a bias and are difficult to answer when one does not share that bias. I will leave some of those blank as well.

• I am not responding to this part of the survey because I believe the data is not accurate or may be incomplete. The bottom line is that we are growing - we need a fire dept - we need to support and pay for it. I hope it will not take a tragedy for this to happen.

• OMG! The statements are slanted and I believe for the most part bias. Many of these statements were taken out of context and do not reflect the truth. This entire survey appears to be an attack on the services that we the citizens have been taxed for. I for one totally support the fire department’s position and the contract it offered the city. From my viewpoint is the city that has been unreasonable.

• It seems the fire chief does not support M-C best interests for some reason and engages in predatory practices. What are his credentials to run a smaller city?

• If MCFD dissolves, what happens to the equipment. Since this is a private enterprise, I suggest that all prior MCFD Volunteers (1972) participate in any financial disbursements.

• I find the way the 'facts' are stated to be highly misleading and in at least seven cases, factually incorrect. Our city can do better than an all volunteer response department. This is not a farming community anymore but home to many working professionals and families with the average home price well over $400,000. I want a staffed department as does Rockwall, Fate, and Heath. Be efficient, but be effective.

  - The city owns NONE of the fire department equipment just as the city owns none of the equipment used by companies who provide services to the city - such as yard maintenance.

  - It is impossible to answer the questions because these statements are biased because of the way they are stated. It is obvious that the question writers are trying to discredit the fire department including the use of BOLD print. You fail to state the terms of any contract the city presented to the fire department which would make it unacceptable to them. Why would anyone want to be controlled by this city?
• A fire department is a necessity for our town.

• This appears a biased survey, I don’t agree with some of the data points, there is no mention of not having a staffed station, and what happened the money that was budgeted.

• This is a typical local government ploy. Citizens in rockwall county voted against that county court house twice - government built it anyway.

• Very disappointed with the MCVFD and the Fire Chief. I believe the Fire Chief should be terminated.

• Can we find a new fire chief?

• The council has failed to protect it's citizens. For the avg. home in MC $360,000 the city could have full fire services. Yet the uniformed council wants to give the money to the RCEMS who cannot provide even half the service of the MCVFD. This council would have been better served in giving the MCVFD what it budgeted for and looking to create a ESD or Fire District. Having the MCVFD actually lowers the cost to the city. A city owned FD would cost almost 1.2 million to operate at the level the MCVFD currently operates at. Very misleading survey - one sided.

• It sounds like the mayor and city council are looking out for the citizens. Thanks!

• The ISO rating has not improved but it did not get worse. There has been A LOT of new homes since the 2012 ISO rating was established. I believe some of these statements may be technically correct (i.e., a fact) but some do not fully provide the full story and are misleading. Kuddos to your creative writing in this section. I believe this section of the survey is misguiding people intentionally, which is against the new Code of Conduct ordinance.

• This has not been handled in a professional way, on both sides. Council has done a poor job of handling situation.

• Just get it right - The citizens voted for the tax rate increase to fund the FD. The council disregarded the citizens and elected to not fund the FD and now you are trying to figure out what to do with the extra money you have? And thoughts about using it to pay off some of the city hall bond. Really?? Think that should go to citizen vote.

• Don’t let the MCFD Chief bully this city. Royce City Fire Dept supports a population 4 times larger than M-C for roughly the same funding with a better rating. Please tell me what I’m missing.

• Why do we allow the criminals of the MCVFD to continue to hold us hostage?
During entering comments on previous page Survey kicked me to the next Survey page and was unable to complete the previous questions. Not right!

Not sure all of the FD info is facts. Some statements have a bias to them to make the FD appear at fault or lackadaisical.

The current FD members have more that basic med training. They are EMT, EMR, paramedic certified.

What fire apparatus does the City own that the FD has?

Increase the FD and drop the ambulance to provide a true City First Responder department.

As for other professional fire fighters, they want to play but don't want to know how the M-C FD operates? Sounds like the other professional fire fighters are stubborn.

BIG ITEM - OUR ISO RATING HAS NOT BEEN NEGATIVLEY IMPACTED EVEN AS OUR CITY AS GROWN QUICKLY AND THE ROADS HAVE BECOME MORE CONGESTED!

The behavior of the MCVFD is appalling!

We have to have a function fire department and/or EMS service, preferably both...

There needs to be accountability with this fire department. Because it seems there hasn't been any.

M-C needs a fully staffed & ready Fire Department to assist citizens in times of crisis as well as keeping our rating up thereby reducing potential insurance rate hikes.

The amount of misinformation coming from some of my neighbors that are close to the fire department is staggering! I thought these people had integrity but now I know that they have none! The fire chief should be fired!

The MCVFD seems somewhat non-transparent in their approach to negotiate with the City. When attending a City Council Meeting, I observed some MCVFD making very audible, crude and negative comments in the back row of the room concerning the mayor and some city council members. I think that such behavior is infantile, unprofessional and unacceptable.
- Well this sure explains a lot. We signed a petition when someone came to our door to tell us that the Mayor and city council is going to leave us without a fire department and our insurance rates will go up. We were duped!!! Never trust anyone going door to door with a petition!

- I feel truly misled by those at the Shell station who told me that the Mayor was trying to get rid of our fire department. They even told me that they were former Mayors of our city so I signed the petition trusting them. I would never have signed the petition had I known just 1/3 of the information contained here. The city council and mayor need to know that there was nothing neutral about the petition that went around, clearly a snow job!!!

- The fire department is out of control and so are some of my neighbors about this issue. Try to challenge any of them and be prepared to get shot down.

- I wish I knew all this before I signed the petition that went around our neighborhood to support the fire department. Very deceptive and completely underhanded petition indeed.

- The fire department should have been raising funds from those who live outside the city. I don't appreciate the way the fire department and their supporters have been lying and misleading citizens about what's been going on. I signed the petition that was going around in support of the fire department without recognizing how little information they were presenting, specifically the facts listed in this survey, which would have changed my perspective and I would have instead supported the city council. There's a woman in our neighborhood who is clearly unhinged posting angry and misleading information that has led many neighbors to question the mayor and city council. She's clearly a malicious gossip that needs to be ignored by those of us who are less emotional and more reasonable.

- I hate the fact that my wife and I signed the petition that went around to support the fire department because we didn't truly understand the stonewalling that was going on by the fire department. I certainly would not have signed it had I understood all of the facts. Some of the people in our neighborhood are spreading outrageous lies that I hope will be overcome with true facts.

- I think that what the Fire department is doing is criminal. Please disregard my signature from the petition that went around our neighborhood. I felt that if I didn't sign it that I would be shunned by some of our more outspoken neighbors who helped organize the nonsense. I wish that my wife hadn't answered the door. Both of us regret signing it. Mr. Mayor, if you read these comments please know that many of us that signed the petition in support of the fire department didn't feel that we could express ourselves honestly. I am so sorry.
• The petition drive that went around our neighborhood was clearly an attempt to keep the facts from us. I signed support for the fire department without knowing any of the facts above. It was a truly underhanded way to build hatred against the mayor and city council. This information is what every citizen should know.

• How can the fire department just walk away from their commitment to integrate into the city after taxpayers have invested so much? Why wouldn't they sit down to negotiate if they were acting in good faith. Their threat to pull out of our city is outrageous and the recent petition that went around our neighborhood was misleading at best. I should not have signed it but I did. I would certainly change my answer in support of the city council now knowing the facts above. Keep up the good work Mr. Mayor and City Council!

• I remember last year's survey included the first few facts and how outrageous it is for us to continue funding those outside our city that pay nothing. Why can't the fire department focus on finding funding out there and quit expecting us to fork over all the money?

• There's a lot of lies that are being posted on social media in our neighborhood about the mayor and members of the city council. While most of us know that these people are outright leftists, there are others who are being misled and deceived. No one dares challenge any of these lies because they will become the target of their vitriol. This survey is helping to cut through all of the misinformation.

• Holy Cow! I didn't know any of these facts! People posted on social media that the Mayor was self-appointed, but that's obviously not true. It certainly didn't make sense to me why the mayor would want to get rid of the fire department and leave us without fire protection but that's also clearly not true. I learned about the ISO rating and its impact on our insurance rates but didn't know that our current rating was established when the fire department was all volunteer. The postings and rhetoric in our community have clearly worked to mislead and deceive us and boy do I feel deceived. I never would have signed petition had I known all the facts.

• I had read and re-read much of the information above because none of this is being talked about by those in our neighborhood. I signed the petition that was clearly a continued attempt to distort the truth about our Mayor and City Council. I'm appalled! I hope the Mayor and City Council doesn't take that petition seriously as most of us that signed it have been unaware of all these facts...or they are part of the conspiracy to push you all out of office.

• If I were the Mayor and City Council I would have offered the self-serving fire department absolutely nothing. We need our own fire department and forget the children that run the MCVFD. That fire chief needs to go.
This survey has helped me recognize that our social media in neighborhood is held hostage by a few very left-leaning liberals who are committed to destroying what the Mayor and City Council have been trying to do. One of these is a family that are probably one of the filthiest people in our neighborhood...the wife smells like a chimney and both father and son just reek because they don't bathe regularly. Their house is a pig sty as are their vehicles. Their rhetoric is a dirty as they are. Thank you for opening my eyes to information that's been kept from us. The petition that I signed to support the fire department was a mistake, since I now know what has led to the decisions by the mayor and city council.

The fire department clearly doesn't get the fact that there's a lot of conservatives like me in the city that don't appreciate being threatened. Mayor Steinhagen is living up to his reputation as a true conservative who doesn't cow-tow to leftists in our community...many of them are living in Sonoma Verde and create facebook sites disguised as 'supportive' to the community but are used to lie to citizens...the information above proves this. None of what has been provided above can be found on these peoples posts. Mayor Steinhagen should tell these people to either run for office themselves or shut their pie holes!

So many people in our community are telling outright lies. If half of what is written above were true then we should have held our ground with the fire service years ago. Glad to see city leaders taking a stand for a change instead of an under the table hand out.

John Adams used to say that 'facts are stubborn things,' and indeed this is quite true, especially when it comes to the information being spread in opposition to the mayor and city council regarding the fire department. The people going door to door in our neighborhood pushing a petition to support the fire department didn't include any of the information that's listed above. I signed it in good faith believing that the person presenting me with the petition was providing me with all the facts but instead left me with the impression that the mayor was responsible for the demise of our fire safety and increasing our insurance rates, both of which are clearly untrue. The heavy-set petitioner with the leather hat clearly didn't want me to know all the facts. I think that I'm probably not alone in signing the petition without fully understanding why the mayor and city council voted as they did. I think that I would have made the same decision had I been on the city council. The fire department and their supporters clearly have no regard for facts but I certainly do.

I don't think that I'll trust what some of my neighbors and HOA Board members have to say about the Mayor and City Council anymore. None of the information above is being disclosed to us when they post on our neighborhood facebook page. I've seen how people are treated on our facebook and nextdoor neighborhood sites when they disagree with the more opinionated neighbors, which is why I dare not question or challenge any of them about the lack of integrity in their arguments. I appreciate the City Council putting these facts together because otherwise I would have continued to be misled.
I think it's time to find a new fire chief. The city should start its own fire department and let those outside the city fund their own department.

I didn't know any of the facts above until I met with the mayor. Before then I knew about a lot of misinformation where the information above was hidden from me. I signed the deceitful petition that went around without knowing all this information. I should not have signed it but I was trusting the person asking me to sign it, just as most my neighbors have done.

I should not have signed the petition opposing the city council. I couldn't say no to my neighbor and didn't know any of this. Sorry about that.

These facts prove that the petition that our family signed in support of the fire department was one big fat lie. We have an all volunteer fire department from 7pm till 7am already. I don't agree that we need to staff the station during the day if we are not doing it at night. It makes no sense. The leadership of the fire department needs to go.

I guess my head must have been in the sand. My wife and I signed the petition in support of the fire department because we assumed that the neighbor that came to our door was trustworthy. I can't say that anymore after reading the facts about the fire department written above. I am really angry that people are trying to trick us into supporting a fire service that is clearly out for themselves.

