Questions/Concerns

Community Waste Disposal Customer Service Representatives are ready to assist you with the following:

Questions
Complaints
Accolades
Cart Repair
Damages/Spills

Customer Service Hours

Weekdays 8:00 a.m. - 5:00 p.m.
Saturdays 8:00 a.m. - 2:00 p.m.

Phone

972.392.9300
Option 2

E-mail
customerservice@cwd.to

Holiday Service Schedule

CWD observes two holidays a year: Thanksgiving Day and Christmas Day.

See www.CWD.to for specific Holiday Collection Schedule.

CWD
CommunityWasteDisposal.com
Since 1984

2010 California Crossing Road, Dallas, TX 75220-2310
phone 972.392.9300 fax 972.392.9301

1371 West FM 550, McLendon-Chisholm, TX 75032
phone 972.524.2077 fax 972.524.9128

Billing

CWD will be billing residents quarterly.

Payment Options

Mail
Send your payment to CWD in the envelope provided to you in your quarterly bill.

Online
Select “Pay My Bill” from the CWD website main menu and follow the instructions on the Pay My Bill page.

In Person
Want to hand deliver your payment? Bring it, along with your payment coupon, to the CWD Administration Building at 2010 California Crossing Raod, Dallas, TX 75220.

Need an Extra Cart?

Additional carts are available from CWD.

972.392.9300
Option 2

X-treme CWD Green event

Community Waste Disposal will host one X-treme Green Event per year in the City of McLendon-Chisholm. An X-treme Green Event is a one-stop place to dispose of household hazardous waste, automotive tires, used electronics, and household metal goods. Confidential document shredding is available on-site.

Visit www.CWD.to for additional information.

McLendon-Chisholm
Residential Services

Trash & Recycling
Bulk & Brush
X-treme Green Event

CWD
CommunityWasteDisposal.com
Since 1984

Thursday Trash & Recycling Services

Trash and recycling will be collected once a week, on THURSDAY.

Place all items out no later than 7:00 am on Thursday for service between 7:00 am and 7:00 pm.

Please ensure the trash cart and the recycle cart are three (3) feet away from obstacles such as mailboxes, cars, fences, gas meters, and drainage ditches. Position the carts with the wheels toward the street.

All TRASH must be placed in bags inside the GREY 95-gallon trash cart.

All RECYCLABLES must be placed inside the BLUE 95-gallon recycle cart.

PLACE WHEELS TOWARD STREET

Bulky Waste & Brush Collection

Bulky waste and brush will be collected weekly, on your regular trash service day. You are limited to one (1) cubic yard of bulky waste and loose brush per collection. Tied and bundled brush may be set out in unlimited quantities.

1 cubic yard is equivalent to 1 washing machine.

Place all bulky waste and brush items next to your trash receptacle no later than 7:00 a.m. on your designated trash pickup days.

Have a load that exceeds the acceptable limit? Want it all picked up at once? Contact CWD at 972.392.9300, option 2, for a price quote.

Brush

Tree limbs must be placed with trunks parallel to the street without obstructing the sidewalk. Individual items or bundles must weigh less than 50 lbs., and be no longer than four (4) feet.

Bulky Waste - Acceptable

Toys and Yard Tools Tagged as "Bulk Item"

Furniture

Bundled Carpet in 4-foot Lengths

Fence Panels No Larger than 4'x6'

Washing Machines, Dryers, Water Heaters and Kitchen Appliances

Refrigerators/Freezers
(Must be tagged certifying removal of refrigerants)

Bulky Waste - Prohibited

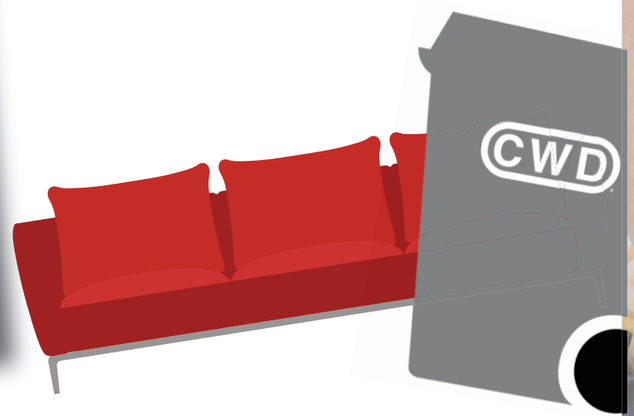
Commercial Construction and Remodeling Debris

Household Hazardous Waste

Tires, Batteries, and Propane Tanks

Loose Debris
(Debris must be placed in a box or other disposable container no larger than 2'x2'x4' and weighing no more than 50 pounds.)

Additional Trash Bags



Recycling Guidelines

PLEASE RECYCLE

Aluminum, Steel & Tin Containers
Botellas y Envases de Vidrio

Newspaper
Periódicos

Plastic Containers #1 - 5 & #7 (No Styrofoam)
Recipientes de Plástico Número Uno hasta Cinco y Número Siete (No Poliestireno)

Corrugated Cardboard & Boxboard
Cajas de Cartón & Cartulina Gris

Wax-Coated Paper Drink Containers
Recipientes de Papel Encerado para Bebidas

Mixed Paper
Papel Mixtro

Glass Bottles & Containers
Comida y Desperdicios Húmedos

DO NOT RECYCLE

Paper Towels, Facial & Toilet Tissue
Toallas de Papel, Papel de Seda y Papel Higiénico

Food & Wet Waste
Comida y Desperdicios Húmedos

Grass Clippings
Recortes de Césped

Paper, Plastic & Styrofoam Serving Items
Platos, Tazas y Utensilios de Servir de Papel, Poliestireno y Plástico

Plastic Bags & Packaging
Bolsas y Embalaje de Plástico

Shredded Paper
Papel en Trizas