I think that the petition that was going around our neighborhood was misleading. Had I known about the facts above the I never would have signed it.

Can we get rid of the fire chief? I hear that he's a total prick and his wife is even worse. Plus they don't even live in our city.

Can the city just start its own fire department and we stop paying for fire service outside the city?

We have always had an all- volunteer fire department from 7pm to 7am so being all-volunteer 24/7 isn't necessary now that the EMS can take care of medical calls more efficiently and much faster.

This is information that the liberals in our development don't want us to know! Thank you for explaining these details.

We saw the WFAA report. The fire chief obviously needs to be fired.
The city needs to find a way to provide fire service for itself and quit relying on the MCVFD.

I should have known that I was being lied to by some of my neighbors. The petition that I signed included none of this information and had it been included my support would have been for the City Council.

When we moved here 19 years ago M-C had a totally volunteer fire department. We had BBQs, baking contests, brought the community together. The previous Councils started this staffed fire dept crap. It needs to stop. Return to all-volunteer.

The petition that I signed in support of the fire department was a great big bogus lie to get those of us who don't know all the facts listed above to go along with those who are trying to divide our city and boot the mayor and city council out of office.

These facts aren't being distributed in our neighborhood. I think if more people knew what's really going on with the fire department then no one would have signed that silly petition.

The city council made the right decision.

Well obviously the fire department wants a free ride. In Kansas we had a great all-volunteer department that raised money to sustain itself. My husband and I signed a petition that was being presented door-to-door because we thought that supporting the fire department was the right thing to do, but not after learning these facts. I can't believe that the city and County has provided them with so much funding in the past, which has obviously made them dependent like welfare recipients. I'd be glad to support them and even for my tax dollars to support them but not if they are unwilling to be accountable. The fire department needs new leadership. I applaud the Mayor and city council for holding their ground.

We supported our volunteer fire department where we are from through donations. In fact, even though we've move away, we still contribute through automatic withdraws every month. We felt like we were a part of the fire department family, which is why we still give. The fire department here is clearly out for themselves. I don't get how its okay for city taxpayers to foot the bill for those outside the city that contribute nothing at all.

The city council did the right thing in choosing the all volunteer option. We already have all-volunteer from 7pm to 7am.

We should not have to support those who pay nothing in taxes for fire services, especially when the houses in these areas can clearly afford to pay.
• I support all-volunteer fire service.

• These facts completely change my perspective about supporting the fire department over the city council. I signed the door to door petition out of ignorance.

• Ignore my signature on the petition supporting the fire department. What a bunch of thugs.

• I think we need an accountable fire department. Corruption comes where accountability is missing.

• Return all equipment purchased with city funds - any funds.

• City should do the best for the people.

• Geez, the fire department is truly in need of accountability and humility. They need to learn that they serve the people and stop serving themselves. I don't get how those outside the city don't have to pay to receive fire services. Can't they be charged for service like other public safety departments often do? That's what they did where I come from. The fire department is using tactics similar to the MOB, pay up or lose your house in a fire. Really sad.

• The fire chief is obviously hiding something or he would allow the city to audit their books. He needs to go and the city needs to start its own department.

• An all volunteer fire department responds to all of MC, not just part of MC. I'd like to see it all-volunteer.

• Although I may have not known about all these issues, I feel we should restore McLendon-Chisholm to an all-volunteer basis and eliminate the full time staff.

• Biased portion of survey. Horribly written.
Comments Regarding Fire/Rescue/EMS

- I think having the Fire/Rescue/EMS Department all wrapped up into one is the best option.

- I think the city has acted foolishly and without thoughtful strategy on this topic. I'm in agreement of renegotiating with all contractors and holding them accountable for fairness and competitive bidding. That said, I would have preferred the city accept a contract for 2018 and immediately begin the process of aggressively negotiating for 2019 and beyond. The perceptive fallout of this Council and the negative press associated with the process is squarely the responsibility of the Mayor and the Council. I would like to see the city take a more proactive position next time they decide to renegotiate contracts.

- With the new EMS contract secured, there is no reason for the City of MC to pay more than what it already offered to return to an all volunteer fire department. MCVFD would already be receiving more money than before with the county contract plus ours. I would like to see our city hall debt be aggressively paid down while making plans for a city-owned fire department. I feel that the MCVFD is trying to take advantage of our city by forcing us to pay a disproportionate share of operating the expenses.

- I'm a full time professional Firefighter/Paramedic, btw.

- You promised we would have a fire service contract before end of year, you were wrong. Based on past performance I doubt your ability to execute a new Fire service successfully.

- Study the EMS contracts. It SEEMS like REMS no longer keeps an ambulance at RFD Station 3 on 205. This adds significant response times. Also, REMS is frequently on transfers to Dallas hospitals, leaving the district with only one ambulance to respond to their entire district (sometimes level 0). I think private EMS companies will sign deals with required terms and factor in expected fines. The few minutes saved by a response by an in-district team can be the difference between life and death, or fire damage vs. total loss.

- The city should provide the best emergency services they can at the lowest price.

- M-C is growing, and must provide Fire/Rescue/EMS services. Without those, we will never be able to build additional schools that we will need in the future.
- I can see no reason for the city the size of M-C to need a full time fire department if Royce City is safe with a volunteer fire department.

- I am truly for whatever EMS/Rescue options results in the quickest response times. If MCVFD provided EMS for medical only calls this may give them more credibility to have a manned station, but they do not.

- Use any funds to remove the MCVF and create a fully volunteer fire dept., and pay down our enormous debt.

- We need Emergency Services, but what is the right mix of EMS, police and fire fighters. I will leave that up to the city council to decide based on the city data and comparisons to our neighboring cities.

- Without a qualified Fire/Rescue/EMS, getting county approval for even basic expansions such as schools will be essentially impossible.

- How much does a city owned Fire & EMS cost vs using Rockwall's services or county services?

- This council needs to pay the current fire department the money that was budgeted without trying to bankrupt them by adding additional items that were never agreed upon. The citizens have spoken in your meetings. I was there. Do what the citizens want. That is what a city official should do.

- Some of your questions are so messy and convoluted, it is difficult to figure out what exactly you were asking. I bet I can guess who wrote them.

- Not sure if you are aware but a public hearing MUST be held to reallocate those funds to something other than which they were intended, which in this case is the fire department contract. I STRONGLY disagree with using that money for anything other than what it was intended which is the MCVFD.

- I hope no one gets hurt or loses their home through all of this.

- Because I come from a large city and am accustomed to having full-time EMS and fire and rescue, the thought of the volunteer services makes me uneasy in the event of a true emergency. I'm not convinced this is the best option, when there is a fire department not even two miles from me that is fully staffed. Waiting on volunteers to assemble in the event of an emergency doesn't make me feel safe, and it also skews the rate of your homeowners insurance.
I would prefer to see a respectful discussion between the current Fire Department and the City Council about how to maintain our current structure without losing all that has been invested and starting from scratch.

'It makes sense to improve and facilitate based on the data that we have a substantial amount of medical/rescue related calls over actual structure fires. Paramedics can be even stationed closer to be ready to roll out to those in need. Cutting the response time considerably. The biggest complaints came from those who wanted to be able to have medical attention. So it was helpful to hear it from numerous citizens. It seems to me that many were unaware of the differences between what a firefighter can do verses a paramedic. Many get so caught up in fear mongering and listening to things that sound good, but are not necessarily aware of what it really means.' - Council Member Adrienne Balkum

Again I believe the citizens need to decide what type of city they want.

We are close enough to a Rockwall to share the benefits of their services as long as they will support our limited growth. We should not get caught up in big city bureaucracy. Did not move to this area and agree to pay PED to see the city grow into a monolith.

You HAVE a FD that wants to stay in this town and save your life if need be. Use them!

Why bankrupt the current Fire Dept which has served the citizens for over 40 years to start one from scratch. Continue to pay the current dept and maintain staffing levels while we work towards a city owned department in a few years. There is NO NEED for a city owned department today.

To me, EMS is more important than fire services.

Our city will never be big enough to really need a full time fire department. If anything it will only be a luxury item on the budget in the years to come. No city even close to our size has a full time fire department.

This is a must for our community and I don't see what the problem is except for the city council.

I completely support moving forward with a City-owned Fire Department. This is the best option for long-term stability regarding fire protection. A well-trained volunteer department under a knowledgeable, experienced, certified leader with rock-solid mutual aid agreements with the surrounding cities is exactly what our city needs.

Not sure how we got here but the MCVFD leadership has been acting a lot like a public-sector union in New Jersey. Okay, that might be a little harsh.
• Sell the current building and build a combination city/fire building in true MC city area.

• I don't feel I have enough information on the formation of a city-owned fire/rescue/EMS to support such a move at this time.

• I want a well trained maned fire station.

• I would prefer to have a County fire and EMS.

• The Fire Department is a Joke. Fire them all. Start over. I think there is corruption within the Fire Department we have now.

• I support the creation of City owned Fire Dept via the absorption of the current MCVFD into the city and building from there. Unlike the council, I believe in the men/women of the current Fire Dept and believe that it is being ran by experienced, trained and qualified personnel.

• The cost of a fire station, fire trucks, supplies, fire men etc...More money then paying for the fire department we already have. I thought you were trying to save the city money...

• Not sure why this has turned into the battle it seems to be. Facts to facts, we want to protect our citizens. There are always solutions.

• I do not like the thought of leaving the city unprotected. I watched the city council video with the current fire chief and was not impressed with his lack of soliciting volunteers for the fire service.

• The public disagreement between City Council and MCVFD is an embarrassment to our city. Sure seems like grown adults could work out a solution instead of engaging in a public spitting match. It appears this is more about ego and control than public safety and financial stewardship.

• We need a full time, non volunteer fire department, but with changes. Require better trained employees and that all equipment be city owned.

• Decisions about Fire/Rescue/EMS needs to be based on best practices and data for similar municipalities, not fear-mongering and hyperbole.

• I wish the city would just go back to the previous fire service. I don't believe any of the 'positive' items listed here. I believe the city is being dishonest about the results and the deals that have been made.
• I would have sorted out the long term fire and EMS plan for the city long before I sunk all that money into the new town hall. Priorities were mixed up on this one for sure.

• Use the money for MCVFD, the original allocation that is was for in the first place.

• All of these comments against our current MCVFD are very confusing. How can you ask the citizens to make decisions in a survey without hearing both sides?

• I don’t know all the answers but I think we are headed in the right direction.

• Don't like paying for the 2/3 of people outside our city limits who pay nothing.

• Unsure on feasibility study because these are frequently used to justify increased spending. If it is used to benchmark standard population totals versus spending and tax burden that would be great.

• The current council is ignorant or at the very least uninformed of what response time means in a true emergency. A fire will double in size every few seconds so response time is critical. Waiting for Rockwall fire to respond would basically be writing your house off if it were to catch on fire.

• The fire chief is questionable at best. It is unbelievable he refuses to put aside his obvious hate for the mayor and figure out a solution to HIS problem. It seems his solution is solely for the city to pour money in his hands. He puts zero thought into finding solutions. He is not a fireman. No fireman would act the way he has. IF he doesn't live in the city then I think he is just trying to continue to profit and receive free service. I question his intentions. The behavior of the fire department makes me wonder what is really going on? It is not normal, natural or even consistent. Where is the morality and integrity?

• I'm fine with MC having an all volunteer force, whether this chief is qualified and how great our volunteers are is another issue, but I haven't seen the details of that presented. It sounds great, but the devil is in the details. I'm certainly open to it, and had this council done what I and many others suggested this would be something we may be able to consider in 2019 while we had contracted service in 2018...

• Greater than 50% of all Fire Depts calls are responding to EMS incidents. Gutting the MCVFD before having a feasibility study is absolutely a mistake. Cost of city owned services is greater than contracting. You've already identified this regarding the Sheriff/Police services so why would FD be any different?

• It is not fair to ask these questions of people who have never experienced a volunteer fire dept like the ones we had before these idiots came along and ran off good help. And of those medical calls how many were actually true medical emergencies? I feel I cannot trust anything that comes out of those so called firemen!
• How is contracting Sheriff to save money over city owned police but a city-owned Fire department is somehow a good investment?

• In a city of 2,000 people, how many do you think will volunteer? How many have the ability, desire, and time? Most young men and women are concerned about their own careers and futures. Most have a career or are going to school, have families to support. Being a 'volunteer' firefighter doesn't pay that well and has no benefits. What if they get hurt on the job? They are on call 24/7 365 days of the year. If they get a call at 2:00 a.m. they have to go and then potentially go to their regular job after that. They also have to be available on holidays and week-ends. It's not easy and it takes a lot of character and dedication. I was extremely offended by Mr. Herrin's comment about the reason we didn't have more volunteers was due to the leadership. The leadership is why we have quality volunteers.

• MCVFD is an insurance I readily support. I want paid staffing. Since the funds are available, pay the Fire Dept.

• New to the area...need more information.

• Questions in this section are heavily biased toward forwarding the city's notions of future planning, not in asking what the citizens want.

• I support the city trying to start a city fire department but not ems. The cost and liability of running ems would be to great on the citizens of MC.

• M/C has too small of a tax base to support building 'largest, best equipped, most highly trained all-volunteer department in Rockwall County'. That's not feasible.

• If the majority of calls are EMS, then a system needs to be in place to direct them to Rockwall County EMS. In an emergency, citizens of M-C don't know who or where to call.

• Need to settle the dispute. Go back to the six year plan. the city has an investment in new equipment. There should a council action to raise the FD funds. There is your contract With FD.

• This whole thing has gotten completely out of hand.

• I support contracting with Rockwall for EMS, and maintaining a minimal MC volunteer fire department to put out grass fires and home fires. This has worked fine in the 34 years I have lived in MC.
• I was originally worried about you guys making the fire department go all-volunteer, but after reviewing the city website & getting the facts, my opinion on that changed. I would remind you guys to not forget that many people in our town have very expensive, and very large houses, so fire protection is very very very important. So consider that in all your decisions.

• Sell the land and building to get the city out of debt.

• The 'feasibility study to determine the future needs for Rescue/EMS services and facilities as the City grows' is best idea at this time for city of this size. Again, I feel strongly that M/C currently lacks tax base to provide these services as city-owned. In other words, there are not enough people living in the city to support it as most revenue is coming directly from home owners and I believe under 1000 homes.

• With EMS service changing, hopefully the council will aggressively monitor performance of the new provider. Holding them to the standards promised.

• First of all, the wording in some of these points is meant to provoke a specific response and sometimes inflammatory. For this type of survey, you should really be non-partisan. By doing it the way you have, you've shown a willingness to be less than straightforward to get your way.

• On another point, I grew up in a much more densely populated area that was serviced by a volunteer fire and rescue department. It was consistently recognized by the state as one of the best fire departments in the state. It did convert to a paid, professional department, but only after the population grew to a size that was able to support it, which was about fifteen times the size of our community.

• Co op with Rockwall on fire and elms service the area is too small for multiple agencies.

• Don't consider a paid professional fire department until we've grown enough to warrant it.

• The way your statements are worded made me not answer the questions. I certainly don't want the city to fund a FOR PROFIT company--Rockwall EMS for service that would not improve our coverage. I am 100% against that. Your survey does not define the MCVFD as a NON PROFIT which should have been defined for citizen information.

• Our decision has to be based on factual information not emotion. We need someone impartial to analyze the facts and numbers. This cannot be an ego thing, its to important.

• If EMS calls out number fires then we should focus city funding there and use any saved money to build a city fire department.
We put our tax money into the City Hall, but we have also invested a lot of money into a fire department that is transitioning from volunteer to paid. We don't have the population or tax structure to pay for a paid fire department and give benefits that come with a paid position, pensions and insurance. As we grow we can revisit our true needs and look at a City department.

This survey was wordy, leading, and confusing. It was clear that it was developed by individuals with a stance on the issues at hand. In the future, I suggest having outside reviewers prior to sending out surveys. Having people skip over sections leads to skewed responses. Just my thoughts.

Concerning there is bond debt for a city hall when the basic fire protection is not in place.

MC does need fire coverage. I read on the MC.com site that one option was to bill back the 2/3 of unincorporated for calls and services rendered. If we go with the Rockwall EMS, will we be billed for when we call for service? Or will those be included?

Paying down debt is always good but the debt that was taken on was planned and accounted for. I think using it for both is just a fence sitting decision. I think address the elephant in the room we need a solid EMS and Fire service solution.

Stop city growth. Eliminate driving need for additional city sponsored EMS/Fire/Rescue activities. Plan to use county for this support. We're a small county that can effectively support these as centralized activities. Special department is good idea, but I don't support 'full time' chief which leaves precedent in place for those who wish to continue city growth.

Enhancements need to be made to the Fire/Rescue department to include: Qualified first responders, facilities, equipment, and leadership.

I agree that we were grossly overpaying for our share of the MCVFD services. However, I wholeheartedly disagree with the way the transition has been handled.

I believe that a municipal fire department is needed, I also believe a better job needs to be done by the Mayor and City Council to work with the MCVFD to make it the foundation of that future municipal fire department.

The money needs to go to the current FD.

All of the comments seem emotionally charged. I guess this subject is a big mess. Let facts rule the day. M-C is the smallest City with 1/3 paying the bills. Those who pay the bills get the vote of what to do. Those who don't pay the bills need to take what they get.
• The fire department chaos has been so dramatic that it's getting confusing. The city functioned for decades with a volunteer fire department and partnered with Rockwall. What is wrong with keeping that system in place? I don't want our city to get into bad terms with Rockwall or Heath so that they don't support us in emergencies. That is the job of the council to make sure we have a respect between the cities.

• This survey is misleading, especially in regards to MCVFD. I don't feel comfortable giving you data that could be misinterpreted.

• You can tell who put together this survey. THE MAYOR. When you get to this section for the fire department he left no way to support the fire department. This is so he can manipulate the numbers how he wants and say 'see I told you I was right'. Should have had a way to show support or not. Just like in the meetings he pushes his agenda in this survey. How about do you agree with the city being in a Lawsuit with a tower company? We're you aware of that? Survey is very one sided.

• The council has taken the correct position in delaying the development of a dedicated police force however they are not taking the same view when looking into EMS. I believe the city does not warrant a dedicated EMS presence at this time. Yes in the future it will be a necessity. However for now the Fire Dept offers the best solution for services at this time and in the near future.

• We do not have enough data to recommend what to do with the extra funds that you decided not to spend. Your asking me questions with limited options presented. Do the feasibility study and then give me the data before you ask me how to spend money that was supposed to be already allocated to the FD.

• We feel that more information is needed for us to understand the situation with the fire department. Lots of confusion and strong opinions in the general public. Reading the information above, we see the case for the all-volunteer fire department. It is also apparent to us, however, that this has been an unpopular decision with the residents of MC and we believe that the leadership of the city should act in a way that accurately represent the citizens. We are interested in learning more to develop a more well-informed opinion. If funds were collected for public safety, they should be used in a way that promotes public safety and not allocated to another purpose.

• While a great volunteer fire dept is a wonderful thing, thinking that we could have the 'largest, best equipped . . . ' is a pipe dream. I don't think the city would spend the resources to make it happen - we don't yet have enough people in our community to make it happen - and it is an invitation for more ridiculous small town politics.

• We need both types of first responders, each plays a unique role within the team to address the full range of emergencies that come up.
• I’m not sure about the ability of current council which some members have not been elected and picked without citizen input.

• Work with the existing MCVFD, fund them, don't go create a new entity and suggest the folks who lead & work at the MCVFD are not qualified or trained (again, that is rude and against the Code of Conduct ordinance). Select option 2 of the MCVFD proposal, to expand 2 man coverage to include Sunday.

• 19 - Your wording, 'substandard duplicate,' is offensive. You are trying to influence survey takers with your your wording. The EMS services is already funded by our county taxes.
21 - What will be the cost to the city, How will you house Rockwall County EMS? Who will own their equipment? Will they be employees of the city?
22 - It seems you have already made the decision. Why would you waste money to have a study at this point?
23 - The already have a fire department with qualified, trained personnel.
24 - The budgeted funds you have decided to withhold from the fire department contract should not be used in any way without a vote of the people. It is tax money that residents of MC have paid with the knowledge that we would have a fire department. Six people should not have the authority to decide to divert the tax money.

• We need our own nearby emergency services.

• We need a real fire department and a new Fire Chief who will work with the city in a partnership manor to protect our citizens.

• I do not support the city running a fire department. These questions are twisted and difficult to answer.

• The council has failed to protect it's citizens. For the avg. home in MC $360,000 the city could have full fire services. Yet the uniformed council wants to give the money to the RCEMS who cannot provide even half the service of the MCVFD. This council would have been better served in giving the MCVFD what it budgeted for and looking to create a ESD or Fire District. Having the MCVFD actually lowers the cost to the city. A city owned FD would cost almost 1.2 million to operate at the level the MCVFD currently operates at. Very misleading survey - one sided.

• Increase the FD and drop the ambulance to provide a true City First Responder.

• Why not support the FD you already have and build IT to be the greatest City-owned Fire/Rescue/EMS Department!
- I don't know how the Mayor and City Council have been able to stand up to all the nonsense lately. I commend them for holding their ground!

- Have to have EMS related services for safety of all of us.

- A EMS sub station is a great idea for the city.

- I don't think limiting government and building a city owned fire department can be done. Building something bigger and better than what we already have will cost us more than the city hall.

- I like the idea about focusing more attention on EMS service.

- I should never have signed the petition that a person came to my door asking me to choose between the fire department and city council. Very misleading in the way it was presented. Shameful in fact. I wish I had known more about this issue before I signed to support the fire department. The city needs to start its own fire department and it should be all-volunteer. Focus on EMS services. That's very smart!

- The fire department is out of control.

- Great idea to focus on EMS services!

- I feel the fire department needs to be investigated to determine what exactly has been done with all our tax dollars.

- I am so proud that we have a mayor and city council that will stand up to bullies and do what's right for our city.

- YES, let's put our taxpayer dollars behind better EMS services.

- We certainly need to focus on EMS services.

- Thank you Mayor and City Council for your willingness to stand up for us and put public safety first. You have my full support to continue holding ground!

- We need a fire chief who cares about serving the people and not himself. Focusing on EMS is a great idea.

- So the fire department can do no more than what any Boy Scout can do in medical emergencies and they want us to believe that it's worth over $300K per year?!? Please focus on enhancing EMS services. Great idea!
• EMS services are clearly where our city should be focusing. Let's start a city department that actually accountable and let those outside the city figure out a way to get and fund fire protection services.

• Yes, let's focus on EMS services and an all-volunteer fire department.

• Maybe I'm missing something but isn't the fire department all volunteer from 7pm to 7am anyway? EMS services should be the priority for our city. I can understand why we don't need to continue paying firefighters.

• Learn something new.

• Start a city-owned fire department.

• We need to start our own fire department. The fire chief should be fired.

• We need a city owned fire department and stop servicing those outside who don't pay.

• Rescue EMS is the way to go.

• I think the fire chief needs to go.

• It's time for the city to start its own fire department and get rid of the fire chief.

• The EMS contract makes changes everything. I agree with the Mayor and city council.

• By all means you have our blessing to start a city-owned fire department that is led by men that are not afraid of accountability.

• I hope that the city will start its own fire department. I will support that!

• I appreciate the new EMS Contract guaranteeing a better response time.

• By all means move forward with a city-owned fire department.

• Rockwall County has responded to all emergencies in the 19 years we have been here. We do not need M-C raising our taxes to support its vanity of having independent fire and EMS. I wish M-C could keep MC rural and open. That's why we moved here 19 years ago. The peace and quiet and open spaces. Had we wanted grocery stores, library, fire dept, etc. We have have moved to Plano.

• Use the money saved to start a city fire department.
2017/2018 McLendon-Chisholm Citizen Survey Results

- It is a great idea to start a city owned fire department.

- Is it for fire/rescue/EMS or just rescue/ems.

- Being a retired engineer, I cannot continue to have the taxes on this property raised. We paid nearly 2k more in taxes this year. I don't need McLendon-Chisholm adding to that tax burden. Taxes will soon price us out of this property if it continues to increase.

What question(s) did we fail to ask or what else would you like the City Council to consider as it plans the future of M-C?

- What happened to the option of selling the overly expensive city hall building that the people didn’t approve?

- As our city grows--we need to consider responsible growth in city services. Safety and code enforcement are key responsibilities--as well as enforcing development rules from P&Z.

- The City of McLendon-Chisholm does NOTHING for me except raise taxes. I had the same trash collection before M_C initiated it's first advaloraem tax and all it has done is raise that tax ever since.

- I’m concerned about the 122,000 spent on legal fees in 2017. That’s more than the city of Heath, that appears excessive. Not in line with saving money, the money from the fire Dept went to legal fees, is this lawyer a full time employee?

- While I like living just a tiny bit away from the city, I do not enjoy the small thinking of our current leadership. They act like a growing and thriving community that does not meet a certain socio-economic model is a disaster. I would like to see them expand our dreams for the community rather than limit it. All the while we seem to want the benefits of a thriving city like Rockwall without paying our fair share toward them.

- I'm new and would like to understand the City's business case for keeping it rural, open spaces, limited size of government, and low taxes. Especially since M-C has approved new developments with huge homes with incomes of $100,000. Those with incomes of that level have expectations. I need to understand 'why' the city is caught in a 'catch-22'. Taxes need to support the infrastructure not be low to just be low, It took an excessive amount of time to get a City permit due to under staffing.

- I'm curious why 1/3 of FRONTIER TRAIL seems to be maintained and the other 2/3 isn't.
It would be nice to have a severe weather siren where the M-C community can prepare for severe weather.

We need safe trails for running and biking. This is something that is lacking in MC as well as Rockwall. It is not safe to run/bike on the FM roads.

My question would be promote or advertise for what purpose? I do not want anymore growth...

Council's 'plan' doesn't match their 'actions'
- Council has expanded government involvement in all things they influence.
- Council has raised taxes, increased budget, and rely on property value increases to drive the budget and claim tax cut while citizens are paying more in taxes.

Email information instead of cost of mailings for those who sign up or have access to email.

I don't agree that the city council is doing any of the above statements. I do agree that the above statements need to be done.

Limiting the size & scope of the municipal government varies issue by issue. I don't want a city library but do want fire & policy public safety services. Regarding the city website, it's embarrassing and not proper to use it as a political platform. It should be a place for people to go to learn about the city.

The response above indicates my feelings about MC. I am opposed to the city spending money to promote/advertise/market these ideas.

The city will sell its self do not advertise XXXX.

How to reduce the number of cars on 205.

If growth is controlled you we can enjoy both open/rural areas. The council has to work with developers and bring land into the city to make it work.

My family and I are supportive of open and a more rural lifestyle but at the same time we welcome responsible commercial development that helps lower the tax burden on homeowners.

I don't think promoting our city for all to move too is good for our city. The more people, the more crime. I moved from Mesquite after 25 years because it was becoming a cesspool. I grew up in Oak Cliff so I have witness 2 city's go down hill.
• The problem is this: the 'long term citizens' of McLendon-Chisholm want to have city services free of charge, they do not want to pay tax money to fund a fire department or police department, they do not want business to move in to the city limits. They want free labor that includes free labor from the city council members. Reality is, public services cost money, stop being pirates, learn to pay for what is needed in this city.

• There was not even a city tax when we moved into our division. That was a big plus and encouraged us to build here. We were told the reason they were instituting the city tax was so that our city would be protected from having smaller lots and homes to protect the value of our property. Obviously, that did not happen. An expensive city hall was built for no purpose also. What does our tax money even go towards?

• You should raise the I&S portion of the tax rate and pay off the City Hall bond debt faster.

• These principles are the reason we chose to purchase and live in McLendon-Chisholm. When we moved back to Texas we could have purchased a house anywhere, but we love our space and don’t want to see it spoiled by over development.

• Keeping taxes low is important but not at the sacrifice of providing services, maintenance, etc. There are several communities in M-C that want and expect this.

• MCL should not be spending any monies marketing the City. There are many other more important issues that are important that we should be addressing before MCL tries to market itself. The only reason to market the city is to attract business or potential homeowners. It is the responsibility of the developers to market their own developments NOT MCL!

• I can't listen to the council meetings because the council is hard to listen to. I would rather go to a preschool and listen to a bunch of kids. They claim to be limiting the scope of government but they are only making it worse.

• Taxes are needed to run the government of the city to provide needs of city for those services needed for all of us.

• Tax rate should be as low as is possible however the rate & or other revenue need to reflect the wishes of citizens.

• Any paramedic can tell you there is plenty of 'basic work' that has to happen before the life-saving drugs are pulled into the mix.

• What can be done about the traffic on HWY 205?
Did you know the city failed to receive anything in return for giving away 4100 ac to the city of Rockwall? Did you know the City of Rockwall is allowing high density in the 4100 ac ETJ? Did you know that the appointed mayor and council actually approved the fire budget line item 60502, giving a 4% increase in fire services over the previous year. Did you know the future revenue from the 4100 ac ETJ would have been over $1,000,000 in tax revenue to the city. Did you know the mayor and council created a deficit in the 2016-2017 budget roughly equal to 8-10% of the total budget? All in legal fees. Did you know the mayor and council violated the open meeting act no less than 4 times? Did you know the mayor threatened the city's Board of Adjustment over the communications tower, resulting in a lawsuit being filed against the city? Knowing the city planner approved the tower based on state law? Did you know that almost 300 residents signed a survey supporting full funding of the MCVFD? This is 10% of the populace who signed the survey in less than a week. Do you believe the City ought to promote community events designed to bring the community together (like Heath and Rockwall do)?

- I condone a more rural lifestyle (larger lot size); however, commercial development and residential development (on Lots less than 1.5 acres) are necessary to support a growing residential base, businesses moving into our area, and an increase in property values over time.

- You didn't mention ANY facts of why Chief Jones rejected your plans or any insight on the benefits of having two certified responders at the station. You minimized the benefit of having even basic-level EMS help in the city to respond.

- How can citizens do more to help the City of M-C? Provide what ways citizens can get involved and be part of the solution.

- The rate this council is going we will be consumed by Rockwall one bite at a time. You didn't ask if citizen support the existing MCVFD, or if we support a given level of fire service.

- M-C needs a forum for its citizens to voice their options about the fire dept. mess without fear of retaliation.

- Do you believe that a competitive gas station/grocery store would enhance MC?

- We need to start on the project to widen 205 tomorrow, if not sooner.

- On Average, How much money will it cost homeowners on their home owners policy because we are changing the current way we handle the fire & EMS Services?
The one question that everyone brings up but the Council doesn't respond to is, 'Why is the budget for the lawyer 1/3 of the Fire Department, but that is ok?' That does not show the citizens that the Council is being good stewards of the citizens money.

I support the MCFD and want to see if funded and operational.

Sell the City Hall.

'I would like to see the City Council present information so Citizens can view on their own information. I have some ideas that I hope others would support. I support more engagement with citizens whether that means talking to them over the phone to even face to face meetings.' - Council Member Adrienne Balkum

Traffic! Getting worse & roads are bad with poor lighting. Stop lights too long.

Traffic issues on 205.

Thank you for your service and keep up the good work!

Keep it simple and smart. Spend more towards a longer lasting renewable solution whenever possible.

Since the city is central to many other cities that are growing we have to understand the effect that this will have on MC for example increased traffic flow through the city on 205.

There have been new issues about animals on leashes. Please make sure the law says that dogs have to be on a leash period. Not unless they are at heel and muzzled. Too many animals getting hurt by bad dogs. Hate for it to be a child.

How about: 'Do you think the Council listens to the citizens?' Now there's the real question.

Do you agree that Adrienne Balkum is employed by a local developer and votes on the city council on behalf of them? Do you agree that Adrienne Balkum runs a facebook page disguised as a Sonoma Verde Neighborhood page purely to improve her political career. (which is not working)

What can be done to better improve what we have - where our taxes go that we need to receive benefit from our outgoing of funds.
• I would like for the City Council to adopt a noise ordinance for barking dogs and loud music.

• Are there any plans for 'restaurant row' type business near M-C? We never realized how few eateries there are in the city, much less how few establishments offer delivery services. Love the open feel of the city and understand there's a delicate balance.

• Questions are stated one sided and give the impression to push an agenda.

• 1 - please don’t change to the less than 1.5 acre. That was the sole decision on our moving to M-C and is why it is sought after by others.
2 - the survey was very unbiased until the m-c fire department portion. The tone is very swaying and it could lead to inaccurate answers. Just like seeing the drama unfold in our newspapers, our gas stations, on a Nextdoor app and on Facebook it’s an insult to our citizens to have a bias when conducting a study for our citizens. It was very aggressively anti the old contract and pro the volunteer contract and I find that unfair.

• Let's work on the PID. Focus your attention on that savings to the citizens.

• These two surveys have been slanted to support the Council's actions and decisions. I find it offensive that the options presented force me to select a response that appears to support Council actions.

• Do you believe the council doing a good job?
  Do you believe the council listens to the citizens?
  Do you believe the city should commit to building a new Fire Station?
  Is the city council acting in the best interest of MC?

• Reasonable city growth, as noted earlier, my road is deemed impassable by the USPS and the Rockwall County School buses. It is only getting worse. I am concerned about EMS and/or fire department not being able to come to the aid of the residents here on Frontier Trail. I have spent hundreds of dollars myself trying to fix the road, with no help from my neighbors across the street or next to me. It is an unfair and untenable situation. Please address this issue.

• Trees.

• These questions are very narrow in scope and are completely leading. Everything is intended to put the city decisions in a positive spin.

• Continue the transparency.
Restaurants in MC.

Should MC be annexed by Rockwall? Discuss pros & cons.

I can't think of anything missing that was glaring, although a lot of questions were asked that didn't need to be.

Any plans on widening 205? 2 lanes each way from Rockwall to Terrell?

I am concerned with the continued housing development in light of the lack of water pressure, particularly during the summer. It was my understanding that RCH Water Supply would be improving its infrastructure, enabling better summer water pressure, however that was not my experience last summer. Is this a subject the MC government might investigate further?

Should the city website be used for vitriolic posts to sway citizen opinions without citizens comments? Should council members be allowed to vilify citizens with opposing views publicly? Should council members be allowed unlimited time to council meetings to present speeches/monologues intended to sway public opinion without retort from citizens? Is the council doing the citizen’s calling? NO

1) Council and mayor should be asking for feedback on how well they are doing their jobs. Some citizens may be too lazy or too busy to write letters or email. 2) The city should be requesting feedback on how to improve the website and ask why citizens are not using it.

We need to adopt a bulk waste pick-up system (schedule), allow for service competition (electric other than Farmer's) and bring in fiber optic service to all of M-C.

We need to have a bulk pick-up service (monthly or quarterly). It is absurd not having any type of bulk pickup service. We also need more competition between service providers such as bringing in Uverse or not being forced to use Farmer's electric.

I am very proud of the things the mayor and some of the council have chooses to do. Some council members may need to go looking at the way some of this is leaning. Hopefully we don't have term limits on mayor because he is very good for this little town.

Bring in development so there will be city growth and business to provide services. The city tax base will increase and taxes can remain low.
• At this point, I think you covered them.

• Keep lot sizes big, keep out all apartments, and try to keep the housing stock large & upscale (for any future developments). Allow some commercial development.

• Why are the attorney fees so high (and not budgeted for)?

• Any plans for sit-down or fast-food restaurants?

• I would like to see the council lower the agricultural lot size to build a structure on from two and one half acres to one and one half acre. If it's good enough for residential, it should be good enough for ag.

• I have no words as I believe citizen comments are not reflected in City Council or Mayor action items/agendas.

• I would like to maintain the minimum lot requirements of 5 acres and 500 ft frontage in the area where I live (Connie Lane).

• In the future, I would like to see some community activities available at City Hall. I.e. A Senior Day, a Children's Art Contest, a Mayor for a Day, Arbor Day Celebration, Fourth of July Picnic, other Patriotic events.

• Establish a goal. 2. Make a plan. 3. Work the plan. My goal is to maintain the wonderful city culture we all live in MC for. Once its lost it is lost for every. Don't let money, greed and egos ruin our city.

• Fix 205!! Smaller roadways around the city are being repaired and 205 is ignored based on fighting with the state over who owns it and who should pay. That is ONE way to show the citizens of this town that we matter!

• I cannot wait to see more parks and restaurants in the area.

• Address trash issue around our community specifically FM 205 and FM 550 within MC city limits.

• Why is the city is paying a volunteer fire department for service? Shouldn’t they be conducting fund raisers if they are volunteer.

• Keep fireworks legal!!!!!
• Get the state to make highway 205 into 4 lanes, which should have been done 30 years ago.

• How long will Sonoma Verde residents have to pay the PID Tax? I'm planning to move because of it.

• Support RC Sheriff to enforce traffic laws. Too much aggressive driving at high speeds.

• Do you support the fire department we have now? Were you aware that the city spent over 200k last year in CPA and attorney fees? Were you aware that the council spent over 57K in attorney and CPA fees for the first quarter of this fiscal year. Did you know that the city is in a law suit against a tower company?? Do you support having a cell tower? Do you wish you could go back and change your vote? Do you think the city Council is doing a good job of representing the citizens positions? No.

Final Comments/Suggestions

• Just moving in before Halloween 2017, then having to decorate the new home and sale the old I haven’t had much time to get involved. I plan to do so now that life is settling down.

• Some of these questions are open ended, and I feel that you can interpret my answers any way that will benefit the City Council. Therefore, I'm choosing not to answer some questions.

• Don't really have any.

• The city's vision that's expressed on the city website by the Mayor is excellent. It's what clinched us buying in this city.

• There are people in our neighborhood who are out to get the mayor and have absolutely no regard for facts. They prey on people's emotions on social media rather than their intellect, which I guess works to persuade some but I hope that most in our neighborhood will not succumb to the outrageous accusations that are based on conjecture and outright lies. It's so sad.

• I appreciate all of the efforts being made to make citizens aware of what is going on at city hall. This is a huge difference from the way it used to be.

• Social media is being used as a propaganda tool to subvert facts about the city government. You dare not stand up to these people either or you'll get attacked.
• There are some very angry and emotional people in our community that hate our city leaders but all their posts have just turned me off. They seem petty and stupid to me. I really don't think that the Mayor wants to get rid of the fire department since he lives here too and has children of his own. C'mon people, get a grip on reality.

• Our neighborhood facebook page has turned into a bitch and complain page for gossips who are bent on destroying the Mayor any way they can. General [redacted] pulls all the strings around here as his lapdog [redacted] follows close behind.

• There's a neighborhood facebook page that I joined, 'FU M-C' is the abbreviation for it and is perfectly suited because it's a site where those on it do nothing but criticize the Mayor and city council, especially Councilwoman Balkim. If anyone disagrees or tries to stand up to any of the angry rhetoric they put out then that person will find themselves blocked out as a member. This city has a serious problem where one cannot disagree on social media with those who hold to keys to the neighborhood social media sites. I wish somehow people would stop all the name calling on social media, and sorry but I don't see it coming from the Mayor. I wasn't aware until now that the city had a facebook page and I think I'll check out the city's website.

• The mayor is a really good leader. One time he did something that he should not have done that offended my father. Instead of making excuses he wrote my father a long letter of apology and then days later, in front of me and my whole family asked my dad for forgiveness. He didn’t try to defend himself either but took responsibility for what he did. My dad's an old fart that you don't want to cross and when you do he will never trust you again. But Mr. Steinhagen is different and even my dad was impressed by the way he took on the responsibility. He's accomplished the impossible but restoring my dad's trust and mine too. He may not make all the right decisions but I can say from experience that he's different from any politician that I ever saw.

• I read the posts on social media for entertainment only. I don't take most of what people write seriously.

• We moved to Sonoma Verde to downsize from a home in the city because we didn't need all the acreage that we had. I wish we hadn't because this is a community of malicious gossips and people who don't seem to understand the corruption that flowed through our city government in the past. It's how we got the city hall and all the debt and how Sonoma Verde was passed in the first place. I like that our current city leaders are standing up for protecting the city's open spaces and I'm disgusted by all the liberals moving in here who are trying to turn our city into highland park.

• I've stopped paying attention to our neighborhood facebook and nextdoor sites because of all the nonsense being posted by neighbors writing outrageous and hateful things about the city leaders. They need to get a life.
• I got tired of reading all the crap on social media about how evil our city's Mayor is so I contacted him directly and he met with me. Instead of an arrogant ass, foaming at the mouth, I found him to be the absolute opposite. I had seventeen questions for him, many of which were based on what's being posted on social media and he answered every one of them by showing me evidence to prove that what's being said about him, the city council, and the actions taken by the city were all untrue. He was open to listening to my concerns. He was extremely humble but also firmly grounded on the facts that he could demonstrate. Like me he is a staunch conservative but unlike those who are criticizing him and claiming to be conservatives too, he actually follows through on what he says. I wish people would stop trying to make him out to be some kind of hate monger because he's not. They're doing the same thing to President Trump because he's actually following through on his promises as a true conservative. I hope citizens read comments like mine and start questioning the things they are reading on social media or that are being gossiped about by neighbors. I hope that if a citizen is concerned about what they read or hear about that they will reach out to the mayor or members of city council. Those opposing the mayor don't want us citizens to be fully informed about what's really going on, that's for sure. Remember that there are two sides to every story. Don't believe everything you read or hear because only fools do that.

• We love our neighborhood.

• I like the messaging that has been developed because I agree with it.

• Our facebook group spends a great deal amount of time on city issues and none of it is positive. I think that most of those posting have an agenda.

• We have people in our neighborhood that spew hate on our neighborhood social media sites, slandering the mayor and Mrs. Balkum. It's despicable.

• Our neighborhood is full of people that are trying to destroy the mayor and city council on our social media sites and through door-to-door campaigns. I've stopped paying attention.

• The neighborhood social media sites have been hijacked by people who are trying to be political, especially in opposition to what is happening at city hall. It has really created an uninviting atmosphere for people to engage and has soured my view of our community.

• Over the years most of us have noticed the scare tactics or fear mongering that the fire department engages in. And most can see right through it. I will never understand the mindset one has have to use that to try and get an outcome.

• I work a lot.
Our neighborhood has some of the most vile people posting on our neighborhood website. It’s a cesspool of liberal hate mongers who are trying to divide our community. I think it's appalling how often people attack Adrienne Balkum who has done so much for our neighborhood.

More in Dallas Morning News.

Email

Never should have been a choice at the beginning.

All volunteer FD will slow response. Period. There are other ways to handle majority volunteer departments. It's much better to pay people for their time to be at the station. If you think that's crazy because people should be willing to sign up and provide services for their neighbors, then sign up yourself.

I would love to see EVERY MEMBER OF THE COUNCIL who wants to go 100% volunteer, become volunteer firefighters. Go into people's houses, wait for someone responding from home so you can go to a CPR or a child drowning, or an MVC with entrapment. Look those people in the eyes and say explain how this is better.

That's the part of all of this that is so frustrating for me.

Keep up the good work and don't let the haters bother you.

Survey will not let me go back and edit my responses, it is highly biased in phrasing and response options.

While some may be opposed to growth, opposing growth guarantees a future of ever-increasing taxes and declining services for the residents - and THAT dooms the city to declining populations.

The current M-C city government was saddled with significant issues that previous city councils approved and set in place. Please continue to do the right thing and repeal and return our city to a place we can be proud of, and don't be concerned about pleasing everyone.

In my opinion, this survey is manipulative and fails to offer citizens the right to disagree with individual statements. Once again the council assumes that their opinion is the 'only' opinion that counts. I can easily reword these questions (oh wait, 'facts') to get another result. Very manipulative.
You definitely need to get this information in front of more people. Community social forums definitely speak in a biased light to their agenda. Sadly most people are sheep and will believe everything they say without looking at objective criteria. Please do what's best to keep this community 'rural' and safe with EMS response and law enforcement as a top priority for us citizens!

I learned a lot and see that I need to learn a lot more about what is going on within our city.

Please support at least basic commercial and residential development to help keep our tax rates as low as possible, but a qualified full-time (not volunteer) Fire/Rescue/EMT department is not the place to start saving money.

Pay the current fire department the money that was budgeted and stop playing games.

Is the best use of the city's funds sending out a survey every 12 months in the hope that data can be received that can be manipulated to justify the unethical and unprofessional attitudes and actions of the city council.

If a feasibility study is done, the membership does not need to be one sided.

The phrasing of certain sections of the survey are slanted to restrict the true options available.

Would like for this to stay a small country city. Not a bunch of HOAs. With hat comes lots of crime.

'I had no intention of ever running for Council in 2017. It is bitter sweet considering that a precious life was lost that many miss. Blessings to the Klutt's family. I know that I am not perfect. And I didn't sell anyone to believe that I was going to be a Savior either. I said, 'I would be a champion for the people of McLendon-Chisholm.' And to be a champion, you have to get in the arena and fight for what is right for the very people that you serve.' - Council Member Adrienne Balkum

Promote high quality commercial and residential projects. We can be a innovative city by looking at alternative paths to provide a great place for people to live. Do not follow the same old tied city policies.

This whole survey was an attempt to sway people's opinions. It was not designed to get honest answers or the questions would have been direct and simple. Not full of long winded disclaimers. This council and mayor are jokes.
• I live in Austin Corners and have only one choice for internet providers which is now called People's. They have a monopoly and their speed is horrible and the rates are atrocious!! Every year someone asks how can we get out of this nightmare and no one seems to know the answer. Apparently the developer made a 'deal' to give them exclusive rights? Can the council help?

• This passage was noted on the opening remarks: 'This is your opportunity to be heard by your City Council, without fear of repercussion, as individual responses will be kept strictly confidential and data will be reported only in the aggregate.' Is there a culture within this community that someone should worry about repercussions on their views? If so, that needs to be brought forward and changed. The people who pay taxes are the voices that matter and should be heard and followed and not developers. I am happy to volunteer on any board where my talents may be utilized and can be reached at XXXXXXXXXXX. Thanks for the opportunity to be heard. Best – XXXXXXXX

• Rockwall post office refuses to deliver to my entire neighborhood. We have to pick up mail due to part of the roads being rough and hard to travel - they said they must. It delivered to the entire neighborhood.

• Keep MC rural!

• Hold elections early. I don't know of any citizen that we are feeling.

• If you plan to use these surveys, please design them more objectively. Otherwise, I deem them a waste of taxpayer money.

• Please resolve this mess with MCVFD one way or another so we can focus on some of the other quality of life issues facing our community. Thanks for letting us have input to the process.

• I would like to see the city more involved and vocal with the county and state about infrastructure. Particularly road improvements that alleviate traffic congestion; i.e., why Hwy 205 and FM 549 haven't been expanded to four lanes.

• 1 - please don’t change to the less than 1.5 acre. That was the sole decision on our moving to M-C and is why it is sought after by others. 2 - the survey was very unbiased until the m-c fire department portion. The tone is very swaying and it could lead to inaccurate answers. Just like seeing the drama unfold in our newspapers, our gas stations, on a Nextdoor app and on Facebook it’s an insult to our citizens to have a bias when conducting a study for our citizens. It was very aggressively anti the old contract and pro the volunteer contract and I find that unfair.

• With all that is going on all i see is the current city council dividing the city.
• I would like to see future questions be designed where they are not attacking or accusatory. I believe the city council is elected to run the city government in the best interest of the citizens, therefore removing any bias that may convolute judgement.

• See how we can make more money for the city so we can keep our fire department i.e. cell phone tower, sale city hall and revise downtown MC to a nicer looking downtown.

• I would not have taken the time to go through this survey had I known it was being used to bash the MCVFD.

• The city should work with the county to ensure that citizens are protected from aggressive animals. There have been several instances of animals attacking citizens outside of the city limits and no action has been taken. With the mix of residential and country spaces, citizens should be able to safely walk through a neighborhood street without being attacked by a dog.

• Would love to see a park and walking trails be considered.

• I don’t see this as small government! The council has its hands in everything. Enough already.

• As I said before this survey seems very much like a campaign piece for the current members. Only putting in one side of the facts in an attempt to influence the outcome without allowing the other side its say makes this survey of little real value I'm afraid.

• As a resident since 1999, we chose MC to build our home because of the country atmosphere to raise our children and hate to see all the large residential neighborhoods coming to MC. Would love to see all the growth come to a halt.

• All future surveys should be limited to actionable questions - that is questions which directly pertain to items the council can act upon; or demonstrate support/oppose of council actions. Topics such as demographics, are you aware of XYZ?, does your HOA board represent you?, etc... are only useful for political purposes and are outside the scope of council influence.

• Treat others as you would want to be treated.

• These questions/statements are worded in such a way that residents are forced to support. I feel as though the current city leadership is manipulative and thus dishonest in some ways. This survey is bogus if the mayor desires to know what the residents truly believe. We either support his proposals or none at all.
• I strongly oppose the city council and mayor using website and official FB page for posts to sway voters with misleading data and propaganda as an unchecked sounding board.

• Way too much time on the fire department.

• I can't imagine what the previous council was thinking when it approved the current firefighter system. A community our size cannot afford this kind of luxury. I'd love to have it, but not until our community can actually afford it.

• I do not like the mayor or the current city council's vision or actions and I promise you I will remember this at election time and I would do my best to help people with better vision and ideas get elected.

• Thank you for providing means of viewing council meetings online and for creating the vastly improved website. Increase efforts to promote attendance at council meetings for reasons other than to voice complaints. Create more committees that promote participation by citizens. I know you cannot respond to each citizen who takes time to speak or write to you, but do listen attentively to those who protest your decisions and acknowledge that you heard them.

• What does it cost to be a Fireman?

• Mayor and Council are doing a great job. Thank y'all very much! It's a remarkably positive turnaround from Mr. Moody's era.

• I like the ideal of extra support from County Sherriff. M-C doesn't have a lot of crime, but as the area grows the crime stats will as well.

• Any updates on how/when we are/will acquire the Elementary school in SV if we don’t have a FT FD? This side of town needs a closer school, especially as SV and other areas build up.

• I have said at Council meetings that I would prefer the mayor not lecture HIS CITIZENS in council meetings, social and political media outlets. It is unprofessional, provocative and demeaning of himself and his citizenry.

• Thank you to our City government for your hard work and for asking our opinions. Diverse opinions are needed for understanding of all views to solving a problem.

• I applaud the city council for their attempts to keep MC rural and minimize government expenses.
• Please get a city owned fire department so that we can feel safe and aren’t being robbed by a contract fire department.

• 'How would you like the 13 acres around city hall to be used?' Some of the options were laughable. Please, I beg you, keep MC small.

• I sense two competing visions for the future of M-C. One speaks of 'keeping MC rural' which I agree with. The other speaks of 'future businesses' and the 'growth of MC' which I do not support.

• Please maintain the lot restrictions and be selective as possible as to business requests. Our roads are already experiencing backups and delays. More people more traffic!

• We have been here 2 years. It would have been good to have had at the beginning of the survey a printable or downloadable sheet with basic M_C information. Phone numbers, website, FB page, city officials etc.

• First of all, I strongly support actions to limit, contain or repeal past actions to 'grow' the city. Despite this support, however, I'm concerned about the petty behavior of people on both sides of the debate.

• I like the idea of this survey. However, the construction and wording comes across as biased toward the viewpoint of the author(s). And I expect this bias will not help resolve the differences that this city faces.

• If we want to resolve our differences, we can start with this survey as an unbiased vehicle to enable each other to 'listen' to one another.

• We need to be involved in the decisions, not fixing mistakes created by the people that made the decisions without our input.

• The city web site is being used for political attacks on those who have differing views. I attended one city council meeting last year and will not attend again until the rude behavior by the Mayor and City Council stop.

• Please support efforts to enforce speed limit laws on Quail Creek Road and FM 1139.

• Pay the fire department. Quit micromanaging. Listen to the people and not from this awful survey. One sided survey.

• Thank you for the time and thought that you invest in our city and for your consideration of these responses.
I challenge the 'fact' for saving 'hundreds of thousands of dollars.' The city budget continues to rise year-over-year. I will believe it when the details are provided that show where cost cuts were realized and it benefited taxpayers.

I’m embarrassed that the City Council refuses to listen to citizen comments and ignores petitions that are presented. I’m being told that the councilmembers are unsure of how to gauge public opinion; really how much clearer can it be. This is NOT small government and it certainly doesn’t represent the wants and needs of the citizens.

Listen to your lawyers better when you have d visions to make.

I ask you consider that new residents care and need a voice just as much as the long time residents. But, they are busy raising families and commuting to work every day and do not have time for some of the pettiness I have observed in our leadership. Think BIGGER, my friends, not smaller.

M-C appears to have two value systems. Those in the large communities (Quail Ridge, Kingston, Sonoma Verde, Chisholm Crossing) and those in rural areas. Maybe a one-stop City shop won't work for us since historically things got out of control. We need to regroup and look at everyone's needs and interests and come up with a plan for our mainstream then an exception plan to get the outliers in order or spun off.

Financially, environmentally, and emotionally density is not the solution it is the problem!

This is not a fair survey. The questions have been worded so that they are onesided and negative. Some of the 80 questions are even offensive or defamatory toward the fire department.

This seems to be a way to get your campaign message to the community before the election in May.

Terminate the fire chief or find another vendor.

In respect I believe the council has done some very positive things, but this has been offset by the higher legal and accounting cost with no transparency. Also there appears to be a high degree of animosity generated by the mayor between groups rather representing all the citizens.

Very biased survey.
• Fund our paid professional fire department with a well trained and qualified safety net volunteer back up.

• This survey is one sided and a failure of government at the highest level. Instead of seeking honest feedback, this survey seeks to justify the gross failures of the appointed mayor and council. You cannot become better if you fail to listen and seek the truth.

• It's refreshing to have such a responsive and open city government that asks me what I think. Kuddos to the Mayor and City Council for creating this.

• Thank you for this survey. I think it is an excellent way to receive feedback from all the city residents and not just those with an agenda. Change and questioning the status quo is a tough task—thank you for asking.

• The questions or answers allowed to be chosen from appear bias. Anyone not a little knowledgeable of the City will be easily swayed to think the current Council is perfect and no Council previously ever did anything as well as thinking the current Fire Department is full of lazy money grabbers.

• I would just like for my property taxes to be as low as possible, but still provide for a quality community with access to good services. To that end, having family orientated businesses would relieve some of the property tax burden.

• Great survey! Thanks for doing this!

• Thank you for doing this survey. It was very informative and extremely helpful to better understand what is really going on in our city verses what I read on social media. I want the Mayor and city council to know that I support them and what they are doing. Please know that the neighbors that I know feel the same way I do. Thanks for standing up against all those who want to destroy our way of life!

• Great survey. Thank you for asking my opinions.

• This survey is an excellent way to communicate about what's been going on in our city. I love the fact that we are invited to express our opinions and weigh in on what's happening. THANK YOU for doing this.

• Thank you for asking these questions! Very helpful to me as a citizen to know what's really going on.

• I am so glad that Mr. Stinhagen is our mayor. Keep up the good work and please know that our family supports you.
Excellent survey! I'm encouraged to have a government that is truly representative of the people!

I heard how good this survey was and I am so glad that I took it. Great information. This is a fantastic way to ensure that the voice of the people is heard. The old guard didn't listen to anyone but themselves. Thanks for the great work!

I love the fact that our mayor isn't afraid to stand up to all the leftists in our community. Keep up the good work!

I think this survey is a great idea. I wish I had participated last year.

This is so nice of the city officials to make sure that the people's voice is heard over the shrill voices of what is clearly the minority opinion of a bunch of left-wing big government liberals.

Great survey. Thanks for doing this!

I hope that more citizens take time to fill in this survey, which has been most informative and very eye opening. Thank you Mr. Mayor and City Council for opening up this dialogue and for listening to what we the people think.

Mayor Steinhagen definitely believes in representative government and has earned my vote and should have earned the vote of every true conservative in our community. Great job city council in following the Mayor's lead!

Mayor Steinhagen should run for Congress! We need more leaders like him who are not afraid to stand on principle. Thanks for ensuring that we the people are informed and that the quiet voice of the majority is not overtaken by the outspoken liberal left.

I am so impressed with the way that Mayor Steinhagen has led our city and stood up to all the lies. I hope the city council will continue to support him and stay united to limit the city government.

Some are criticizing this survey because it's not objective. However, had the city council not included information about why they made the decision to go with an all-volunteer department then I would have continued to be mislead by the very same people that are criticizing.

I just want to express my thanks to the Mayor and City Council for your commitment to standing strong on behalf of the citizens that elected you. I am very proud to live in this city and to be so well represented.
• The Mayor and City Council should know that there are a lot of us in Chisholm Crossing that support you. We have a couple of HOA Board members that are doing all they can to undermine you and most of us just nod and say okay because they make it clear to us that 'they are right about everything and everyone else who may disagree is just stupid or ill-informed.' One of them constantly reminds us that he is former military as though his is the only point of view that really matters because in his mind, it is. The most outspoken and outwardly hateful in our neighborhood are literally conspiring to push the Mayor out office and are planning an all-out campaign of deceit to destroy the Mayor's reputation. They've already been saying that the Mayor disrespects veterans, which I know is an outright lie. One lady who was part of leading the silly petition actually told me that it doesn't matter if what they say is true or not because 'the Mayor is pure evil.' I think she and all her friends should look in the mirror.

• Thanks for reaching out to citizens with this survey rather than waiting for us to complain about something. More cities should do things like this.

• The Mayor and city council has me and my family's support and we vote!

• Most of the neighbors we know appreciate what the mayor and city council are doing. Social media is a cesspool of lies and deceit by people with political agendas trying to turn our city into a metropolis but that's not why we moved here! If it weren’t for the mayor and city council our tax rate would be through the roof and developers would continue to rule. I hope that the mayor and council don’t get discouraged because the majority of us support what they are doing.

• Kuddos to the Mayor and City Council for doing this!

• When the Mayor is finished fixing our city he should run for Congress. I love conservatives like him who piss all the liberals and leftists off!

• I like the fact that the Mayor stands up to all the liberals in our city. He reminds me of Trump (yes, Trump rocks).

• The Mayor and City Council should know that there are a whole lot more of us in Chisholm Crossing that support what they are doing than not...we just can't speak up about it or we get blasted by the know-it-all General XXXXXX and his little minion.

• Mr. Mayor and City Council, you have my support! Keep up the great work!

• The city council has certainly proven to be open and transparent and I appreciate you holding strong to conservative principles.

• I fully support the mayor and city council.
• The Mayor and City Council have my full support.

• There are a lot of us in Sonoma Verde that support what the mayor and city council are doing.

• I appreciate the leadership the our mayor and city council have demonstrated in leading our city.

• The Mayor and city council are doing great work for our city. Please continue to work on our behalf.

• Keep up the good work Mr. Mayor & Council!

• The Mayor and City Council have our support.

• The Mayor and City Council should know that our family supports all that you are doing and are proud to have you leading our city. Thank you for making our city government so open and transparent. Thank you for being accountable. Thank you for sharing your vision. Thank you for making good on your promises.

• Keep MC country. When I moved here we were told we were told we would not be taxes. Well, we are paying now. People moving into MC need to check it our first. I've been here way over 30 years and think it is the best move I have made. Generations have lived here and would like it to remain country. Why change a good thing. Thank you.

• As a life-long conservative republican and veteran it is clear to me that the Mayor and City Council are outstanding leaders for our city. I was warned about all the things we see on social media by a neighbor and they sure were right, there's a lot of hateful liberals who are trying to undermine what our elected officials are trying to accomplish. They've done a whole lot in a very short amount of time and I am very impressed and grateful to have these kinds of leaders running our city.

• Keep up the good work Mayor and Council.

• I think that most of us in Sonoma Verde support our city leaders but we just can't be too open about our support or we will become targets too as the social media trolls are quite vicious toward anyone that may disagree with them.

• Nice survey. Thank you for taking time to ask. It's the first time a city asked me what I thought.
• I didn't add many comments but I do appreciate the information and asking for my feedback. I'm impressed.

• Keep up the good work city council. Most homeowners see through all the hate filled banter that people post on our Sonoma Verde Facebook and Nextdoor sites. There a silent majority that supports what you guys are doing...we just don't want to be dragged through the mud to tell you that publicly. It's like saying we support Trump, all the liberals just shout you down. We love having our own Mayor Trump at city hall.

• Stay conservative Mr. Mayor and council. You have my support!

• Need work on FM 550 West end

• Our nation needs more leaders like the ones we have at city hall!
SURVEY SIGNATURE PAGE

PLEASE RETURN THIS PAGE WITH YOUR COMPLETED SURVEY

Citizens without access to the Internet may fill-in this printed copy of the survey. This survey must be turned-in to the City Secretary or postmarked, via US Mail, by Tuesday, January 2. Hard copies shall have a cover page and shall be filled in with the respondent’s name, address, URID#, and be signed and dated by the respondent. The URID# must match the valid URID# on file with the city to be valid. After the survey has been closed, the City Secretary shall enter the responses submitted in hard copy into the survey engine.

Before tabulation begins, this signature page shall be removed & filed separately, so that the respondent information will remain confidential.

Name as it appears on the address label of your postcard invitation.

_________________________  __________________________
First                                      Last

________________________________________
Address

Unique Respondent Identification Number (URID#): _______________________________________
Located on your address label.

_________________________
Signature
WELCOME!

Thank you for taking time to participate in McLendon-Chisholm's (M-C) second annual online citizen survey. Those that are EITHER eligible and are registered with the Rockwall County Elections Office by December 1 OR own property inside the M-C city limits have been invited to participate.

This survey affirms the direction we are taking the City is indeed representative of the people and has served as the Council’s compass to guide our future plans. It’s also been an empirical tool to refute the vocal minority when they make claims to represent the will of the majority.

This is your opportunity to be heard by your City Council, without fear of repercussion, as individual responses will be kept strictly confidential and data will be reported only in the aggregate.

There are 28 questions in this survey (including three biographical), which are more comprehensive than last year to help ensure that respondents are fully informed about the questions being asked. Questions marked with an asterisk (*) are required before moving to the next section. Most every section in the survey includes an opportunity for open-ended comments.

Please note that any comments made that may be interpreted as offensive or defamatory toward individuals will be redacted/removed. Your survey responses will be strictly confidential and data will be reported only in the aggregate. Contact the City Secretary at 972-524-2077 or by email at lisa@mclendon-chisholm.com if you experience any trouble taking the survey.

Thank you for taking time to share your opinions.

I. About You

Bio-01. If in the U.S., in which state did you grow up? _____________________________________________

Bio-02. About how long have you lived in McLendon-Chisholm?

☐ We're about to move in
☐ Less than three months
☐ Three months to 1 year
☐ 1 to 3 years
☐ 3 to 5 years
☐ 5 to 10 years
☐ 10 to 20 years
☐ 20 to 30 years
☐ More than 30 years
☐ All my life

Bio-03. Where did you live before moving to M-C? _____________________________________________
Q01. Do you live in a neighborhood/subdivision/development that has an elected HOA Board?
☐ Yes
☐ No

Q02.

If you answered “Yes,” to the previous question:

Occasionally, during the Citizen’s Comments portion of Council Meetings, a citizen will present themselves as an officer of a Homeowners Association thereby implying their comments represent the views & opinions of the HOA’s entire membership.

Where the membership has not officially authorized them to do so, does your HOA Board &/or its officers represent your views and opinions on City-related matters?
☐ Yes, they represent my views and opinions on City-related matters.
☐ No, the HOA Board is only supposed to provide governance to the Association, not represent my viewpoints to the City.

C1. Comments related to HOA's.
NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.
II. Communications

Q03. How do you stay informed about City News? (Choose any that apply)

<table>
<thead>
<tr>
<th></th>
<th>Sometimes</th>
<th>Very Often</th>
<th>Every Day</th>
</tr>
</thead>
<tbody>
<tr>
<td>City Website (<a href="http://www.mclendon-chisholm.com">www.mclendon-chisholm.com</a>)</td>
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<tr>
<td>City Facebook Page (facebook.com/cityofmclendonchisholm)</td>
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<td></td>
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<tr>
<td>Nextdoor.com (Social Media Site)</td>
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<td></td>
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<tr>
<td>Neighborhood Facebook Page</td>
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<tr>
<td>Directly from Mayor/City Council Members</td>
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<tr>
<td>Directly from City Administration</td>
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<tr>
<td>Directly from Friends &amp; Neighbors</td>
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<tr>
<td>Rockwall Herald Banner</td>
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<tr>
<td>Blue Ribbon News</td>
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<tr>
<td>Email</td>
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</table>

Q04. To enhance transparency in government, following her election in May, Council Member Adrienne Balkum initiated the live-broadcasting of City Council meetings such as, via YouTubeLive, which are also available for viewing or download. How often have you watched, if at all?

<table>
<thead>
<tr>
<th></th>
<th>Never</th>
<th>A few times</th>
<th>Often</th>
<th>Very Often</th>
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<tbody>
<tr>
<td>Live</td>
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<tr>
<td>Recorded</td>
<td></td>
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</table>

Q05. How do you feel about the City Council's plan to promote/market/advertise McLendon-Chisholm as a community that values:

<table>
<thead>
<tr>
<th></th>
<th>Strongly Support</th>
<th>Support</th>
<th>Unsure/Undecided</th>
<th>Oppose</th>
<th>Strongly Oppose</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wide open natural spaces</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>A more rural lifestyle</td>
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<td></td>
</tr>
<tr>
<td>Limiting the size and scope of the municipal government</td>
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<td></td>
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<tr>
<td>Keeping the municipal tax-rate low</td>
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<td></td>
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</tbody>
</table>
III. McLendon-Chisholm Residential Development

Following is the estimated population [& municipal tax rates] of all cities inside Rockwall County:

**McLendon-Chisholm:** 2,134 [0.150000]

Heath: 8,300 [0.417311]
Fate: 10,703 [0.291100]
Royse City: 12,093 [0.621500]
Forney: 17,553 [0.621111]
Rockwall: 43,586 [0.454300]
Rowlett: 61,999 [0.777173]

Q06. In 10 years, what would you like the population of McLendon-Chisholm to be?
- [ ] Less than 5,000
- [ ] Less than 7,500
- [ ] Less than 10,000
- [ ] More than 10,000

Q07. Some argue that the City's 1.5-acre minimum lot size per home is too restrictive and inhibits development.

**Do you support REDUCING the minimum lot size from 1.5 acres to 1 acre?**
- [ ] Strongly Support
- [ ] Support
- [ ] Unsure/Undecided
- [ ] Oppose
- [ ] Strongly Oppose
Q08. Four land-owners of approximately 4,000 acres inside M-C's Extra Territorial Jurisdiction [ETJ], located along Edwards Rd (across from Sonoma Verde Development), set plans to create a Municipal Utility District (MUD) to fund development of massive apartment complexes, townhomes, and high-density housing, all of which violate City standards.

As a General Law Type-A City, M-C cannot involuntarily annex, has neither power to prevent a MUD nor governing authority to control development in its ETJ.

By a unanimous vote in July 2017, the City Council gave this portion of the ETJ to the city of Rockwall, a Homerule City with the power to annex, ability to prevent a MUD, and the governing authority to control what is developed.

While state law stipulates that a city receiving ETJ land from another can neither give something in exchange nor be limited in its authority to what it may or may not allow to be developed, before the Council approved the hand-over, Mayor Steinhagen worked with Rockwall Mayor Jim Pruitt to help ensure that whatever is developed does not take away from M-C’s open spaces and directs traffic away from SH 205.

Since then, the city of Rockwall has stopped the land-owners from creating a MUD, prohibited apartments, and is limiting the higher density development to areas located away from the M-C border, as well as providing an open-space buffer between the M-C boundary and future development.

Do you support the City Council's decision to hand-over the 4,000 acres of ETJ to Rockwall?

☐ Strongly Support
☐ Support
☐ Unsure/Undecided
☐ Oppose
☐ Strongly Oppose

Q09. In cooperation with the Rockwall County Open Spaces Alliance, do you favor requiring development owned and maintained interconnected trails as part of all future housing developments?

☐ Strongly Support
☐ Support
☐ Unsure/Undecided
☐ Oppose
☐ Strongly Oppose

C3. Comments regarding residential development in McLendon-Chisholm.

NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.
IV. McLendon-Chisholm Business Development

Q10. When it comes to locations inside our city limits, future businesses should be... (choose any)
- contained inside a centralized business district.
- allowed anywhere along the entire frontage of State Hwy 205.
- contained along a centralized portion of the frontage of State Hwy 205.
- allowed anywhere along the entire frontage of FM 550.
- contained along a centralized portion of the frontage of FM 550, near the city hall building.
- doesn't matter to me/I have no opinion.
- Other __________________________________________________________________

Q11. In last year's survey, citizens expressed support for a **grocery store** inside the city limits. Since then, the City has received information that you may want to know.

1) The City of Heath has finalized negotiations with Tom Thumb to add a location off of FM 550 &amp; FM 740.
2) Developers desire to put a grocery store inside the future commercial triangle at the corner of HWY 205 &amp; FM 549.
3) Furthermore, considering the fact that Amazon has purchased Whole Foods and is spearheading a push for home delivery.

If either project (1 or 2) is completed do you still want to see a grocery store located within our city limits?
- Absolutely Yes
- Probably So
- Unsure/Undecided
- Probably Not
- Absolutely Not

C4. Comments regarding business development in McLendon-Chisholm:
NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.
V. McLendon-Chisholm Government

Q12. Before this survey were you aware of the following actions & activities of the City Council?

<table>
<thead>
<tr>
<th>Awareness</th>
<th>Unaware</th>
</tr>
</thead>
<tbody>
<tr>
<td>On April 25, 2017, in accordance with the state law, the Council appointed Councilman Robert Steinhagen as Mayor to fulfill the unexpired term of Nathan Hodges who resigned in March, (Steinhagen abstained from the vote that appointed him).</td>
<td>❑</td>
</tr>
<tr>
<td>The first ever State of the City Address was presented by Mayor Steinhagen in June (available on the City Website), which outlined his agenda emphasizing the Council's commitment to protecting the City's wide-open spaces &amp; more rural lifestyle, limiting the size and scope of the municipal government, and emphasizing a new mindset to question everything and challenge the status quo.</td>
<td>❑</td>
</tr>
<tr>
<td>Since then, the City Council has brought every major city contractor before them during open meetings (all of which are broadcast and recorded) to review and, in most cases, renegotiate contracts and services, which has resulted in hundreds of thousands of dollars in savings to the City.</td>
<td>❑</td>
</tr>
</tbody>
</table>

Q13. All of the New City Ordinances enacted in 2017 either placed limits on the City government, protects citizens from outside nuisances or freed citizens from unnecessary regulations.

Do you support the City Council's actions regarding the following ordinances?

<table>
<thead>
<tr>
<th>Strongly Support</th>
<th>Support</th>
<th>Unsure/Don't Know</th>
<th>Oppose</th>
<th>Strongly Oppose</th>
</tr>
</thead>
<tbody>
<tr>
<td>A new Code of Conduct ordinance, which sets standards on the municipal government of 1) trustworthiness, respect, courtesy, and responsibility when working on behalf of or representing the city, 2) expectations regarding fairness, use of city property, and attire, and 3) prohibitions on gifts and gratuities, drug &amp; alcohol use, conflicts of interests, or engaging in municipal campaigns &amp; elections.</td>
<td>❑</td>
<td>❑</td>
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<tr>
<td>A new municipal noise ordinance, which restricts construction times to 7 am to 7 pm and prohibits construction on Sundays and major holidays. (Report violations to the Rockwall County Sheriff at 972-204-7001.)</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
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<tr>
<td>A new municipal peddlers and solicitors ordinance, which requires door-to-door sales organizations to register with the City, was also passed. (Report violations to the Rockwall County Sheriff at 972-204-7001.)</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
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<tr>
<td>New qualification standard of M-C citizenship for appointment to any municipal committee, thereby preventing non-citizens from serving on the Planning &amp; Zoning Commission and Board of Adjustment, as has happened in the past.</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
<td>❑</td>
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</tbody>
</table>
The septic-system ordinance has been amended, which lifts the burden on homeowners with septic systems from being required to contract with a company and pay municipal fees for quarterly reporting of inspections that had done nothing to prevent system failures or protect the environment.

Q14. Do you agree with the City Council on the following?

<table>
<thead>
<tr>
<th>Council Member Scott Turnbull led the City Council through a comprehensive review of city finances and as a result, passed a resolution to advance payments on the City Hall bond, which will reduce the total cost of the City Hall bond debt saving taxpayers $226,800 in interest.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Strongly Agree</td>
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<table>
<thead>
<tr>
<th>Council Member Sim Woodham is leading the Council through a review of all the City ordinances to help identify those which are troublesome, unnecessary or non-applicable.</th>
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<tbody>
<tr>
<td>Strongly Agree</td>
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<td></td>
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</table>

<table>
<thead>
<tr>
<th>Mayor Pro Tem Wayne Orchard is investigating the cost &amp; process of installing NOAA warning sirens around the city, which alerts citizens who are outside to take shelter when dangerous or potentially life-threatening weather events are possible.</th>
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<tbody>
<tr>
<td>Strongly Agree</td>
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</table>

<table>
<thead>
<tr>
<th>Should crime ever become more of a problem, rather than creating a taxpayer-funded City police force, M-C will contract with the Rockwall County Sheriff to provide added law enforcement personnel, dedicated specifically to our City.</th>
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<tr>
<td>Strongly Agree</td>
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</table>

Q15. What would you like to see the additional 13 acres around the city hall to be used for?

- ☐ Co-Op Programs for Organic Farming
- ☐ 4H/FFA Programs (Organic Farming/Animal Raising)
- ☐ Solar Energy Farm
- ☐ Outdoor Photography Studio
- ☐ A New City-owned Fire Station
- ☐ Texas Department of Public Safety offices
- ☐ Sheriff’s Substation
- ☐ County Offices
- ☐ Community Farming
- ☐ EMS/Rescue Substation
- ☐ Other __________________________
Q16. The contract with the current solid waste (garbage) service provider, Waste Connection (formerly IESI, Progressive Waste Services) expires in 2018. The City Council will meet with representatives of Waste Connection and their competitors to obtain competitive bids for a new contract.

On a scale of 1 (poor) to 5 (excellent), how would you rate Waste Connection's services?

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<th>1</th>
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<th>3</th>
<th>4</th>
<th>5</th>
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<tr>
<td>Value</td>
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<td>Customer Service</td>
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<td>Day of Pickup</td>
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<td>Pickup Time</td>
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<tr>
<td>Bulky Item Pickup</td>
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<td>Recycling</td>
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<td>Billing</td>
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<td>Payment Options</td>
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C5. Comments regarding the McLendon-Chisholm Government:
NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.
VI. McLendon-Chisholm Volunteer Fire Department [MCVFD] & Rescue/EMS

Q17. How well informed of the facts, upon which, the City Council based its decision to accept the privately owned MCVFD’s offer to return to an all-volunteer department are you?

Select any of the following facts about which you were previously unaware.

<table>
<thead>
<tr>
<th>Fact</th>
<th>Unaware</th>
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</thead>
<tbody>
<tr>
<td>The MCVFD is a private corporation that operates as a contractor for the City.</td>
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<tr>
<td>M-C makes up just 1/3 of the total MCVFD fire district and the other 2/3’s is outside the city limits.</td>
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</tr>
<tr>
<td>Well over half of all MCVFD emergency calls occur at locations outside of the M-C city limits (according to data provided by the Rockwall County Sheriff dispatch).</td>
<td></td>
</tr>
<tr>
<td>83% of MCVFD's 2017 budget was funded by M-C taxpayers; the remaining 17% came from sales taxes collected in the unincorporated areas of Rockwall County and divided among all fire districts by the County Commissioners.</td>
<td></td>
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<tr>
<td>Those in the fire district residing outside the city limits contribute nothing financially to their fire service protection.</td>
<td></td>
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<tr>
<td>The MCVFD averages less than 100 calls per year inside the city limits, (according to data provided by the Rockwall County Sheriff dispatch).</td>
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</tr>
<tr>
<td>Fires account for just 7% of the MCVFD's 2017 total call volume in the entire fire district, structure fires fall below 2% (according to data provided by the Rockwall County Sheriff dispatch).</td>
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<tr>
<td>The MCVFD turns away off-duty professional firefighters that are willing to volunteer for true emergencies if they are unwilling to attend Member meetings and training sessions or respond to non-emergency-related calls, like vehicle assists &amp; unlocks.</td>
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</tr>
<tr>
<td>According to data provided by the Rockwall County Sheriff dispatch &amp; reported by the MCVFD, Medical EMS related calls, comprise more than 50% of the MCVFD's total call volume and was a primary reason given for paying to staff the station 12 hours a day.</td>
<td></td>
</tr>
<tr>
<td>Effective October 1, 2017, the new Rockwall County EMS (&quot;RC-EMS&quot; ambulance service) contract improved the guaranteed response time for &quot;Priority I&quot; emergencies in M-C from 11 to 8 minutes.</td>
<td></td>
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<tr>
<td>The MCVFD says it will &quot;strive for,&quot; BUT NOT GUARANTEE, a slower response time of 9:30 during manned hours (7am-7pm, Mon-Sun).</td>
<td></td>
</tr>
<tr>
<td>RC-EMS ambulances are manned by two paramedics that can administer life-saving drugs while the MCVFD does not.</td>
<td></td>
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<tr>
<td>Based on the MCVFD's six-year timeline that was to culminate with the fire department integrating into the City, in 2014 the City Council agreed to annual increases in funding, which was to staff the station during the day and invest in adding &amp; improving equipment for the City's future.</td>
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</tr>
<tr>
<td>Since then, the City's funding for the MCVFD has increased from $23,000 in 2013 to $320,650 in 2017 ($706,650 in total).</td>
<td></td>
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<tr>
<td>The average cost per MCVFD call has increased from $430 in 2013 to more than $1,600 in 2017.</td>
<td></td>
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<tr>
<td>M-C's &quot;ISO-rating&quot; of 4/9 (lower is better) was established in 2012 when the MCVFD was all-volunteer.</td>
<td></td>
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<tr>
<td>Despite the $706,650 in funding to have certified, paid 2-man teams at the station on rotating shifts 7am-7pm Mon-Sat. with 2 new firefighting apparatus (2014 tanker pumper &amp; 2017 brush truck), the City's ISO rating has not improved.</td>
<td></td>
</tr>
</tbody>
</table>
With six times the population of M-C, neighbor Royse City continues an all-volunteer fire department covering a fire district totaling 46 square miles compared to MCVFD’s 33 and recently received a 3/9 ISO rating, all with the same 2016/17 FY budget as MCVFD’s 2017 FY budget.

In a surprise turn-around, on November 14, 2017, the Fire Chief announced that the eleven-member MCVFD had voted to rescind their commitment to transition into the City and will not return to the City the fire apparatus purchased with City “depreciation” funds.

The MCVFD gave the City three unsolicited 2018 contract options, which were to either (1) continue with the current funding, (2) increase funding to add Sunday 7am-7pm for the station to be manned, or (3) return to an all-volunteer fire service.

The MCVFD refused to consider alternative proposals offered by the Mayor and City Council, or to face-to-face negotiations.

Q18. How well informed of the facts about the City's MCVFD's contract offer are you?

Select any of the following facts about which you were previously unaware.

<table>
<thead>
<tr>
<th>Unaware</th>
</tr>
</thead>
<tbody>
<tr>
<td>In selecting the third option to return to all-volunteer fire service, the City offered funding that is equal in proportion to the MCVFD's 2018 contract negotiated with the County to cover the other 2/3 of the fire district that is outside the city.</td>
</tr>
<tr>
<td>The City's offer guarantees quarterly payments of $8,437.50 to the MCVFD for 33 months, which amounts to $33,750 annually.</td>
</tr>
<tr>
<td>Combined with the County's payment, which amounts to $67,500 annually, the MCVFD would receive $101,250 per year to support all-volunteer fire service, if they accept the City's contract offer.</td>
</tr>
<tr>
<td>On January 6, 2018, the Fire Chief told the Dallas Morning News that &quot;the City’s 33-month offer ($33,750/annually) was about the same amount of money at the $92,000 he believes it would cost to run an all-volunteer department for a single year,” even though the combined funding with the County amounts to $9,250 per year more than that.</td>
</tr>
</tbody>
</table>

C6. Share your comments about the facts listed above:

NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.
2017/2018 McLendon-Chisholm Citizen Survey Results

Q19. With more than 50% of all MCVFD calls being Medical EMS related, **do you agree that the new Rockwall County EMS ambulance service contract**, which is already funded by your tax dollars, **makes continued funding to the MCVFD for substandard duplicate EMS services both unnecessary and a compelling reason for the City to revise the scope of the 2018 MCVFD service contract?**

- Strongly Agree
- Agree
- Unsure/Undecided
- Disagree
- Strongly Disagree

Q20. Do you agree with the City choosing the MCVFD's option for **all-volunteer fire services**?

- Strongly Agree
- Agree
- Unsure/Undecided
- Disagree
- Strongly Disagree

Q21. **Would you support Council Member Jim Herren's proposal** to allocate some of the money budgeted for public safety to secure **additional Emergency Medical Services through Rockwall County EMS?**

- Strongly Support
- Support
- Unsure/Undecided
- Oppose
- Strongly Oppose

Q22. Do you support the proposal presented by **Council Member Adrienne Balkum** to conduct a **feasibility study to determine the future needs for Rescue/EMS services and facilities** as the City grows? (Please note that following this survey you will have the opportunity to volunteer and be considered to become part of a citizen’s committee for this purpose.)

- Strongly Support
- Support
- Unsure/Undecided
- Oppose
- Strongly Oppose

Q23. **Would you support the City forming a Fire/Rescue/EMS department**, led by an experienced and qualified full-time Chief whose focus will be to build the largest, best equipped, most highly trained all-volunteer department in Rockwall County? This department will welcome all career emergency services professionals, who reside in M-C and surrounding areas and gratefully utilize their skills to support our volunteers in situations such as major motor vehicle accidents or structure fires.

- Strongly Support
- Support
- Unsure/Undecided
- Oppose
- Strongly Oppose
Q24. **Council Member Scott Turnbull** recommended that the Council reallocate the unused portion ($304,237) of 2018 budgeted Public Safety funds either to form a City-owned Fire/Rescue/EMS Department, pay down the City Hall Bond debt, or both.

**How would you like to see those funds allocated?**

- [ ] Put the funds towards a city-owned Rescue/EMS department.
- [ ] Put the money toward paying down the debt on the city hall.
- [ ] Both putting funds towards a city-owned Rescue/EMS department and paying down the city hall debt.
- [ ] Other ________________________________

C7. **Comments regarding Fire/Rescue/EMS:**

NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.

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VII. **End of Survey**

Q25. **What question(s) did we fail to ask or what else would you like the City Council to consider as it plans the future of M-C?**

NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.

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C8. Final Comments/Suggestions:
NOTE: Comments that may be interpreted as offensive or defamatory toward individuals will be redacted/removed.